



Memorandum

Date: April 23, 2020

To: Southern Nevada District Board of Health

From: Christopher D. Saxton, MPH-EH, REHS, *Director of Environmental Health* 
Fermin Leguen, MD, MPH, *Acting Chief Health Officer* 

Subject: Environmental Health Division Monthly Report

I. FOOD OPERATIONS PROGRAM

ENVIRONMENTAL HEALTH Food Operations Program – Fiscal Year Data

Food Operation Services	Mar. 2019	Mar. 2020		FY 18-19	FY 19-20	
Routine Inspections	2,538	1,742	↓	17,911	16,897	↓
Reinspections	197	143	↓	1,753	1,448	↓
Downgrades	198	112	↓	1,768	1,384	↓
Closures	8	11	↑	152	124	↓
Special Events	94	40	↓	704	695	↓
Temporary Food Establishments & Tasting Event Booths	730	121	↓	4,810	4,557	↓
TOTALS	3,765	2,169	↓	27,098	25,105	↓

1. Enforcement Actions and Investigations:

- A. **Doner Kebab Express at Neonopolis, 450 Fremont St.:** On March 2, the facility was closed for an Imminent Health Hazard (IHH), liquid waste not disposed of in an approved manner. The inspector documented 18 demerits. The facility was reinspected and reopened with zero demerits on March 3.
- B. **Nutricion Para Tu Vida, 840 E. Twain Ave.:** On March 9, the facility was closed for failure to meet a compliance schedule deadline regarding the grease interceptor. The facility was reinspected and reopened the next day with zero demerits.
- C. **Unpermitted Food Vendor, Con Expo Event at Las Vegas Festival Grounds:** On March 10, a Cease and Desist Order was issued to an unpermitted and unsanitary food truck operating at the event.

- D. **Silver Nugget Bowling Snack Bar, 2140 N. Las Vegas Blvd.:** On March 11, the facility was closed for an IHH, no hot water. The inspector documented 30 demerits. The facility was reinspected and reopened the next day with zero demerits.
- E. **Thai Place, 4019 S. Maryland Pkwy.:** On March 13, the facility was closed for an IHH, pest infestation. The inspector documented 19 demerits. The facility remains closed at this time.
- F. **Starbucks Coffee Company #8613, 1772 S. Rainbow Blvd.:** On March 16, the facility was closed for an IHH, no hot water. The facility was reinspected and reopened the next day with eight demerits.
- G. **7-Eleven Snack Bar, 228 N. Las Vegas Blvd.:** On March 17, the facility was closed for an IHH, no hot water. The inspector documented 21 demerits. The facility was reinspected and reopened the next day with zero demerits.
- H. **Fresh and Less Market Deli, 1061 W. Owens Ave.:** On March 23, the facility was closed for an IHH, pest infestation. The inspector documented 28 demerits. The facility was reinspected and reopened with three demerits on March 31.
- 2. **Onsite Intervention Training:**
 - A. Onsite Intervention Training was held with the following facilities: Santa Fe Station Hotel and Casino Grand Café, 4949 N. Rancho Dr.
- 3. **Community Outreach:**
 - A. Staff worked on multiple Food Establishment Resource Library (FERL) documents for Food Operations and the COVID-19 response.

II. **SOLID WASTE AND COMPLIANCE PROGRAMS**

ENVIRONMENTAL HEALTH Solid Waste Management Authority (SWMA) Illegal Dumping Complaints and Hearing Officer Process – Fiscal Year Data

Illegal Dumping and Hearing Officer Process	Mar. 2019	Mar. 2020		FY 18-19	FY 19-20	
Notices of Violations (New & Remails)	21	0	↓	89	94	↑
Adjudicated Hearing Cases	10	7	↓	79	77	↓
Total Cases Received	196	111	↓	1,234	1,217	↓
Total Cases Referred to Other Agencies	23	10	↓	184	172	↓
Hearing Penalties Assessed	\$15,500	\$4,500	↓	\$84,175	\$76,625	↓

