

Memorandum

Date:

To:

Fermin Leguen, MD, MPH, Chief Medical Officer & Director of Clinical Services Behalf Joseph P. Iser, MD, DrPH, MSc, Chief Health Officer From:

DIVISION OF CLINICAL SERVICES DIRECTOR REPORT RE:

Immunization Program

A. Immunization Program Activities

- 1. There were 574 successful calls and postcards sent out to adults 65 years and older who did not receive their doses of Prevenar, Pneumovax and/or Td/Tdap vaccination in April.
- 2. There were 138 reminder calls sent to parents of children 19-35 months who are not up to date with their immunizations.
- 3. There were 199 reminder calls sent to individuals who are not complete with their HPV (Human Papillomavirus Vaccine) vaccination series.

A. Immunization Outreach Program Activities

- 1. Immunization clinic at Windmill Library on April 3, 2019, provided 1 vaccine to 1 client.
- 2. Immunization clinic at the Mexican consulate on April 15, 2019, provided 48 vaccines to 24 clients.
- 3. Immunization clinic at the Clark County Library on April 24, 2019, provided 4 vaccines to 2
- 4. Immunizations at Laughlin clinic on April 25, 2019, provided 33 vaccines to 12 clients.
- 5. Homeless outreach at the Tunnels (partnership with Aids Health Foundation) on April 30. 2019, provided 1 vaccine to 1 client.
- 6. The mobile unit has been out of service for the month of April 2019.

II. Community Health Nursing

A. Maternal Child Health

- 1. There were one new reported case of childhood lead poisoning in April.
- 2. There were two referrals from the Newborn Screening Program requiring follow-up by the field nurse.

B. Nurse Family Partnership (NFP)

The Southern Nevada Health District's Nurse-Family Partnership (NFP) has 176 active clients. 47 are participating through the Maternal, Infant and Early Childhood Home Visiting (MIECHV) Program made available through the Nevada Division of Public and Behavioral Health under the Affordable Care Act (ACA).

The program continues to build partnerships with various community resources such as the Nevada Partnership for Homeless Youth, Health Care Partners, Nevada Medicaid and new Clark County School District nurses. The program also participated in the Nurturing Naturally Fair sponsored by the Southern Nevada Breastfeeding Coalition on April 14, 2019.

Healthy Start Initiative (HSI)

The Southern Nevada Health District's Healthy Start program has enrolled 763 at risk participants since March 2015, when enrollment began. 212 infants have been born into the program since March 2015. The program did not receive another five years' worth of funding from the Human Resources and Services Administration. The current grant budget period ends June 30, 2019. The project is no longer enrolling new participants. Program cases are in the process of closure or referral to other community programs for services.

III. HIV/Ryan White Care Programs

- A. The HIV/Medical Case Management (MCM) program received 26 referrals in April. There was one newborn perinatally exposed to HIV who was referred to MCM. Newborns perinatally exposed to HIV are followed for periodic testing for approximately four months to determine their HIV status. The MCM team provides on-call coverage for hospitals reporting births to women presenting in labor and have a known HIV diagnosis or a reactive test for HIV during this admission. The team continues to collaborate with the UNLV Maternal Child Wellness program to provide case management and care coordination for perinatally exposed newborns and children living with HIV.
- B. The Ryan White (RW) program workforce team members presented a poster presentation at the 2019 Spring Unity Conference for Community Health Workers held at the Flamingo Hotel. The title of the presentation was "Improving Access to Care: Utilizing Community Health Workers to Improve Linkage and Retention in HIV Care for the Latinx Community". The poster presentation was well-received by attendees and generated a lot of questions.
- C. Boston University (BU) conducted a two-day annual site visit for the Community Health Workers Project. The team was able to interview clients, program staff and community partners who have worked closely with the Community Health Workers. The team received initial feedback from BU site visitors
- D. The Program hired a Social worker and a Senior Community Health Nurse under the Ryan White MCM and Early Intervention Services programs. Training and orientation is ongoing. One Eligibility Worker retired and the position is under recruitment.
- E. The Ryan White clinic, in collaboration with the Office of Epidemiology and Disease Surveillance (OEDS), formalized a new project aimed at early initiation of antiretroviral therapy to newly diagnosed HIV-positive clients. The program name is "Rapid stART". The project has seen 31 eligible clients, so far. The Clinical Pharmacist is an integral part of the project as clients ideally leave the clinic with medications the same day.

