

Memorandum

Date: November 7, 2019

To: Southern Nevada District Board of Health

From: JoAnn Rupiper, RN, BSN, MPH, Clinical Services Director *JR*
Fermin Leguen, MD, MPH, Acting Chief Health Officer *FL*

RE: DIVISION OF CLINICAL SERVICES DIRECTOR REPORT

I. Immunization Program

A. Immunization Program Activities

1. There were 493 reminder calls and postcards sent out, on October 15, 2019, to adults 65 years and older who did not receive their doses of Prevnar, Pneumovax and/or Td/Tdap vaccination.
2. There were 139 successful reminder calls made to parents of children 19-35 months who are not up to date with their immunizations for the month of October.
3. Several Immunization team members attended the 2019 Nevada Health Conference at the Renaissance Las Vegas Hotel on October 14 – 15, 2019.

B. Immunization Outreach Activities

1. Additional clinics were added in October in response to the Hepatitis A Outbreak. Clinics which included Clark County Detention Center (CCDC) and SNHD Sexual Health Clinic-Decatur. Ongoing Hepatitis A Clinics include; Centers for Behavioral Health, Mission Treatment Center, Las Vegas tunnels and encampments in partnership with HELP of Southern Nevada, The Courtyard, Westcare, Impact Center and Trac B. A total of 338 clients were seen and 151 vaccines were administered. Two hundred and seventy-nine doses were adult Hepatitis A vaccines.
2. Medical Reserve Corps (MRC) staff and Americorp volunteers have been trained to assist with the Hepatitis A clinics.
3. Mobile Clinics were held at Windmill Library on October 17, 2019, Morrell Park on October 22, 2019 and Clark County Library on October 23, 2019. The clinics provided 25 vaccines to 19 clients.
4. Flu presentation at Health Care Partners in collaboration with Immunize Nevada was conducted by Sarah Lugo, CHN, on October 23, 2019.
5. The Homeless Event meeting with community partners was held on October 23, 2019 and attended by Tasheka Powell, CHN.

II. Community Health Nursing

A. Maternal Child Health

1. There were no new reported cases of childhood lead poisoning in October.
2. There were four referrals from the Newborn Screening Program requiring follow-up by the field nurse.

B. Nurse Family Partnership (NFP)

The Southern Nevada Health District's Nurse-Family Partnership (NFP) has 178 active clients. Fifty are participating through the Maternal, Infant and Early Childhood Home Visiting (MIECHV) Program made available through the Nevada Division of Public and Behavioral Health under the Affordable Care Act (ACA).

The NFP program hosted a Site Visit in October to educate elected officials, policy makers and the District's Board of Health members about the Nurse Family Partnership program in Nevada. Cam Scott from the NFP National Service Office provided legislative and funding updates. The program's partners and longtime supporters also attended the event. Two program clients highlighted NFP program assistance and expressed appreciation for the support received from their Nurse Home Visitor.

C. Embracing Healthy Baby

The Southern Nevada Health District's Embracing Healthy Baby program is still under development. Interviews were conducted for the two community Health Worker positions in October. Two applicants were hired. One applicant began employment October 28, 2019 and is currently in the orientation process. The second new hire is scheduled to begin employment in November.

III. HIV/Ryan White Care Programs

A. The HIV/Medical Case Management (MCM) program received 35 referrals in October. One newborn with perinatal HIV exposure and one new pregnant HIV infected mother were referred to MCM. Newborns perinatally exposed to HIV are followed for periodic testing for approximately four months to determine their HIV status. The program received one referral for a pregnant woman living with HIV.

B. The program dietitian continues to see clients. Twenty – six clients have been evaluated for nutritional services in the Ryan White program in October.

C. The Ryan White clinic continues to implement for Rapid Start project which has a goal of rapid treatment initiation for patients newly diagnosed with HIV. The project has seen 143 eligible clients in October. This is a collaborative effort between Clinical Services, Office of Epidemiology and Disease Surveillance, Nevada State Ryan White Part B and Clark County Ryan white Part A programs.

D. The program continues to recruit for a Licensed Clinical Social Worker (LCSW). Funding for this service category has been secured through the Clark County Social Services Ryan White Part A program.

E. The Prison Transitional Case Management program educated nine inmates from the Southern Nevada Prisons in October. The team continues to work closely with the Nevada Department of Correction's team to ensure effective inmate discharge planning.