ENVIRONMENTAL HEALTH Restricted Waste Management – Fiscal Year Data

Restricted Waste Management	Mar. 2019	Mar. 2020		FY 18-19	FY 19-20	
Inspections	318	163	↓	2,075	2,393	↑

ENVIRONMENTAL HEALTH Underground Storage Tanks (UST) Full Compliance Inspections – Fiscal Year Data

Underground Storage Tanks	Mar. 2019	Mar. 2020		FY 18-19	FY 19-20	
Compliance Inspections	75	56	↓	599	587	↓
Final Installation/Upgrade/Repair Inspections	6	4	↓	69	57	↓
Closure Inspections	2	1	↓	13	10	↓
Spill Report Investigations	1	0	↓	6	6	→
Reinspections	0	0	→	23	0	↓

ENVIRONMENTAL HEALTH Permitted Disposal Facilities (PDF) Inspections – Fiscal Year Data

Permitted Disposal Facilities	Mar. 2019	Mar. 2020		FY 18-19	FY 19-20	
Inspections	18	10	↓	183	176	↓
Reinspections	3	0	↓	19	26	↑

1. Solid Waste Plan Review Program (SWPR):

- A. **Permits Issued** – None
- B. **Landfills** – Apex Regional Landfill; Boulder City Landfill; Laughlin Landfill; Nellis Air Force Base (Post Closure Monitoring); Timet; Sunrise Mountain (Post Closure Monitoring); and Wells Cargo
- C. **Facility Applications Being Processed** – Materials Recovery Facility (1); Recycling Centers (2); and Transfer Station (1)
- D. **Facilities planned for approval at DBOH meetings/SNHD Workshops in April:**
None

ENVIRONMENTAL HEALTH Asbestos Permitting Services – Fiscal Year Data

Asbestos Permitting Services	Mar. 2019	Mar. 2020		FY 18-19	FY 19-20	
Asbestos Permits Issued	72	57	↓	578	621	↑
Revised Asbestos Permits Issued	4	4	→	26	29	↑

ENVIRONMENTAL HEALTH Subdivision Program – Fiscal Year Data

Subdivision Plan Review	Mar. 2019	Mar. 2020		FY 18-19	FY 19-20	
Tentative Maps-Received	10	10	→	163	202	↑
Tentative Maps-Lot Count	426	929	↑	11,365	13,154	↑
Final Maps-Received	23	18	↓	235	267	↑
Final Maps-Lot Count	747	821	↑	8,442	11,082	↑
Final Maps-Signed	16	26	↑	181	198	↑
Final Maps (Signed)-Lot Count	543	824	↑	6,679	9,296	↑
Improvement Plans-Received	18	12	↓	205	231	↑
Improvement Plans-Lot Count	811	647	↓	8,084	10,335	↑
Expedited Improvement Plans-Received	4	4	→	33	43	↑
Expedited Improvement Plans-Lot Count	343	243	↓	2,451	2,840	↑
Fees Paid	\$37,134	\$30,371	↓	\$300,715	\$357,009	↑

ENVIRONMENTAL HEALTH Individual Sewage Disposal System (ISDS) Program – Fiscal Year Data

Individual Sewage Disposal Systems	Mar. 2019	Mar. 2020		FY 18-19	FY 19-20	
Residential ISDS Permits	14	10	↓	84	88	↑
Commercial ISDS Permits	2	1	↓	5	9	↑
Commercial Holding Tank Permits	1	2	↑	38	24	↓
Residential Tenant Improvements	12	37	↑	164	265	↑
Residential Certifications	0	0	→	10	9	↓
Compliance Issues	3	12	↑	23	56	↑

ENVIRONMENTAL HEALTH Safe Drinking Water Program – Fiscal Year Data

Safe Drinking Water Program	Mar. 2019	Mar. 2020		FY 18-19	FY 19-20	
Public Water System Sanitary Surveys	0	0	→	42	46	↑
Public Water System Violation Letters	0	0	→	2	5	↑
Public Water System Complaints	1	0	↓	3	1	↓

2. Safe Drinking Water Activity:

- A. One *coliform*-present, *Escherichia coli*-absent sample event was reported. All follow-up samples were *coliform*-absent.
- B. Staff continued to monitor water hauling activities for multiple public water systems (PWSs): Speed Vegas, Red Rock Visitor Center, Red Rock Campground, and Laker Plaza.
- C. **Sandy Valley School, 1420 E. Pearl St.:** Between February 26 and March 5, the public water system experienced at least three separate loss of pressure events. The permit representative accounted for two consecutive days of *coliform*-absent data on

March 10 and 11. The permit's emergency response concluded on March 12, and the system was approved to return to normal operation.