IV. Sexual Health Clinic (STD Care Services)

A. The Sexual Health Clinic (SHC) completed 1,538 service encounters.

- B. The Sexual Health Clinic began referring clients for rapid start HIV treatment upon receipt of confirmed HIV positive results. Plans include efforts to increase rapid HIV testing services with STD screening. HIV pre-exposure prophylaxis (Prep), post-exposure prophylaxis (Pep) and Hepatitis infection treatment services continue to be offered in the Sexual Health Clinic.
- C. Collaboration efforts continue with Office of Epidemiology and Disease Surveillance to provide follow-up and clinic management of patients discharged from Clark County Detention Center who tested positive for the Hepatitis infection.
- D. The clinic is on the second month of the new eClinical Works electronic health record (HER) implementation. The Sexual Health Clinic staff and providers received additional eClinical works training and are continuing to optimize the use of the EHR.
- E. One provider in the Sexual Health Clinic completed the 3-month orientation period. One Medical Assistant passed her probationary period and two medical assistants completed their 3 month orientation.

V. Tuberculosis Clinic/Refugee Health Program

- A. Two new active adult TB cases were reported by the TB Clinic during this period. There were no new pediatric TB cases.
- B. The Refugee Health Program served 36 adults in April.

VI. Teen Pregnancy Prevention (TPP)

- A. The TPP program and community partners continue full program and grant activities at the Juvenile Justice System, Department of Family Services, and other community-based organizations.
- B. Special Projects, Reports/Events: During April, the TPP program conducted outreach activities at Mojave HS, Canyon Springs HS and Las Vegas HS. On April 16, 2019 TPP in collaboration with several community-based organizations hosted the Expect Respect Youth Conference. During the event, 30 clients tested for HIV, four for syphilis and six received birth control services. TPP collaborated with the Family Planning Clinic and Hosted a Youth Access Day on April 17 providing STI birth control services to the six clients. TPP conducted program presentation to CCSD nurses and Nevada State College nursing students. TPP provided information and resources to 212 individuals.
- C. During April, through the TPP program's social media campaign the THNKnevada Facebook page has a total of 5,971 likes. The twitter account has 717 followers and had 10.6k impressions. The THNK website had 195 unique pageviews, 83 new users and 18 returning users and the Instagram page reached 864 followers and 369 youth were engaged.

VII. Family Planning (FP)

- A. FP Program services at East Las Vegas and Decatur Public Health Centers served 502 clients; 489 of them were unduplicated.
- B. The East Las Vegas Family Planning Clinic served 281 clients; 271 of them were unduplicated.
- C. The Decatur Family Planning clinic served 221 clients; 218 of them were unduplicated

VIII. Family Health Clinic

A. The Family Health Care Clinic saw 127 patients in the month of April. Twenty-four patients were age 18 or younger and includes 9 children from the Refugee Clinic. One hundred three patients were age 19 or older. Immunizations were offered to those in need, according to the ACIP recommended Immunization Schedule.

IV. Pharmacy Services

- A. Dispensed 503 prescriptions for 383 clients.
- B. Assessed/counseled 20 clients in the Ryan White-Sexual Health Clinic.
- C. Assessed/counseled 28 clients in the Tuberculosis Clinic.
- D. Assisted 43 clients to obtain medication financial assistance.
- E. Assisted zero clients with insurance approvals.
- F. Referred zero clients to community partners.

X. Clinical Services Administration

A. Clinical Services Division continues to retain Nevada State Board of Nursing approval to provide Continuing Education credits for SNHD Nursing staff. There were 3 CEU's offered in April.

FL: mcs

Attachments: April 2019 Statistical Report

CLINICAL SERVICES DIVISION MONTHLY REPORT April 2019

Clinical Services Client Encounters by Locations

| Location | DECATUR PHC | ELV PHC | HDN PHC | Mesquite PHC | SHC | TB Clinic | Refugee Clinic | Laughlin | Mobile Clinic | | Targeted Populations | TOTAL |
|-----------------------------|-------------|------------|------------|-----------------|-------|--------------|-------------------|----------|------------------|---|----------------------|-------|
| Immunizations | 2,093 | 856 | 180 | 71 | | | | 12 | 1 | 1 | 75 | 3,289 |
| Family Health Care Clinic | 127 | | | | | | | | | | 110 | 127 |
| Family Planning | 221 | 281 | | | | | | | | | | 502 |
| Newborn Metabolic Screening | 4 | 0 | | | | fragrand and | | | | | | 4 |
| Sexual Health Clinic | | | | | 1,538 | | | | | | | 1,538 |
| TB Treatment & Control | | | | | | 1,140 | | | | | | 1,140 |
| Refugee Health Screening | | | | | | | 36 | | | | | 36 |
| SAPTA Services | | | | | | | | | | | 38 | 38 |
| Ryan White Care Services | 335 | | | | | | | Street S | | | | 335 |
| Pharmacy Clients | 383 | | | a facilities | | | | | | | | 383 |
| Dental Clinic | 22 | 6 | | | | | | | | | 0 | 28 |
| TOTAL | 3,185 | 1,143 | 180 | 71 | 1,538 | 1,140 | 36 | 12 | 1 | 1 | 113 | 7,420 |

