

# Memorandum

**Date:** March 14, 2019

**To:** Southern Nevada District Board of Health

**From:** Fermin Leguen, MD, MPH, Chief Medical Officer & Director of Clinical Services *FL*  
Joseph P. Iser, MD, DrPH, MSc, Chief Health Officer *JPI*

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**RE:** DIVISION OF CLINICAL SERVICES DIRECTOR REPORT

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## I. Immunization Program

### A. Immunization Program Activities

1. There were 574 successful reminder calls and postcards sent out to adults 65 years and older who did not receive their doses of Prevnar, Pneumovax and/or Td/Tdap vaccination in February.
2. There were 116 successful reminder calls to parents of children 19-35 months who are not up to date with their immunizations.
3. There were 2,220 reminder calls to individuals who are not complete with their HPV (Human Papillomavirus Vaccine) series throughout the month of February.
4. An HPV education update was presented by Merck on February 28, 2019 with 37 attendees.

### B. Immunization Outreach Program Activities

1. The Mobile Unit Clinics for February 2019 provided 27 vaccines to 13 clients.
2. Immunization Outreach Clinical at Trac-B on February 7, 2019 provided 9 vaccines to 6 clients.
3. Immunization Clinic at the Mexican Consulate on February 11, 2019 provided 94 vaccines to 37 uninsured adult clients.
4. The Mobile Health Collaborative at the Valley View Recreation Center on February 15, 2019 provided 21 vaccines to 8 uninsured adult clients.
5. Immunization Outreach for Homeless Pop Up Clinic at the Lutheran Services location on February 15, 2019 provided 6 vaccines to 3 clients.
6. Immunization Outreach for Homeless at the Las Vegas Rescue Mission was held on February 21, 2019 and February 25, 2019 and provided 25 vaccines to 12 clients.

## II. Community Health Nursing

### A. Maternal Child Health

1. There were two new reported cases of childhood lead poisoning in the month of February.
2. There was one referral from the Newborn Screening Program requiring follow-up by the field nurse.

**B. Nurse Family Partnership (NFP)**

The Southern Nevada Health District's Nurse-Family Partnership (NFP) has 158 active clients. Forty-seven are participating through the Maternal, Infant and Early Childhood Home Visiting (MIECHV) Program made available through the Nevada Division of Public and Behavioral Health under the Affordable Care Act (ACA).

The team has received presentations from Legal Aid, OneStop, Division of Welfare and Supportive Services and Olive Crest during this month's weekly staff meetings. Knowledge of available community resources is necessary for appropriate client referral.

**C. Healthy Start Initiative (HSI)**

The Southern Nevada Health District's Healthy Start program has enrolled 742 at risk participants since March 2015, when enrollment began. 201 infants have been born into the program since March 2015. At present, four case managers and team lead are serving 160 participants total.

The SNHD's Healthy Start Initiative (HSI) team has continued ongoing activities to support families in meeting project goals to improve women's health, increase access to quality services, strengthen families' resilience, achieve collective impact and monitor performance/outcomes. The Project's nurse case managers are fully trained and currently providing home visiting services to 160 families. Jan Shephard, MD, FACOG from the Healthy Start Technical Assistance Center provided Reproductive Life Plan training for program staff and four additional community agencies/programs. Outreach to obtain program champions for recruitment and awareness of the Healthy Start Program included the Immunize Nevada community meeting, Southern Nevada Regional Housing Authority Quarterly Family Self-Sufficiency Program Coordinating Committee meeting, Las Vegas Sun, and University of Nevada at Las Vegas' Childhood Lead Poisoning Prevention Program.

**III. HIV/Ryan White Care Programs**

The HIV/Case Management (MCM) program received 29 referrals in February, including one pregnant woman and one newborn with perinatal HIV exposure. Newborns perinatally exposed to HIV are followed for periodic testing for approximately four months to determine their HIV status. The Nurse Case Management (NCM) team provides on-call coverage for hospitals reporting births to women presenting in labor and are known to either have a HIV diagnosis or a test positive for HIV. The team continues to collaborate with the UNLV Maternal Child Wellness program to provide case management and care coordination for perinatally exposed newborns and children living with HIV.

The Nevada State Office of HIV/AIDS recognized SNHD for excellence in Ryan White services at the Ryan White Summit held in Las Vegas at the end of January 2019.