- D. Grandview, 9940 S. Las Vegas Blvd.:** On February 23 and 24, the public water system's team accomplished routine maintenance by temporarily ceasing water to Tower 6, Floors 8 to 14. On February 25, a routine monthly *coliform* monitoring event from Tower 6, Floor 14, was reported *coliform*-absent. The permit's substitute certified operator was informed of the "duties after loss of pressure" and follow-up monitoring requirements. Samples from February 28 and March 2 were *coliform*-absent. A final loss of pressure report was provided on March 16 and it declared that the PWS team would improve their emergency response for future events.

III. VECTOR CONTROL OFFICE

ENVIRONMENTAL HEALTH Vector Control and Other EH Services - Fiscal Year Data

Vector Control and Other EH Services	Mar. 2019	Mar. 2020		FY 18-19	FY 19-20	
West Nile Virus Surveillance Traps Set	18	315	↑	1,165	1,958	↑
West Nile Virus Surveillance Mosquitoes Tested	7	54	↑	18,800	14,177	↓
West Nile Virus Surveillance Submission Pools Tested	0	0	→	820	1,201	↑
West Nile Virus Surveillance Positive Mosquitoes	0	0	→	0	5,180	↑
West Nile Virus Surveillance Positive Submission Pools	0	0	→	0	196	↑
Saint Louis Encephalitis Positive Mosquitoes	0	0	→	152	452	↑
Saint Louis Encephalitis Positive Submission Pools	0	0	→	5	25	↑
Western Equine Encephalitis Positive Mosquitoes	0	0	→	0	0	→
Western Equine Encephalitis Positive Pools	0	0	→	0	0	→
Elevated Blood Level Home Investigations	2	0	↓	7	5	↓
Healthy Homes/Landlord Tenant Response (LLT)	3	2	↓	65	50	↓
Public Accommodations Inspections	51	21	↓	343	275	↓
Public Accommodations Complaints	12	11	↓	155	183	↑
Mobile Home/Recreational Vehicle Park Inspections	15	10	↓	147	144	↓
Mobile Home/Recreational Vehicle Park Complaints	0	2	↑	24	20	↓

IV. SPECIAL PROGRAMS

ENVIRONMENTAL HEALTH Special Programs - Fiscal Year Data

Special Programs	Mar. 2019	Mar. 2020		FY 18-19	FY 19-20	
School Food Facility Inspections	91	54	↓	623	596	↓
School Food Facility Complaints	0	0	→	4	11	↑
School Facility Inspections	104	67	↓	743	713	↓
School Facility Complaints	7	10	↑	28	40	↑
Child Care Facility Inspections	17	18	↑	265	234	↓
Child Care Facility Complaints	4	2	↓	31	25	↓
Body Art Facility Inspections	54	19	↓	475	477	↑
Body Art Facility Complaints	0	0	→	11	19	↑
Body Art Artist Special Event Inspections	0	1	↑	248	167	↓
Total Program Services Completed	277	171	↓	2,428	2,282	↓

1. Schools/Body Art:

- A. As a result of the closure of schools and non-essential businesses on March 16, the program did not conduct any inspections of schools or body art facilities after that date. Six staff were trained by the Office of Epidemiology and Disease Surveillance to conduct COVID-19 case and contact interviews.
- B. Staff conducted four surveys of food distribution sites that are associated with the Clark County School District.

2. Child Care:

- A. SNHD staff have worked closely with Nevada Child Care Licensing to survey childcare facilities that remain open. During these surveys, SNHD staff discuss how social distancing can be practiced in the facility, review disinfection procedures, and check for hazards that could cause life safety issues. Twenty-six surveys were conducted.