Clinical Services Client Encounters by Program

| | April | April | | | | |
|----------------------------|-------|-------|----------|----------|----------|--------------|
| Program | 2018 | 2019 | | FY 17-18 | FY 18-19 | |
| Immunizations | 3,011 | 3,289 | 1 | 39,157 | 38,513 | 4 |
| Family Health Care Center* | * | 127 | | * | 778 | 4 |
| Family Planning | 592 | 502 | 4 | 6,491 | 4,847 | 4 |
| Newborn Met. Screening | 6 | 4 | + | 61 | 45 | 4 |
| Sexual Health Clinic | 892 | 1,538 | 1 | 9,889 | 11,921 | 1 |
| TB Treatment & Control | 1,318 | 1,140 | + | 21,009 | 11,276 | 4 |
| Refugee Health | 29 | 36 | 个 | 288 | 348 | 个 |
| SAPTA Services | 18 | 19 | 1 | 215 | 185 | + |
| Ryan White Care Services | 816 | 335 | + | 7,194 | 8,145 | 1 |
| HIV Clinic Services | 232 | 141 | + | 898 | 2,184 | 1 |
| TOTAL | 6,914 | 7,131 | 个 | 85,202 | 78,242 | \downarrow |

^{*}Family Health Care Center opened September 17, 2018

^{**}Not collected FY17-18

Clinical Services Immunization Program

| | April | April | | | | |
|-------------------|-------|-------|-----------|----------|----------|---|
| Immunizations | 2018 | 2019 | | FY 17-18 | FY 18-19 | |
| Flu Vaccine Given | 521 | 761 | 1 | 9,189 | 10,152 | 1 |
| Gratis | 192 | 103 | \forall | 2,158 | 2,084 | 4 |

| | April | April | | | | |
|------------------------------------|-------|-------|---|----------|----------|---|
| Vaccines for Children (VFC) | 2018 | 2019 | | FY 17-18 | FY 18-19 | |
| Number of VFC Compliance Visits | 10 | 9 | + | 67 | 60 | + |
| Number of AFIX Visits | 0 | 12 | 个 | 49 | 67 | 个 |
| Number of Follow Up Contacts | 90 | 32 | + | 786 | 755 | 4 |
| Number of Annual Provider Training | 24 | 11 | + | 111 | 77 | 4 |
| Number of State Requested Visits | 59 | 81 | 1 | 328 | 832 | 个 |

| | April | April | | | | |
|------------------------------|-------|-------|----------|----------|----------|---------------|
| Perinatal Hepatitis B | 2018 | 2019 | | FY 17-18 | FY 18-19 | |
| # of Expectant Women | 31 | 33 | 1 | 24 | 32 | 1 |
| # of Infants | 154 | 139 | V | 143 | 140 | 4 |
| Total # of Infants Delivered | 4 | 6 | 个 | 5 | 5 | \rightarrow |
| New Cases | 9 | 17 | 个 | 62 | 71 | + |
| Closed Cases | 12 | 12 | → | 74 | 39 | 4 |

| the second control of the second seco | April | April | | | | |
|--|-------|-------|----------|----------|----------|---------------|
| Childcare Program | 2018 | 2019 | | FY 17-18 | FY 18-19 | |
| Childcare Audits | 3 | 5 | 个 | 60 | 45 | 4 |
| Baseline Immunization Rate | 86% | 76% | 4 | 74% | 83.00% | 个 |
| # of Re-Audits | 6 | 9 | 1 | 60 | 46 | 4 |
| Re-Audit Immunization Rate | 94% | 94% | → | 96% | 96% | \rightarrow |
| # of Nurse Visits | 11 | 14 | 1 | 135 | 75 | \downarrow |
| # of Records Reviewed | 912 | 605 | 4 | 5,881 | 4,267 | 4 |