IV. Sexual Health Clinic (STD Care Services)

A. The Sexual Health Clinic (SHC) completed 626 service encounters in the month of October.

- B. The Sexual Health Clinic continues to refer clients for rapid start HIV treatment upon receipt of confirmed HIV positive results. Rapid HIV testing services are being offered to high risk clients with STD screening. HIV pre-exposure prophylaxis (PrEP), post-exposure prophylaxis (PEP) and Hepatitis infection treatment services continue to be offered in the Sexual Health Clinic.
- C. Two medical assistants are continuing their orientation in the clinic. Two medical Assistant applicants have accepted offers to fill SHC vacancies.

V. Tuberculosis Clinic/Refugee Health Program

- A. Four new active adult TB cases were reported by the TB Clinic during this period. There were no new pediatric TB cases.
- B. The Refugee Health Program served 49 adults in October.

VI. Teen Pregnancy Prevention (TPP)

- A. The TPP program and grant partners continue full program and grant activities at the Juvenile Justice System, Department of Family Services, and other community-based organizations.
- B. Special Projects, Reports/Events: During September, TPP program conducted outreach activities at Cimarron High School, Western High School and Chaparral High School. The TPP program also participated in community outreach events at Equality Nevada on October 15, 2019 and the LGBTQ Center on October 31, 2019. TPP provided information and resources to 747 individuals.
- C. During October, through the TPP program's social media campaign the THNKnevada Facebook page has a total of 5,889 likes. The twitter account has 726 followers and had 838 impressions. The THINK website had 212 unique pageviews, 136 new users and 15 returning users and the Instagram page reached 903 followers and 102 youth were engaged.

VII. Family Planning (FP)

- A. FP Program services at East Las Vegas and Decatur Public Health Centers served 619 clients; 587 of them were unduplicated.
- B. The East Las Vegas Family Planning Clinic served 315 clients; 303 of them were unduplicated.
- C. The Decatur Family Planning clinic served 304 clients; 284 of them were unduplicated.

VIII. Family Healthcare Center

- A. The Family Health Care Clinic saw 203 patients in the month of October. Forty-eight patients were age 18 or younger and includes 8 children from the Refugee Clinic. One hundred and fifty-five patients were age 18 or older. Immunizations were offered to those in need, according to the ACIP recommended Immunization Schedule.

IV. Pharmacy Services

- A. Dispensed 628 prescriptions for 535 clients.
- B. Assessed/counseled 6 clients in the Ryan White-Sexual Health Clinic.
- C. Assessed/counseled 24 clients in the Tuberculosis Clinic.
- D. Assisted 41 clients to obtain medication financial assistance.
- E. Assisted 6 clients with insurance approvals.
- F. Referred zero clients to community partners.

X. Clinical Services Administration

- A. Clinical Services Division continues to retain Nevada State Board of Nursing approval to provide Continuing Education credits for SNHD Nursing staff. There were one CEU's offered in October.

JR: ms

Attachments: October 2019 Statistical Report

CLINICAL SERVICES DIVISION
MONTHLY REPORT
 October 2019

Clinical Services Client Encounters by Locations

Location	DECATUR PHC	ELV PHC	HDN Touro	Mesquite PHC	SHC	TB Clinic	Refugee Clinic	Laughlin	Mobile Clinic	Homeless Outreach	Targeted Populations	TOTAL
Immunizations	3,109	1,181	141	244			44	0	19	239	261	5,238
Immunization Records Issued	268	96										364
Family Health Care Clinic	203											203
Family Planning	304	315										619
Newborn Metabolic Screening	0	1										1
Sexual Health Clinic					940							940
TB Treatment & Control						774						774
Refugee Health Screening							49					49
SAPTA Services											36	36
Ryan White Care Services	881											881
Pharmacy Clients	353											353
Dental Clinic	101	22										123
TOTAL	5,219	1,615	141	244	940	774	93	0	19	239	297	9,581

Clinical Services Client Encounters by Program

Program	Oct 2018	Oct 2019		FY 18-19	FY 19-20	
Immunizations	4,259	5,237	↑	19,917	23,130	↑
Immunization Records Issued	*	364		*	4,272	↓
Family Health Clinic	59	203	↑	260	417	↑
Family Planning	548	619	↑	2,121	2,282	↑
Newborn Met. Screening	7	1	↓	21	9	↓
Sexual Health Clinic	1,295	926	↓	5,234	5,174	↓
TB Treatment & Control	1,203	774	↓	4,912	2,884	↓
Refugee Health Screening	40	49	↑	144	223	↑
SAPTA Services	15	36	↑	90	100	↑
Ryan White Care Services	1,109	881	↓	5,260	3,185	↓
Pharmacy Clients	260	353	↑	1,248	1,767	↑
Dental Clinic	*	32	↓	*	123	↓
TOTAL	8,795	9,475	↑	39,207	43,566	↑

