

# Memorandum

**Date:** April 12, 2018

**To:** Southern Nevada District Board of Health

**From:** **Fermin Leguen, MD, MPH, Chief Medical Officer & Director of Clinical Services** *FL*  
**Joseph P. Iser, MD, DrPH, MSc, Chief Health Officer** *JPI*

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**RE: DIVISION OF CLINICAL SERVICES DIRECTOR REPORT**

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## I. Immunization Program

### A. Immunization Program Activities

1. The Immunization Reminder program provided:
  - a. 102 successful reminder calls via telephonic calls and postcards for children 6 weeks through 4 years without appropriate Pevnar doses on March 15, 2108.
  - b. 57 successful reminder calls for children 19-35 months who are not up to date with their immunizations.
  - c. 1,380 reminder calls for clients 19 years and older who have not completed their Hepatitis B vaccination series.
  - d. 44 reminder calls for clients 19-26 years old who have not completed their HPV (Human Papillomavirus Vaccine) vaccination series

### B. Immunization Outreach Activities

1. Mobile Unit Clinics at Windmill Library were held on March 7, 2018 and March 21, 2018; administered 10 vaccines to 6 clients.
2. Mobile Unit Clinics at Skyview YMCA were held on March 12, 2018 and March 26, 2018; administered 6 vaccines to 2 clients.
3. Vaccine Clinic was held at Thriot Elementary School in partnership with Immunize Nevada on March 8, 2018; administered 5 vaccines to 5 clients.
4. Vaccine Clinic at WIC Catholic Charities was held on March 9, 2018; administered 8 vaccines to 2 clients.
5. Giving Project Clinic was held on March 10, 2018; administered 24 vaccines to 10 clients.
6. The Homeless Pop Up Clinic was held at The Gay & Lesbian Center on March 20, 2018; administered 14 vaccines to 6 clients.
7. The Hepatitis A Campaign collaboration with Aids Health Foundation at multiple tunnel areas was held on March 22, 2018 and provided 1 vaccine to 1 client.
8. Adult Clinic for uninsured clients was held at the Mexican Consulate on March 26, 2018; administered 85 vaccines to 40 clients.
9. Touro collaborative at Wells Park was held on March 27, 2018. No vaccines were provided.
10. Expect Respect in partnership with Teen Pregnancy Prevention and Family Planning at Pearson Community Center was held on March 28, 2018; administered 3 vaccines to 2 clients.
11. The Sunrise Project Clinic was held on March 31, 2018; administered 3 vaccines to 2 clients.

**C. Maternal Child Health**

1. There was one new childhood lead poisoning case reported during the month of March.
2. There were three referrals from the Newborn Screening Program requiring follow-up by the field nurse.

**D. Nurse Family Partnership (NFP)**

The Southern Nevada Health District's Nurse-Family Partnership (NFP) has 144 active clients. Forty-four clients are participating through the Maternal, Infant and Early Childhood Home Visiting (MIECHV) Program made available through the Nevada Division of Public and Behavioral Health under the Affordable Care Act (ACA).

The team completed a successful site visit from the NFP National Service Office in March. Team trainings this month included a literacy class by the Las Vegas Public Broadcasting System and a Labor and Delivery refresher class by University Medical Center.

**E. Healthy Start Initiative (HSI)**

The Southern Nevada Health District's Healthy Start program has enrolled 614 at risk participants since March 2015, when enrollment began. 162 infants have been born into the program since March 2015. At present, four case managers and team lead are serving 285 participants.

The SNHD's Healthy Start Initiative (HSI) team has continued ongoing activities to support families in meeting project goals to improve women's health, increase access to quality services, strengthen families' resilience, achieve collective impact and monitor performance/outcomes. Outreach this month included: Nevada 211, H.O.P.E Mental Health Counseling, and Southern Nevada Housing Authority Council. Trainings this month included: Trauma-Informed, Community-Centered Responses to Human Trafficking and the 2018 Nevada County Health Rankings Symposium. The Project Director and Project Lead attended the Annual National Healthy Start Association (NHSA) 2018 Spring Conference. The Project Lead also attended the 2018 Fatherhood Summit.