Clinical Services Community Health Program

| | April | April | | | | |
|---------------------------------|-------|-------|----------|----------|----------|---|
| Nursing Field Services | 2018 | 2019 | | FY 17-18 | FY 18-19 | |
| MCH Team Home Visits | 22 | 19 | 4 | 212 | 182 | 4 |
| # Children referred to | | | 1 | | | 1 |
| Growth/Developmental Specialist | 0 | 1 | ή, | 0 | 1 | |

| | April | April | | | | |
|------------|-------|-------|---|----------|----------|---|
| NFP | 2018 | 2019 | | FY 17-18 | FY 18-19 | |
| Referrals* | 21 | 26 | 个 | 263 | 207 | 4 |
| Enrolled* | 8 | 19 | 1 | 98 | 121 | 个 |
| Active | 144 | 176 | 个 | | | |

| | April | April | | | | |
|-------------------------|-------|-------|---------------|----------|----------|----------|
| мсн | 2018 | 2019 | | FY 17-18 | FY 18-19 | |
| # of Referrals Received | 7 | 12 | 个 | 86 | 76 | \ |
| # from NICU | 0 | 0 | \rightarrow | 0 | 0 | → |
| # from CPS | 5 | 2 | V | 32 | 23 | + |
| # of Lead Referrals | 2 | 1 | V | 12 | 14 | 1 |
| # of Total Admissions | 3 | 4 | 1 | 32 | 30 | + |

| Healthy Start Statistical Data | April 2018 | April 2019 | | FY 17-18 | FY 18-19 | |
|--------------------------------|---------------|---------------|---|----------|----------|---|
| Referrals | 20 | 0 | 4 | 332 | 224 | 1 |
| Enrolled | 7 | 0 | 4 | 190 | 114 | 4 |
| Active | 269 | 147 | 4 | | | |

Clinical Services Tuberculosis Program

| | April | April | | | | |
|---|-------|-------|----------|----------|----------|---|
| Tuberculosis | 2018 | 2019 | | FY 17-18 | FY 18-19 | |
| Number of Case Management Activities | 372 | 382 | | 3,818 | 4,043 | 个 |
| Number of Monthly Pulmonary Specialist Clinic | | | + | | | 4 |
| Clients Seen | 30 | 27 | * | 338 | 320 | * |
| Number of Monthly Electronic Disease | | | A | | | 4 |
| Notifications Clinic Clients (Class B) | 30 | 31 | + | 253 | 240 | * |
| Outreach Activities during the Month - | | | | | | |
| Presentations, Physician Visits, Correctional Visits, | | | 4 | | | 4 |
| etc. | 2 | 1 | | 21 | 17 | |
| Directly Observed Therapy (DOT) Field, | | | + | | | 4 |
| clinic and televideo encounters | 884 | 718 | * | 8,183 | 6,284 | * |

| | April | April | | | | |
|---|-------|-------|-----------|----------|----------|----------|
| Refugee Health Program | 2018 | 2019 | | FY 17-18 | FY 18-19 | |
| Clients Seen | 19 | 36 | 个 | 507 | 320 | 4 |
| Clients Requiring Medical Follow-up for | | | 4 | | | 4 |
| Communicable Diseases | 17 | 5 | Ψ. | 222 | 150 | • |
| Referrals for TB Issues | 6 | 3 | \forall | 132 | 50 | 4 |
| Referrals for Possible Chronic Hep B | 3 | 1 | \forall | 39 | 33 | 4 |
| Referrals for OVA & Parasites | 7 | 7 | > | 157 | 73 | 4 |
| Referrals for STD | 1 | 1 | > | 18 | 16 | 4 |
| Pediatric Refugee Exams | * | * | → | * | * | → |

| Substance Abuse Prevention & Treatment Agency | April | April | | | | |
|---|-------|-------|---|----------|----------|---|
| (SAPTA) | 2018 | 2019 | | FY 17-18 | FY 18-19 | |
| # of Site Visits | 3 | 4 | 1 | 40 | 38 | 4 |
| # of Clients Screened | 18 | 19 | 1 | 215 | 185 | 4 |
| # of TB Tests | 18 | 15 | + | 190 | 169 | 4 |

Clinical Services Teen Pregnancy Prevention Program

| Teen Pregnancy Prevention Activities* | April 2018 | April 2019 | | FY 17-18 | FY 18-19 | |
|---------------------------------------|---------------|---------------|----------|----------|----------|----------|
| Classes Conducted | 9 | 9 | 1 | 120 | 48 | 1 |
| Teen Class Participants | 55 | 68 | 1 | 593 | 294 | 1 |
| Parent Class Participants | 5 | 49 | 4 | 135 | 77 | + |
| Youth Outreach Participants | 251 | 864 | 1 | 4,075 | 4,298 | + |
| Teens Referred to Services | 4 | 12 | 4 | 177 | 27 | 4 |