V. PLAN REVIEW PROGRAM

ENVIRONMENTAL HEALTH Plan Review Program - Fiscal Year Data

Food Pre-Permitting Services	Mar. 2019	Mar. 2020		FY 18-19	FY 19-20	
Food Safety Assessment Meetings	6	2	↓	42	39	↓
Total Food Pre-Permitting Services	1,220	1,494	↑	10,935	11,948	↑
Total Service Request Intake	236	237	↑	2,609	2,583	↓
Total Service Request Released	222	282	↑	2,354	2,570	↑
Total Service Requests Currently in Pre-Permitting	1,499	1,578	↑			

1. **Enforcement Actions and Investigations:**

- A. **Caesars Forum Convention Center, 3911 Koval Ln.:** Final permitting inspections were conducted on the new facility. This included 13 permits for a main kitchen, bakery, and several pantries. Violations observed involved malfunction of the two warewashing machines. They were approved for use later in the week once fully operational.
- B. **Fairfield Inn and Town Suites, 355 E. Warm Springs Rd.:** A final inspection was requested but only two of the five floors were ready. SNHD staff was able to work with the operator to approve Floors 1 and 2 so operational training could start. SNHD approved the remaining floors two weeks later.
- C. **Couture Brows, 7835 S. Rainbow Blvd.:** A final permitting inspection resulted in failure due to an IHH, insufficient potable water. During the inspection, the hot water heater ruptured and flooded the restroom. SNHD requires hand sinks to have hot and cold water at all times. The owner agreed to replace the water heater prior to reinspection. A reinspection is still pending.
- D. **Coffee Factory at Bally's Grand Bazaar, 3649 S. Las Vegas Blvd.:** A final permitting inspection resulted in failure after staff found that there was inadequate hot water from the three-compartment sink. The initial temperature was 111°F, then the temperature dropped. SNHD Regulations require that a minimum of 120°F be provided at three-compartment sink to ensure adequate hot water for ware washing and handwashing. The business owner replaced the water heater. Staff measured 134°F from the three-compartment sink and approved the permit.
- E. **Red Rock Café at Boulevard Mall, 3528 S. Maryland Pkwy.:** A final permitting inspection resulted in failure due to non-compliant equipment and lack of hot water. Deficiencies observed included a missing food shield at the customer interface, hot water at the three-compartment sink fluctuated between 91°F and 100°F, cold display refrigerator was operating at an unsafe temperature (49°F), and the operator had begun stocking food without approval. SNHD Regulations require cold holding units to hold foods at 41°F and lower, and hot water at the three-comp at a minimum of 120°F. A reinspection is still pending.
- F. **Allegiant Stadium, 3333 Al Davis Way:** Staff conducted a site survey of the Main Concourse to assess buildouts of concession stands and bars. Staff found only minor deficiencies such as sealing gaps between equipment and around penetrations that go through the walls and ceiling. SNHD Regulations require that surfaces are smooth and easily cleanable, with no gaps or unsealed penetrations in food and splash zones. There are an additional 74 new portable food and beer kiosks pending approval.
- G. **Blue Iguana Restaurant at Circus Circus Casino, 2880 S. Las Vegas Blvd.:** A scheduled Change of Permit Holder (CPH) inspection resulted in the ware wash area being closed due to a multi-generational roach infestation. The infestation did not appear to be affecting other areas of the restaurant. Since the ware wash is in a separate and distinct area, staff recommended that a separate health permit be obtained. Maintenance is ongoing and a follow-up survey is still pending.