**II. HIV/Ryan White Care Programs**

- A. The HIV Case Management (MCM) program received referrals on four pregnant women in February. There were three babies with perinatal HIV exposure referred to the Ryan White (RW) program this month.
- B. HIV/Ryan White Care Services workforce members attended a Quality Management Training (Service, Planning and Evaluation Collaborative) provided by the Ryan White Part B Grant Recipient, Nevada State and another Quality Improvement Training by The Ryan White A Grant Recipient, Clark County Social Services.
- C. Nurse Case Management (NCM) continues to collaborate with the UNLV Maternal Child Wellness program to provide case management and care coordination for perinatally exposed newborns and children living with HIV. The Team made presentations about the Ryan White program to Valley Health System OB providers, including Labor and Delivery room Directors, Case Managers and Chief Obstetricians for all the Valley Health System birthing facilities.

- D. A new NCM was hired into the program, she started on 03/05/18. In addition, a new Senior CHN position was created, and this position was filled with an internal candidate, who started on March 19, 2018.
- E. The new Community Health Worker (CHW) program served a total of 27 clients in the month of March. They received seven new referrals this month. The CHW program is a cooperative enterprise between SNHD and Boston University School of Public Health – Center for Advancing Policy and Practice as well as Nevada State Division of Public and Behavioral Health. SNHD is one of ten demonstration sites that “seeks to build healthier communities, achieve health equity among racial and ethnic minority populations and ultimately improve health outcomes for people living with HIV”. This research study looks into improving linkage and retention to care by using and integrating CHW’s into a health care team.
- F. The Case Management Team continue to Collaborate with the TCC Team under SNHD OEDS and the CCDC in ensuring that clients who are incarcerated and are HIV positive continue to receive care in Jail and are linked to care post release.

### **III. Sexual Health Clinic (STD Care Services)**

- A. Direct clinical services were provided to 959 clients at this clinic. A new medical assistant started on March 26, 2018.
- B. Pilot testing of patient scheduling is in progress and continues to be refined to increase efficiencies in the clinic flow. Both walk-ins and appointments are being processed at present.

### **IV. Tuberculosis Clinic/Refugee Health Program**

- A. Seven new active adult TB cases, and no new pediatric cases were reported by the TB Clinic during this period.
- B. The Refugee Health Program served 33 clients (22 Adult and 11 Pediatric). 40% of adult clients (9 of 22) required communicable disease follow-up.

### **V. Teen Pregnancy Prevention (TPP)**

- A. The TPP program and grant partners continue full program and grant activities at the Juvenile Justice System, Department of Family Services, and other community based organizations in the community.
- B. Special Projects, Reports/Events: During March, the TPP program conducted outreach activities at East Tech High School, Eldorado High School and Rancho High School. On March 28, 2018 TPP collaborated with other community organizations to host the 3<sup>rd</sup> Expect Respect Youth Conference with 80 youth in attendance. Five received birth control services, 14 tested for HIV and 4 were vaccinated for HPV. TPP provided information and resources to 435 individuals.
- C. During March, through the TPP program’s social media campaign the THNKnevada Facebook page achieved a total of 15 new likes and 6,318 individuals were engaged in it. The twitter account reached 706 followers and had 753 impressions. The THNK website had 96 unique users, 58 new users and 11 returning users and the Instagram page reached 690 followers and 346 youth were engaged.

### **VI. Family Planning (FP)**

- A. FP Program services at East Las Vegas and Decatur Public Health Centers served a total of 720 clients; 687 of them were unduplicated.

B. The East Las Vegas Family Planning Clinic served 417 clients (401 unduplicated clients).

C. The Decatur Family Planning clinic served 303 clients (286 unduplicated clients).

#### **VII. Family Health Clinic**

The Family Health Clinic performed 16 exams for clients seeking school, college, university, employment physicals and children preventive health services in March 2018.