Clinical Services Care - Ryan White Care Services

| | April* | April | | ; | **FY 18- | |
|--|--------|-------|---|----------|----------|---|
| Medical Case Management | 2018 | 2019 | | FY 17-18 | 19 | |
| Unduplicated # patients served | 68 | 104 | 1 | 729 | 938 | 1 |
| Total Referrals | 21 | 26 | 1 | 193 | 236 | 1 |
| Admissions | 14 | 10 | 4 | 121 | 92 | 4 |
| Pregnant Women -NEW referrals | 2 | 0 | 4 | 25 | 20 | + |
| Infants/Children/Youth <18 - NEW referrals | 2 | 1 | 4 | 29 | 20 | + |

^{*}SHC and RW clinic and programs implemented the new eHR on 3/4/19 which saw a decrease in number of patients seen

**Corrected YTD numbers d/t errors in March '19 report

| Eligibility and Enrollment | April 2018 | April 2019 | FY 17-18 | FY 18-19 | |
|--|---------------|---------------|----------|-----------------------|---|
| Unduplicated # patients served | 109 | 76 ↓ | 1,305 | Company of the second | - |
| Total # of patients who were screened for Ryan White Eligibility | 68 | 50 ↓ | 797 | 842 | 1 |

| EIS / Linkage | April 2018 | April 2019 | | FY 17-18 | FY 18-19 | |
|--|---------------|---------------|---|----------|----------|----------|
| Unduplicated # patients served | 90 | 24 | 4 | 923 | 663 | + |
| # Patients who had baseline HIV labs drawn | 32 | 16 | 4 | 353 | 284 | → |
| # Patients who completed an initial visit with SNHD provider | 32 | 55 | 1 | 319 | 290 | + |
| # Patients placed with outside provider | 16 | 3 | 4 | 164 | 68 | → |

| Outpatient / Ambulatory Health Services (OAHS) | April 2018 | April 2019 | FY 17-18 | FY 18-19 | |
|--|---------------|---------------|----------|----------|-----|
| Unduplicated # patients served (all clinic services) | 72 | 141 1 | 563 | | 200 |
| # Provider visits/duplicated patient count | 87 | 79 ↓ | 753 | 901 | 1 |

Clinical Services Sexual Health Clinic Program

| STD Services | April 2018 | April 2019 | | FY 17-18 | FY 18-19 | |
|------------------------------|---------------|---------------|-----------|----------|----------|---|
| STD treatment/screening/exam | 892 | 1,538 | 个 | 9,889 | 11,674 | 个 |
| Special Pay | 37 | 0 | \forall | 247 | 73 | 4 |
| Total | 929 | 1,538 | 个 | 10,136 | 11,747 | 个 |

Clinical Services Family Planning Program

| | April | April | | | |
|---------------------------|-------|-------|-------------------------|----------|----------|
| Unduplicated Patients | 2018 | 2019 | | FY 17-18 | FY 18-19 |
| Number of Pt: East LV PHC | 335 | 271 | $\overline{\mathbf{A}}$ | 2,214 | 1,643 ↓ |
| Number of Pt: Decatur PHC | 235 | 218 | \downarrow | 1,614 | 1,817 个 |
| Duplicated Pts | | | | | |
| Number of Pt: East LV PHC | 346 | 281 | \downarrow | 3,703 | 2,250 ↓ |
| Number of Pt: Decatur PHC | 246 | 221 | \downarrow | 2,788 | 2,597 ↓ |
| New Patients | | | | | |
| Number of Pt: East LV | 111 | 52 | + | 951 | 236 ↓ |
| Number of Pt: Decatur PHC | 64 | 65 | | 822 | 548 ↓ |
| APRN Visits | | | | | |
| Number of Pt: East LV | 207 | 174 | \ | 2,008 | |
| Number of Pt: Decatur PHC | 144 | 127 | \forall | 1,673 | 1,370 ↓ |

Clinical Services Pharmacy Services

| Pharmacy Services | April 2018 | April 2019 | | FY 17-18 | FY 18-19 | |
|---------------------------------|---------------|---------------|---|----------|----------|----------|
| Clients seen (Pharmacy) | 165 | 383 | 1 | 1079 | 2742 | 1 |
| Prescriptions Filled | 250 | 503 | 1 | 1484 | 3764 | 1 |
| Clients seen (Pharmacist-SHC) | 34 | 20 | + | 264 | 186 | → |
| Clients seen (Pharmacist-TB) | 31 | 28 | 4 | 118 | 286 | + |
| Financial Assistance Provided | 18 | 43 | 个 | 146 | 326 | 1 |
| Insurance Assistance Provided | 3 | 0 | 4 | 27 | 24 | + |
| Referrals to Community Partners | 2 | 0 | 4 | 20 | 2 | 4 |