VI. AQUATIC HEALTH PROGRAM

ENVIRONMENTAL HEALTH Aquatic Health Program - Fiscal Year Data

Aquatic Health Program Services	Mar. 2019	Mar. 2020		FY 18-19	FY 19-20	
New Projects Submitted to Plan Review	77	99	↑	539	717	↑
All Projects Released from Pool Plan Review	82	63	↓	637	561	↓
Total Operation Inspections	366	236	↓	3,038	3,157	↑
Complaint Investigations	13	9	↓	148	152	↑
Inactive Body of Water Surveys	8	35	↑	61	23	↓
Total Program Services Completed	546	442	↓	4,425	4,610	↑

Drowning/Near Drowning/Diving Incident Investigations at Permitted Facilities: 2

1. Aquatic Health Operations:

- A. **The Boulders at Lone Mountain, 3450 Hualapai Way:** A routine inspection of the spa resulted in failure due to excessive cyanuric acid accumulation. Cyanuric acid levels above 125 parts per million (PPM) were detected, which was a repeat violation from the inspection conducted last year. SNHD Regulations establish cyanuric acid levels greater than 100 ppm as an IHH. The violation was corrected three weeks later; however, the aquatic venue is closed due to COVID-19 concerns.
- B. **Norterra Canyon Apartments, 5005 Losee Rd.:** A routine inspection of the spa resulted in failure due to a water temperature greater than 104°F. Management was notified of the safety hazard and immediately contacted the qualified operator. The operator corrected the temperature to 102°F before the remaining inspections were completed at facility. The inspector approved reopening the spa for use.
- C. **Homewood Suites, 4625 Dean Martin Dr.:** A routine inspection resulted in a written compliance schedule due to a missing cover at the skimmer equalizer line. SNHD Regulations require that the qualified operator perform preventive maintenance inspections to ensure skimmer equalizer covers and any other suction outlet covers are present, properly secured, and unbroken. Missing suction outlet covers present potential entrapment hazards. The operator sent photographic proof of the cover replacement.
- D. **Regency at Summerlin, 6739 Regency Ridge Ct.:** A routine inspection failed due to a broken suction outlet drain cover in the indoor spa which created an immediate suction entrapment hazard. SNHD Regulations require broken, unsecured, or missing submerged suction outlet covers be immediately corrected or closure of the aquatic venue. The venue remains closed pending reinspection.
- E. **Comfort Inn & Suites, 475 Marks St.:** A routine inspection resulted in a written compliance schedule to address an incompatible circulation pump and motor. The circulation pump is rated for 2.0 horsepower. The observed motor is rated at 1.5 horsepower. SNHD Regulations require that all pumps and associated motors have equivalent horsepower ratings. The inspector is currently awaiting verification of compliance or a remodel submission.

2. Aquatic Health Plan Review:

- A. Flamingo Hotel and Casino, 3555 S. Las Vegas Blvd.:** A final remodel inspection resulted in failure due to incomplete decking. The remodel included the installation of Rubcorp, a rubberized polymer over the existing concrete deck and the addition of no diving and depth markings on the horizontal deck. The deck markings were missing. An additional violation observed was a handhold measuring greater than 3.5 inches in thickness. SNHD Regulations require that handholds thickness be no greater than 3.5 inches. The aquatic facility remained closed until the following week when a reinspection was conducted, and deck violations were corrected. A waiver has been submitted for the handhold thickness. SNHD has allowed the aquatic venue to open, pending the approval of the waiver.
- B. Fyzical Therapy and Balance Center, 3820 S. Jones Blvd.:** A lighting survey failed due to inadequate area lighting of an unpermitted indoor special purpose pool. SNHD Regulations require adequate lighting at all aquatic venues. The facility is currently in the plan review process to obtain a health permit.
- C. Rome Pine Apartments, 140 E. Rome Blvd.:** A pre-plaster inspection failed due to missing vertical depth markers at existing waterline tiles. SNHD Regulations require that depth markers be located on vertical walls and positioned to be read from within the aquatic venue. The depth markers were installed, a reinspection was approved, and construction was allowed to continue.