*Not collected FY18-19

Clinical Services Immunization Program

Immunizations	Oct 2018	Oct 2019		FY 18-19	FY 19-20	
Flu Vaccine Given	2,430	2,912	↑	3,905	4,514	↑
Gratis	249	268	↑	1,187	1,300	↑

Vaccines for Children (VFC)	Oct 2018	Oct 2019		FY 18-19	FY 19-20	
Number of VFC Compliance Visits	6	13	↑	16	24	↑
Number of IQIP Visits*	10	9	↓	20	9	↓
Number of Follow Up Contacts	95	59	↓	343	148	↓
Number of Annual Provider Training	3	19	↑	17	44	↑
Number of State Requested Visits	84	99	↑	227	264	↑

Perinatal Hepatitis B	Oct 2018	Oct 2019		FY 18-19	FY 19-20	
# of Expectant Women	33	29	↓	108	33	↓
# of Infants	157	96	↓	586	112	↓
Total # of Infants Delivered	1	5	↑	11	8	↓
New Cases	8	19	↑	28	26	↓
Closed Cases	0	10	↑	2	13	↑

Childcare Program	Oct 2018	Oct 2019		FY 18-19	FY 19-20	
Childcare Audits	3	3	→	4	4	→
Baseline Immunization Rate	100%	90%	↓	89.0%	91%	↑
# of Re-Audits	3	1	↓	3	3	→
Re-Audit Immunization Rate	98%	100%	↑	96%	97%	↑
# of Records Reviewed	115	309	↑	328	370	↑

* Due to Back to School, the Childcare audits were suspended. Will resume activities in September

* AFIX has been changed to IQIP (Immunization Quality Improvement for Providers) - CDC's national, provider-level immunization quality improvement program. IQIP visits in progress.

Clinical Services Community Health Program

	Oct 2018	Oct 2019		FY 18-19	FY 19-20	
Nursing Field Services						
MCH Team Home Visits	26	24	↓	77	112	↑

	Oct 2018	Oct 2019		FY 18-19	FY 19-20	
NFP						
Referrals	18	37	↑	79	86	↑
Enrolled	7	15	↑	42	44	↑
Active	140	178	↑			

	Oct 2018	Oct 2019		FY 18-19	FY 19-20	
MCH						
# of Referrals Received	16	6	↓	42	36	↓
# from CPS	9	0	↓	15	6	↓
# of Lead Referrals	2	0	↓	7	6	↓
# of Total Admissions	7	2	↓	14	17	↑

Clinical Services Tuberculosis Program

Tuberculosis	Oct 2018	Oct 2019		FY 18-19	FY 19-20	
Number of Case Management Activities*	627	152	↑	2,014	465	↓
Number of Monthly Pulmonary Specialist Clinic Clients Seen	60	27	↓	150	85	↓
Number of Monthly Electronic Disease Notifications Clinic Clients (Class B)	22	34	↑	100	104	↑
Outreach Activities during the Month - Presentations, Physician Visits, Correctional Visits, etc.	2	0	↓	6	0	↓
Directly Observed Therapy (DOT) Field, clinic and televideo encounters	492	567	↑	2,300	2,240	↓

*New EMR system- Counting only successful activities.

Refugee Health Program	Oct 2018	Oct 2019		FY 18-19	FY 19-20	
Clients Seen	40	49	↑	116	223	↑
Clients Requiring Medical Follow-up for Communicable Diseases	24	9	↓	64	45	↓
Referrals for TB Issues	3	5	↑	17	20	↑
Referrals for Possible Chronic Hep B	6	0	↓	16	13	↓
Referrals for STD	3	3	→	8	12	↑
Pediatric Reguee Exams*	11	8	↑	39	49	↑

* Data also counted in Family Health Care Clinic

Substance Abuse Prevention & Treatment Agency (SAPTA)	Oct 2018	Oct 2019		FY 18-19	FY 19-20	
# of Site Visits	4	5	↑	15	17	↑
# of Clients Screened	15	36	↑	77	100	↑
# of TB Tests	11	35	↑	62	95	↑
# of Assessments only	*	1	↓	*	7	↓

