

ED/EMS Regional Leadership Meeting Minutes

Date: October 5, 2011

Attendance: Rory Chetelat (SNHD), Amy Bochenek (Summerlin), Mary Ellen Britt (SNHD Trauma), John Hammond (SNHD), Josh Hedden (Sunrise Children's), Joanne Libertelli (Spring Mountain), Jim Holtz (Valley), Ngoc Vu (Southern Hills), Chris Baker (Tristate Careflight), Scott Lethi (Desert Springs), Jim Osti (SNHD), Ian Smith (NLVF), Brian Rogers (Henderson Fire), Melinda Case (Sunrise Trauma), Dr. Flip Homansky (AMR), Eric Anderson (Medic West), Bryan Bledir (Medic West), JoEllen Hannom (Clark County Fire)

Topic	Discussion	Action	Follow-up
Introductions			
Review of Minutes	Reviewed minutes from September meeting.	Edited minutes to reflect Spring Mountain is not closing "some" adolescent residential beds but is closing "all" adolescent residential beds.	Amy Bochenek
ED Directors Update	<p>Sunrise: Having issues with Logisticare transports. Transports are only being approved when supervisor is present Mon-Fri between 8-5. Has resulted in delays in transport out of facility during off hours. Josh is trying to resolve.</p> <p>Desert Springs: Increase in inpatient holds. Geropsych services being added to facility with Inpatient Geropsych unit opening in November. Director for this unit has been hired.</p> <p>Summerlin: New Director of Emergency Services starts 10/17 (Troy Repuszka).</p>		
Mental Health/L2K Update	<p>An email was sent out to all hospitals yesterday regarding submission of monthly L2K data. A new process is being implemented for data submission to ensure protection of privacy info.</p> <p>ED Hold time for L2K patients is on the rise again. Currently averaging approximately 25 hours to place patients in need of psychiatric treatment.</p>	Hospitals should continue to collect data but not submit until further direction is received from Jim Osti.	ED Managers/Directors Jim Osti

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	<p>St. Rose Siena has made improvements in decreasing their L2K hold time after medical clearance.</p> <p>Issues related to delayed acceptance for patients with unique issues (Community Acquired MRSA, assistive devices such as crutches or wheelchairs) were discussed.</p>	<p>Ask for best practices to be shared at November meeting. Amy will contact.</p> <p>Suggested to both have a representative from LVMH present at upcoming meetings and form a subcommittee to include mental health, physician, and nursing participation to discuss.</p>	<p>Amy Bochenek</p> <p>Jim Osti Amy Bochenek</p>
EMS Update	<p>North Las Vegas Fire: Ian Smith was introduced and will be added to our group contact list.</p> <p>SNHD: Discussed recent state concerns related to offload times at one facility.</p>	<p>Suggested to have a state representative at an upcoming meeting to discuss unique challenges in Southern Nevada related to ED volumes and EMS offloads.</p>	<p>Rory Chetelat</p>
Trauma Update	<p>There is hope that the State Trauma Registry will be reimplemented.</p> <p>Final report has been received from ACS and will be shared at the next RTAB meeting (10/19 at 1430 in HR2 at SNHD).</p>	<p>SNHD Trauma Services will send out a survey to evaluate which hospitals are still tracking trauma data and in what format.</p>	<p>Mary Ellen Britt</p>
Southern Nevada Health District Website Change	<p>John Hammond demonstrated the new website, focusing on how to electronically submit information related to care concerns or praise regarding EMS transports.</p> <p>This section is found on the website (www.southernnevadahealthdistrict.org) by selecting <i>Emergency Medical Services & Trauma Systems</i> then <i>EMS Incident Report</i></p>	<p>ED Managers/Directors should share this information with their teams to facilitate reporting of incidents and sharing positive experiences.</p>	<p>ED Directors</p>
Transfers from Nursing Home Facilities to Emergency Departments	<p>As introduced at our September meeting, there are concerns related to lack of needed information when transporting patients from nursing homes to Emergency Departments for treatment.</p>	<p>Please continue to think about elements to add to this form.</p> <p>Amy to work on a draft to bring to November meeting where we can revisit.</p>	<p>Amy Bochenek</p>

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	<p>Group discussed which items would be best to include in a draft form intended to be filled out by nursing home personnel prior to transport which would improve communication and quality of patient care.</p> <p>Suggestions included:</p> <ul style="list-style-type: none"> • Code status • Family member/Guardian/POA • Medical history • Contact/Isolation precautions • Attending physicians with contact info 		
Open Discussion	<p>Jim Osti shared organization structure changes occurring at the State level where leadership for two divisions under the Dept of Health and Human Services are being combined (Health Division and Mental Health Division).</p> <p>Both the Administrative Leaders and Medical Directors currently having oversight of the Health Division will now also oversee the Mental Health Division. This is an interim plan at present, unclear whether this will be the permanent structure.</p>		
Next Meeting	November 2, 2011 at 0800 SNHD-Clemens Room	Please send agenda items to Amy Bochenek amy.bochenek@uhsinc.com	All