VII. REGULATORY SUPPORT

1. Regulatory Support Office (RSO) staff facilitated a meeting for the Solid Waste Survey Project on March 2.
2. Staff participated in the Conference for Food Protection (CFP) Council III kickoff calls on March 2 and 6.
3. Staff participated in a conference with representatives from the State of NV regarding manufacturing food facilities on March 4.
4. Staff participated in the Food Security Working Group Stakeholder session with the Nevada Resort Association on March 4.
5. RSO staff organized and gave the monthly EH Experience Days presentation to Touro University interns and EH staff on March 5.
6. RSO staff assisted the Downtown Office with the reinspection of a potentially hazardous facility (PHF) facility, Carlitos Cuban, 2680 S. Maryland Pkwy., on March 9.
7. Staff participated in the National Association of County and City Health Officials (NACCHO) Mentorship Cohort 9 individual team meeting on March 11.
8. Staff completed work on the Crumline Award application for 2020 and submitted it for consideration to NACCHO and Crumline Award Jury reviewers on March 11.
9. RSO staff were notified of the SNHD status regarding ICS for the COVID-19 outbreak. In response to Governor Sisolak's Executive Order to suspend all non-essential business activities, staff prepared to perform tasks on a remote work basis as much as feasible. Staff prepared and executed a remote work/office coverage plan for the remainder of March that began on March 16.
10. Staff attended a GoToWebinar entitled "Coronavirus Disease 2019 Update From CDC" on March 16.
11. Staff participated in the FDA Coronavirus response planning call on March 18.
12. Staff attended a webinar entitled "COVID-19 Update for CDC's Private Sector Partners" on March 19.
13. RSO staff virtually attended the Southern Nevada Food Council meeting on March 26.
14. Staff attended a GoToWebinar entitled "The Latest on the Coronavirus Outbreak for Food and Beverage Companies" on March 27.

15. Staff attended a GoToWebinar entitled "Drinking Water Regulations 101 and Best Practices for Training Utilities" on March 31.
16. RSO staff facilitated and assisted with multiple documents that are assisting food establishments in operating safely as they adapt to drive-through, delivery, and take-out operations or self-close in response to Governor Sisolak's non-essential business closure and stay-at-home orders for the public. These documents were updated, as required, and are available on the Food Establishment Resource Library (FERL). Documents will continue to be available and updated indefinitely, as needed.
17. Staff worked on updating the SNHD Standardization procedures and workbook throughout the month.
18. Special Processes staff met with various operators regarding submission of labels for review, waivers, operational plans, and Hazard and Critical Control Point (HACCP) plans. There are currently seven cook chill/sous vide plans, nine 2-barrier plans, six other HACCP plans, twelve waivers, and two operational plans in review.
19. Special Processes staff provided guidance to Food Operations and Industry regarding label requirements. There are currently 22 facilities in label review.

VIII. SPECIAL PROCESSES

ENVIRONMENTAL HEALTH Label Review – Fiscal Year Data

Label Review	Mar. 2019	Mar. 2020		FY 18-19	FY 19-20	
Facility Label Review Submissions	8	5	↓	68	60	↓
Facility Label Review Releases	9	5	↓	65	52	↓
Number of Labels Approved	41	27	↓	820	827	↑

ENVIRONMENTAL HEALTH Special Processes Plan Review - Fiscal Year Data

Special Processes Review	Mar. 2019	Mar. 2020		FY 18-19	FY 19-20	
Cook Chill/Sous Vide Submissions	0	0	→	5	2	↓
Cook Chill/Sous Vide Releases	0	0	→	2	7	↑
2-Barrier ROP Submissions	1	2	↑	2	7	↑
2-Barrier ROP Releases	0	0	→	4	7	↑
Other HAACP Special Processes Submissions (Including ROP of fish, unpasteurized durably packaged juice, preservation, curing, etc.)	1	0	↓	2	0	↓
Other Special Processes Releases	0	0	→	0	2	↑

ENVIRONMENTAL HEALTH Special Processes Waivers & Operational Plans Review - Fiscal Year Data

Waivers & Operational Plans Review	Mar. 2019	Mar. 2020		FY 18-19	FY 19-20	
Waiver Review Submissions	0	2	↑	2	7	↑
Waiver Review Releases	0	0	→	4	4	→
Operational Plan Submissions	0	0	→	1	0	↓
Operational Plan Releases	1	0	↓	5	0	↓

CDS/hh