*Not collected FY18-19

Clinical Services Teen Pregnancy Prevention Program

Teen Pregnancy Prevention Activities*	Oct 2019	Oct 2019		FY 18-19	FY 19-20	
Classes Conducted	9	9	↑	9	29	↑
Teen Class Participants	64	42	↑	233	162	↓
Parent Class Participants	0	9	↓	73	40	↓
Youth Outreach Participants	0	747	↑	1,651	1,351	↓

Clinical Services Care - Ryan White Care Services

	Oct 2018	Oct 2019		FY 18-19	FY 19-20	
Medical Case Management						
ALL MCM service encounters	*	510 ↓		*	1,362 ↓	
Total # of new referrals	20	27 ↑		45	95 ↑	
Total # of new referrals - pregnant women	4	2 ↓		7	6 ↓	
Total # of new referrals - infant/children/youth<18	4	5 ↑		6	11 ↑	
Total Admission	12	18 ↑		21	63 ↑	

*New Data for 2019-2020

	Oct 2018	Oct 2019		FY 18-19	FY 19-20	
Eligibility and Enrollment						
All Eligibility service encounters	*	212 ↓		*	517 ↓	

	Oct 2018	Oct 2019		FY 18-19	FY 19-20	
Early Intervention Services (EIS)						
Total # of NEW patients seen in clinic	*	38 ↓		*	194 ↓	
Total # of patients *LINKED to SNHD Provider (first provider visit)	20	28 ↑		94	116 ↑	
Total # of patients under the Rapid Start Project	*	11 ↓		*	44 ↓	

*New Data for 2019-2020

	Oct 2018	Oct 2019		FY 18-19	FY 19-20	
Outpatient / Ambulatory Health Services (OAHS)						
Total # of Provider encounters	92	255 ↑		361	639 ↑	

Clinical Services Sexual Health Clinic Program

	Oct 2018	Oct 2019		FY 18-19	FY 19-20	
STD Services						
STD treatment/screening/exam	1,397	1,169 ↓		3,918	4,148 ↑	
Total # of patients served	*	940 ↓		*	3,461 ↓	
Total	1,397	N/A ↑		3,918	7,609 ↑	

Clinical Services Family Planning Program

Unduplicated Patients	Oct 2018	Oct 2019		FY 18-19	FY 19-20	
Number of Pt: East LV PHC	254	303	↑	896	1,119	↑
Number of Pt: Decatur PHC	275	284	↑	1,011	1,067	↑

Duplicated Patients	Oct 2018	Oct 2019		FY 18-19	FY 19-20	
Number of Pt: East LV PHC	263	315	↑	956	1,152	↑
Number of Pt: Decatur PHC	285	304	↑	1,165	1,130	↓
New Patients						
Number of Pt: East LV	29	89	↑	77	322	↑
Number of Pt: Decatur PHC	45	83	↑	246	308	↑
APRN Visits						
Number of Pt: East LV	70	185	↑	200	674	↑
Number of Pt: Decatur PHC	149	161	↑	631	626	↓

Clinical Services Pharmacy Services

Pharmacy Services	Oct 2018	Oct 2019		FY 18-19	FY 19-20	
Clients seen (Pharmacy)	260	353	↑	908	1949	↑
Prescriptions Filled	363	6287	↑	1284	2319	↑
Clients seen (Pharmacist-SHC)	15	6	↓	55	74	↑
Clients seen (Pharmacist-TB)	32	24	↓	132	89	↓
Financial Assistance Provided	24	41	↑	134	193	↑
Insurance Assistance Provided	2	6	↑	12	35	↑
Referrals to Community Partners	0	0	→	2	0	↓

Clinical Services Dental Clinic

Unduplicated Patients	Oct 2018	Oct 2019		FY 18-19	FY 19-20	
Number of Pt: East LV PHC	*	6	↓	*	18	↓
Number of Pt: Decatur PHC	*	24	↓	*	70	↓

*New Report in FY19-20

Duplicated Patients	Oct 2018	Oct 2019		FY 18-19	FY 19-20	
Number of Pt: East LV PHC	*	6	↓	*	22	↓
Number of Pt: Decatur PHC	*	26	↓	*	101	↓

*New Report in FY19-20