**IV. Sexual Health Clinic (STD Care Services)**

- A. The Sexual Health Clinic (SHC) provided direct clinical services to 899 unduplicated clients in the month of February.
- B. HIV pre-exposure prophylaxis (PrEP) and post-exposure prophylaxis (PEP) continue to be offered at the SHC. PrEP, PEP, and Hepatitis services continue to increase as the community becomes more aware of available services.

## **V. Tuberculosis Clinic/Refugee Health Program**

- A. Four new active adult TB cases were reported by the TB Clinic during this period. There was one new pediatric TB case.
- B. The Refugee Health Program served 37 adults in February.

## **VI. Teen Pregnancy Prevention (TPP)**

- A. The TPP program and community partners continue full program and grant activities at the Juvenile Justice System, Department of Family Services, and other community- based organizations.
- B. Special Projects, Reports/Events: During February, the TPP program conducted outreach activities at Western High School, Cheyenne High School and Desert Pines High School. TPP provided information and resources to 868 individuals.
- C. During February, through the TPP program's social media campaign the THNKnevada Facebook page has a total of 6,008 likes. The twitter account has 715 followers and had 3,905 impressions. The THNK website had 201 unique pageviews, 110 new users and 11 returning users. The Instagram page reached 846 followers and 253 youth were engaged.

## **VII. Family Planning (FP)**

- A. FP Program services at East Las Vegas and Decatur Public Health Centers served 435 clients; 423 of them were unduplicated.
- B. The East Las Vegas Family Planning Clinic served 225 clients; 221 of them were unduplicated.
- C. The Decatur Family Planning clinic served 210 clients; 202 of them unduplicated.

## **VIII. Family Health Clinic**

- A. The Family Health Care Clinic saw 104 patients in the month of February. Thirty-nine patients were age 18 or younger and includes 10 children from the Refugee Clinic. Sixty-five patients were age 19 or older. Immunizations were offered to those in need, according to the ACIP recommended Immunization Schedule.

## **IV. Pharmacy Services**

- A. Dispensed 396 prescriptions for 296 clients.
- B. Assessed/counseled 25 clients in the Ryan White-Sexual Health Clinic.
- C. Assessed/counseled 25 clients in the Tuberculosis Clinic.
- D. Assisted 29 clients to obtain medication financial assistance.
- E. Assisted 1 clients with insurance approvals.
- F. Referred 0 clients to community partners.

## **X. Clinical Services Administration**

- A. Clinical Services Division continues to retain Nevada State Board of Nursing approval to provide Continuing Education credits for SNHD Nursing staff. There were 3.5 CEU's offered in February.

FL: mcs

Attachments: February 2019 Statistical Report

**CLINICAL SERVICES DIVISION**  
**MONTHLY REPORT**  
**February 2019**

**Clinical Services Client Encounters by Locations**

Location	DECATUR PHC	ELV PHC	HDN PHC	Mesquite PHC	SHC	TB Clinic	Refugee Clinic	Laughlin	Mobile Clinic	Homeless Outreach	Targeted Populations	TOTAL
Immunizations	1,705	781	160	36				0	13	15	100	2,810
Family Health Care Clinic	104											104
Family Planning	210	225										435
Newborn Metabolic Screening	6	0										6
Sexual Health Clinic					899							899
TB Treatment & Control						864						864
Refugee Health Screening							37					37
SAPTA Services											15	15
Ryan White Care Services	920											920
Pharmacy Clients	296											296
Dental Clinic	9	0									0	9
<b>TOTAL</b>	<b>3,250</b>	<b>1,006</b>	<b>160</b>	<b>36</b>	<b>899</b>	<b>864</b>	<b>37</b>	<b>0</b>	<b>13</b>	<b>15</b>	<b>115</b>	<b>6,395</b>

## Clinical Services Client Encounters by Program

Program	Feb 2018	Feb 2019		FY 17-18	FY 18-19	
Immunizations	2,797	2,810	↑	33,224	31,855	↓
Family Health Care Center*	*	104	↓	*	514	↓
Family Planning	539	435	↓	5,179	3,963	↓
Newborn Met. Screening	5	6	↑	49	38	↓
Sexual Health Clinic	1,171	899	↓	8,236	9,310	↑
TB Treatment & Control	1,189	864	↓	18,345	9,114	↓
Refugee Health	25	37	↑	226	268	↑
SAPTA Services	21	15	↓	170	155	↓
Ryan White Care Services	879	803	↓	5,511	7,531	↑
HIV Clinic Services	**	117	↓	**	1,789	↓
<b>TOTAL</b>	<b>6,626</b>	<b>6,090</b>	<b>↓</b>	<b>70,940</b>	<b>64,537</b>	<b>↓</b>

