#### ACCREDITATION NEWS FOR EMPLOYEES AND STAKEHOLDERS



### What is a Community Health Assessment?

The Community Health Assessment (CHA) is one piece of the accreditation process. A Community Health Assessment is a tool that describes the health status of a local population. The assessment also identifies areas for health improvement, factors that impact health outcomes, and resources that a community has available to improve the health status of its members. Our Community Health Assessment will identify issues specific to Southern Nevada and will be used to develop the Community Health Improvement Plan (CHIP) - another accreditation piece. The CHIP will be the road map we use to address the needs of Southern Nevadans. Our Community Health Assessment is a collaborative process and our partners include: Nevada Hand, United Way of Southern Nevada, Las Vegas Chamber of Commerce, and March of Dimes. Our assessment is complete and it is being reviewed. The accreditation team is looking forward to being able to share the results of our Community Health Assessment with staff and our stakeholders.



# The Accreditation Folder System is here!

A special "Thank You," to the IT department for creating a PHABulous internal accreditation folder system that will be used for sharing and storing of documentation. Document selection and submission is critical to the accreditation process. Stay tuned for the roll out date.



# The QI Corner

When the Vital Statistics staff members looked for a way to reduce client congestion and staff overtime at the Valley View location they enlisted the assistance of our IT department to create a technological solution to shorten the lines at the cashier window. The result? iPad kiosks for clients who were paying with a credit or debit card. Health district leadership fully supported this business process improvement, which has improved the flow of clients at the cashier windows. Five kiosks were installed at the Valley View public health center and approximately 50 percent of vital statistics clients use them. A survey was administered and this new quality improvement process received positive feedback from the clients who participated. Chalk up another quality improvement project for our accreditation process.



## New & Noteworthy - Seeing the Big Picture

In February, PHAB conducted a national training titled "Seeing the Big Picture," which provided detailed information about documentation, preparation, and assessment. The day long training was held at the Gay & Lesbian Community Center of Southern Nevada. Members of the A-Team, leadership team members, and public health staff members from Carson City and Arizona attended.



### Keeping You Linked In...

Are you interested in knowing how many public health departments are accredited? More information is available on the <u>Public Health Accreditation Board</u> website. Would you like to see how Southern Nevada stacks up to other communities in our state or in the country? Find out more at the Healthy Southern Nevada website. Healthy Southern Nevada is a web-based source of community health information and population data provided by the Southern Nevada Health District and community partners. This site is a great tool for community assessment, strategic planning, identifying best practices for improvement, collaboration and advocacy. Another added benefit is it helps us meet our PHAB requirements.



## **Proposed Revisions to the Accreditation Process**

Effective July 1, 2015, the Public Health Accreditation Board (PHAB) will implement changes to the accreditation process. Rather than submit the Community Health Assessment, Community Health Improvement Plan and the Strategic Plan with the application, health departments will be required to submit the Emergency Operations Plan, Workforce Development Plan, Quality Improvement Plan, Performance Management System and Organizational Branding Strategy. The health district is awaiting additional information from PHAB in order to determine how the proposed changes will affect our submission.







Mobilizing for Action through Planning and Partnerships (MAPP) Trainings

Tami Bruno, a member of the Community Health Assessment sub-committee attended the Mobilizing for Action through Planning and Partnerships (MAPP) Training in Atlanta in April. MAPP is a community-based strategic planning process. MAPP works as a framework to help communities prioritize public health issues, identify resources for addressing them, and take action. The training provided the nuts and bolts of the MAPP process and an opportunity to learn how it has been used by other agencies.

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