\*Family Health Care Center opened September 17, 2018

\*\*Not collected FY17-18

## Clinical Services Immunization Program

Immunizations	Feb 2018	Feb 2019		FY 17-18	FY 18-19	
Flu Vaccine Given	954	898	↓	7,975	8,488	↑
Gratis	131	152	↑	1,864	1,819	↓

Vaccines for Children (VFC)	Feb 2018	Feb 2019		FY 17-18	FY 18-19	
Number of VFC Compliance Visits	9	8	↓	43	40	↓
Number of AFIX Visits	0	8	↑	49	44	↓
Number of Follow Up Contacts	72	53	↓	591	645	↑
Number of Annual Provider Training	15	7	↓	72	54	↓
Number of State Requested Visits	22	80	↑	216	644	↑

Perinatal Hepatitis B	Feb 2018	Feb 2019		FY 17-18	FY 18-19	
# of Expectant Women	24	36	↑	22	32	↑
# of Infants	134	133	↓	140	142	↑
Total # of Infants Delivered	4	10	↑	5	4	↓
New Cases	8	3	↓	47	50	↑
Closed Cases	7	6	↓	56	27	↓

Childcare Program	Feb 2018	Feb 2019		FY 17-18	FY 18-19	
Childcare Audits	7	5	↓	48	31	↓
Baseline Immunization Rate	79%	78%	↓	72%	84.25%	↑
# of Re-Audits	5	4	↓	47	30	↓
Re-Audit Immunization Rate	96%	96%	→	96%	96%	→
# of Nurse Visits	17	9	↓	106	54	↓
# of Records Reviewed	1073	615	↓	4,145	2,972	↓

### Clinical Services Community Health Program

Nursing Field Services	Feb 2018	Feb 2019		FY 17-18	FY 18-19	
MCH Team Home Visits	23	11	↓	160	151	↓
# Children referred to Growth/Developmental Specialist	0	0	→	0	0	→

NFP	Feb 2018	Feb 2019		FY 17-18	FY 18-19	
Referrals*	42	25	↓	213	149	↓
Enrolled*	9	12	↑	85	83	↓
Active	161	158	↓			

MCH	Feb 2018	Feb 2019		FY 17-18	FY 18-19	
# of Referrals Received	7	4	↓	71	58	↓
# from NICU	0	0	→	0	0	→
# from CPS	3	1	↓	24	20	↓
# of Lead Referrals	0	2	↑	9	9	→
# of Total Admissions	2	3	↑	25	22	↓

Healthy Start Statistical Data	Feb 2018	Feb 2019		FY 17-18	FY 18-19	
Referrals	28	29	↑	288	202	↓
Enrolled	6	15	↑	165	97	↓
Active	277	160	↓			



### Clinical Services Tuberculosis Program

Tuberculosis	Feb 2018	Feb 2019		FY 17-18	FY 18-19	
Number of Case Management Activities	331	193	↑	2,668	3,407	↑
Number of Monthly Pulmonary Specialist Clinic Clients Seen	33	24	↓	244	259	↑
Number of Monthly Electronic Disease Notifications Clinic Clients (Class B)	26	14	↓	181	189	↑
Outreach Activities during the Month - Presentations, Physician Visits, Correctional Visits, etc.	2	2	→	14	14	→
Directly Observed Therapy (DOT) Field, clinic and televideo encounters	797	631	↓	5,653	4,903	↓

Refugee Health Program	Feb 2018	Feb 2019		FY 17-18	FY 18-19	
Clients Seen	16	37	↑	466	240	↓
Clients Requiring Medical Follow-up for Communicable Diseases	13	12	↓	196	132	↓
Referrals for TB Issues	5	3	↓	122	39	↓
Referrals for Possible Chronic Hep B	4	4	→	31	30	↓
Referrals for OVA & Parasites	4	5	↑	150	61	↓
Referrals for STD	0	0	→	17	13	↓
Pediatric Refugee Exams	*	*	→	*	*	→

Substance Abuse Prevention & Treatment Agency (SAPTA)	Feb 2018	Feb 2019		FY 17-18	FY 18-19	
# of Site Visits	4	4	→	33	30	↓
# of Clients Screened	21	15	↓	170	155	↓
# of TB Tests	18	14	↓	149	145	↓

### Clinical Services Teen Pregnancy Prevention Program

Teen Pregnancy Prevention Activities*	Feb 2018	Feb 2019		FY 17-18	FY 18-19	
Classes Conducted	13	7	↑	100	33	↑
Teen Class Participants	53	40	↑	482	185	↑
Parent Class Participants	31	0	↓	122	28	↓
Youth Outreach Participants	210	869	↑	3,389	3,284	↓
Teens Referred to Services	17	0	↓	150	15	↓

### Clinical Services Care - Ryan White Care Services

	Feb 2018	Feb 2019		FY 17-18	FY 18-19	
Medical Case Management						
Unduplicated # patients served	30	90	↑	607	744	↑
Total Referrals	13	29	↑	134	181	↑
Admissions	7	9	↑	96	73	↓
Pregnant Women -NEW referrals	2	1	↓	19	19	→
Infants/Children/Youth <18 - NEW referrals	0	1	↑	24	18	↓

	Feb 2018	Feb 2019		FY 17-18	FY 18-19	
Eligibility and Enrollment						
Unduplicated # patients served	110	116	↑	1,010	930	↓
Total # of patients who were screened for Ryan White Eligibility*	189	74	↓	540	718	↑

\* Includes 30-day and 6 month (complete) RW Eligibility

	Feb 2018	Feb 2019		FY 17-18	FY 18-19	
EIS / Linkage						
Unduplicated # patients served	94	95	↑	773	544	↓
# Patients who had baseline HIV labs drawn	27	31	↑	296	237	↓
# Patients who completed an initial visit with SNHD provider	30	21	↓	251	208	↓
# Patients placed with outside provider	21	3	↓	139	62	↓

	Feb 2018	Feb 2019		FY 17-18	FY 18-19	
Outpatient / Ambulatory Health Services (OAHS)						
Unduplicated # patients served (all clinic services)	57	117	↑	399	784	↑
# Provider visits/duplicated patient count	60	88	↑	568	734	↑

### Clinical Services Sexual Health Clinic Program

	Feb 2018	Feb 2019		FY 17-18	FY 18-19	
STD Services						
STD treatment/screening/exam	1,162	897	↓	8,038	9,239	↑
Special Pay	9	2	↓	198	71	↓
Total	1,171	899	↓	8,236	9,310	↑

### Clinical Services Family Planning Program

	Feb 2018	Feb 2019		FY 17-18	FY 18-19	
<b>Unduplicated Patients</b>						
Number of Pt: East LV PHC	297	221	↓	1,908	1,297	↓
Number of Pt: Decatur PHC	221	202	↓	1,389	1,464	↑
<b>Duplicated Pts</b>						
Number of Pt: East LV PHC	307	225	↓	2,940	1,779	↓
Number of Pt: Decatur PHC	232	210	↓	2,239	2,184	↓
<b>New Patients</b>						
Number of Pt: East LV	65	19	↓	749	133	↓
Number of Pt: Decatur PHC	65	25	↓	678	416	↓
<b>APRN Visits</b>						
Number of Pt: East LV	151	101	↓	1,595	462	↓
Number of Pt: Decatur PHC	130	85	↓	1,357	1,105	↓

### Clinical Services Pharmacy Services

	Feb 2018	Feb 2019		FY 17-18	FY 18-19	
<b>Pharmacy Services</b>						
Clients seen (Pharmacy)	155	296	↑	596	2022	↑
Prescriptions Filled	209	396	↑	789	2799	↑
Clients seen (Pharmacist-SHC)	29	25	↓	162	144	↓
Clients seen (Pharmacist-TB)	32	25	↓	21	234	↑
Financial Assistance Provided	12	29	↑	105	239	↑
Insurance Assistance Provided	4	1	↓	16	22	↑
Referrals to Community Partners	0	0	→	17	2	↓

## SNHD Professional Malpractice Insurance, Correction

Due to a misunderstanding with the insurance fees report received (attached), we wrongfully estimated SNHD medical malpractice fees as about \$400,000 annually and shared it during our business plan presentation to the board last month. After further revision and communication with the insurance company it became clear to us that our current malpractice insurance fee is \$34,000, not the \$400,000 initially estimated and shared during our presentation. Here is a copy of the 5 years cash flow analysis table after making the correction on the annual malpractice insurance fees.

<b>FQHC 5 Year Cash Flow Projection, CORRECTED</b>					
	1,200	2,500	3,500	4,300	5,000
<b>Total Patients</b>	1,200	2,500	3,500	4,300	5,000
<b>% of Uninsured Patients</b>	35%	35%	35%	35%	35%
Revenue from Operations	226,000	480,000	659,000	810,000	942,000
Medication Margin	109,000	227,000	328,000	403,000	438,000
Lab Revenues	0	116,000	167,000	205,000	223,000
<b>Total Revenues</b>	<b>335,000</b>	<b>823,000</b>	<b>1,154,000</b>	<b>1,418,000</b>	<b>1,603,000</b>
Less: Staffing Costs	445,800	735,000	869,000	1,096,000	1,146,000
<b>Operations Margin</b>					
<b>SubTotal</b>	<b>(110,800)</b>	<b>88,000</b>	<b>285,000</b>	<b>322,000</b>	<b>457,000</b>
<b>FQHC Benefits, Including Medicaid Fee Enhanced</b>					
FQHC Grant	650,000	650,000			
Cost Savings from current Malpractice Insurance deferral	34,000	34,000	34,000	34,000	34,000
Additional Revenues from MCAID Enhanced Reimbursement	64,000	138,000	189,000	232,000	270,000
<b>Subtotal FQHC Benefits</b>	<b>748,000</b>	<b>822,000</b>	<b>223,000</b>	<b>266,000</b>	<b>304,000</b>
<b>Total Cash Flow</b>	<b>637,200</b>	<b>910,000</b>	<b>508,000</b>	<b>588,000</b>	<b>761,000</b>

**SNHD**  
**Transaction Details**  
 from 7/1/2018 to 2/28/2019

Account Number		Org Key Title		Object Desc.		
0059010000-7410		Administration		Insurance Premiums		
Date	Reference	Sb	Misc.	Description	Amount	
07/06/2018	2130725	2019	OH	Willis Of Arizo Acct#SOUTNEV-0	\$34,287.00	
07/26/2018	2148329	2019	OH	Willis Of Arizo Acct#SOUTNEV-0	\$360,811.37	
07/26/2018	2148259	2019	OH	Willis Of Arizo Acct#SOUTNEV-0	\$331.00	
12/06/2018	2252878	2019	OH	Willis Of Arizo Acct#SOUTNEV-0	\$2,729.46	
<b>Object 7410 Total:</b>				<b>Object Total:</b>	398,158.83	
				<b>Net EN:</b>	0.00	
				<b>Object Total with EN:</b>	398,158.83	
<b>Org Key 0059010000 Total:</b>				<b>Total DR Transactions:</b>	398,158.83	
				<b>Total CR Transactions:</b>	0.00	
				<b>Net (DR - CR):</b>	398,158.83	
				<b>Total Key EN:</b>	0.00	

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Remit via Standard US Mail:  
 Willis of Arizona, Inc.  
 P.O. Box 730054  
 Dallas, TX 753730054  
 (702) 432-7100

V371

ETH

<b>INVOICE</b>		<b>No. 2130725</b>
<b>Due Upon Receipt:</b>		
<b>Account Code</b>	<b>Total Due</b>	<b>Date</b>
SOUTNEV-01	\$34,287.00	7/6/2018
Site ID:		

Southern Nevada Health District  
 330 S Valley View Blvd  
 Las Vegas, NV 89127

Please return this portion with your payment

Make checks payable to: Willis of Arizona, Inc.

Item #	Effective Date	Policy Number	Carrier	Amount
12855845	08/01/2018	MLP G27890131 004	Illinois Union Insurance Company	\$33,000.00
		Renewal Business	08/01/2018 to 08/01/2019	
		Medical Professional Liability		
12855849	08/01/2018	MLP G27890131 004	Nevada Division of Insurance	\$1,155.00
		Surplus Lines Tax	08/01/2018 to 08/01/2019	
		Medical Professional Liability		
12855851	08/01/2018	MLP G27890131 004	Nevada Surplus Lines Association	\$132.00
		Stamping Fee	08/01/2018 to 08/01/2019	
		Medical Professional Liability		
<b>Sub-Total:</b>				<b>\$34,287.00</b>
<b>Total Due:</b>				<b>\$34,287.00</b>

**ACH/WIRING INSTRUCTIONS**

BANK NAME: Suntrust Bank, Atlanta, GA

ABA#061000104 Acct#1000005444905

ACCOUNT NAME: Willis of Arizona, Inc.

\*\*\*PLEASE REFERENCE INVOICE NUMBER\*\*\*

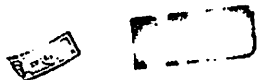
0059010000 7.410

RECEIVED

JUL 09 2018

FINANCIAL SERVICES

Willis Towers Watson (hereafter referred to as "WTW") is a member of a major international group of companies. In addition to the compensation received by WTW from insurers for placements of your insurance coverages, other parties, such as excess and surplus lines brokers, wholesalers, reinsurance intermediaries, underwriting managers and similar parties (some of which may be owned in whole or in part by WTW corporate parents or affiliates), may earn and retain usual and customary commissions for their role in providing insurance products or services to clients under their separate contracts with insurers or reinsurers. The compensation that will be paid to WTW will vary based on the insurance contract it sells. Depending on the insurer and insurance contract you select, compensation may be paid by the insurer selling the insurance contract or by another third party. Such compensation may be contingent and may vary depending on a number of factors, including the insurance contract and insurer you select. In some cases, other factors such as the volume of business WTW provides to the insurer or the profitability of insurance contracts WTW provides to the insurer also may affect compensation. Upon request, WTW will provide you with additional information about the compensation WTW expects to receive based in whole or in part on your purchase of insurance.



V371

EFT

**Willis  
Towers  
Watson**

Remit via Standard US Mail:  
Willis of Arizona, Inc.  
P.O. Box 730054  
Dallas, TX 753730054  
  
(702) 432-7100

<b>INVOICE</b>		<b>No. 2148329</b>
<b>Due Upon Receipt</b>		
<b>Account Code</b>	<b>Total Due</b>	<b>Date</b>
SOUTNEV-01	\$360,811.37	7/26/2018
Site ID:		

Southern NV Health District  
Attn: Andrew J Glass  
330 S Valley View Blvd  
Las Vegas, NV 89127

Please return this portion with your payment

Make checks payable to: Willis of Arizona, Inc.

Item #	Effective Date	Policy Number	Carrier	Amount
12978176	07/01/2018	NPAIP201819	Nevada Public Agency Insurance Pool	\$360,811.37
	Renewal Business		07/01/2018 to 07/01/2019	
	Commercial Package			
<b>Sub-Total:</b>				<b>\$360,811.37</b>
<b>Total Due:</b>				<b>\$360,811.37</b>

**ACH/WIRING INSTRUCTIONS**

BANK NAME: Suntrust Bank, Atlanta, GA  
ABA#061000104 Acct#1000005444905  
ACCOUNT NAME: Willis of Arizona, Inc.  
\*\*\*PLEASE REFERENCE INVOICE NUMBER\*\*\*

005901 0000 7410

Willis Towers Watson (hereafter referred to as "WTW") is a member of a major international group of companies. In addition to the compensation received by WTW from insurers for placements of your insurance coverages, other parties, such as excess and surplus lines brokers, wholesalers, reinsurance intermediaries, underwriting managers and similar parties (some of which may be owned in whole or in part by WTW corporate parents or affiliates), may earn and retain usual and customary commissions for their role in providing insurance products or services to clients under their separate contracts with insurers or reinsurers. The compensation that will be paid to WTW will vary based on the insurance contract it sells. Depending on the insurer and insurance contract you select, compensation may be paid by the insurer selling the insurance contract or by another third party. Such compensation may be contingent and may vary depending on a number of factors, including the insurance contract and insurer you select. In some cases, other factors such as the volume of business WTW provides to the insurer or the profitability of insurance contracts WTW provides to the insurer also may affect compensation. Upon request, WTW will provide you with additional information about the compensation WTW expects to receive based in whole or in part on your purchase of insurance.