#### **IV. Pharmacy Services**

- A. Dispensed 237 prescriptions for 163 clients.
- B. Assessed/counseled 39 clients in the Ryan White-Sexual Health Clinic.
- C. Assessed /counseled 34 clients in the Tuberculosis Clinic.
- D. Assisted 11 clients to obtain medication financial assistance.
- E. Assisted 4 clients with insurance approvals.
- F. Referred 1 client to community partners.
- G. Hired one additional pharmacy technician.

#### **X. Clinical Services Administration**

- A. Chamberlain, Nevada State College, Roseman University and Touro University and University of Nevada School of Medicine had scheduled SNHD Clinical Services rotations.
- B. Clinical Services Division continues to retain Nevada State Board of Nursing approval to provide Continuing Education credits for SNHD Nursing staff. There were 24 CEU's offered in March.

FL: ms

Attachments: March 2018 Statistical Report

**CLINICAL SERVICES DIVISION  
MONTHLY REPORT  
March 2018**

**Clinical Services Client Encounters by Locations**

Location	DECATUR PHC	ELV PHC	HDN PHC	Mesquite PHC	SHC	TB Clinic	Refugee Clinic	Laughlin	Targeted Populations	TOTAL
Immunizations	1,831	742	187	39			21		105	2,925
Family Health Clinic	16									16
Family Planning	303	417								720
Newborn Metabolic Screening	4	2								6
Sexual Health Clinic					959					959
TB Treatment & Control						1,346				1,346
Refugee Health Screening							33			33
SAPTA Services									27	27
Ryan White Care Services	867									867
Pharmacy Clients	163									163
<b>TOTAL</b>	<b>3,184</b>	<b>1,161</b>	<b>187</b>	<b>39</b>	<b>959</b>	<b>1,346</b>	<b>54</b>	<b>0</b>	<b>132</b>	<b>7,062</b>

## Clinical Services Client Encounters by Program

Program	March 2017	March 2018		FY 16-17	FY 17-18	
Immunizations	3,772	2,925	↓	40,589	36,149	↓
Family Health Clinic	*	16		*	54	↓
Family Planning	731	720	↓	5,810	5,899	↑
Newborn Met. Screening	13	6	↓	52	55	↑
Sexual Health Clinic*	1,327	959	↓	10,942	8,997	↓
TB Treatment & Control	4,460	1,346	↓	30,162	19,691	↓
Refugee Health	63	33	↓	524	259	↓
SAPTA Services	19	27	↑	1,443	197	↓
Ryan White Care Services	*	867		*	6,378	↓
HIV Clinic Services	*	98		*	666	↓
<b>TOTAL</b>	<b>10,385</b>	<b>6,997</b>	<b>↓</b>	<b>89,522</b>	<b>78,345</b>	<b>↓</b>

\*HIV Stats used to be reported in the Sexual Health Clinic are now reported separately

## Clinical Services Immunization Program

Immunizations	March 2017	March 2018		FY 16-17	FY 17-18	
Flu Vaccine Given	906	693	↓	9,711	8,668	↓
Gratis	176	102	↓	2,116	1,966	↓

Vaccines for Children (VFC)	March 2017	March 2018		FY 16-17	FY 17-18	
Number of VFC Compliance Visits	16	14	↓	62	57	↓
Number of AFIX Visits	0	0	→	45	49	↑
Number of Follow Up Contacts	108	105	↓	1,048	696	↓
Number of Annual Provider Training	11	15	↑	75	87	↑
Number of State Requested Visits	11	53	↑	65	269	↑

Perinatal Hepatitis B	March 2017	March 2018		FY 16-17	FY 17-18	
# of Expectant Women	33	27	↓	36	23	↓
# of Infants	127	156	↑	117	142	↑
Total # of Infants Delivered	6	4	↓	7	5	↓
New Cases	8	6	↓	64	53	↓
Closed Cases	6	6	→	40	62	↑

Childcare Program	March 2017	March 2018		FY 16-17	FY 17-18	
Childcare Audits	19	9	↓	190	57	↓
Baseline Immunization Rate	86%	84%	↓	83%	73%	↓
# of Re-Audits	24	7	↓	152	54	↓
Re-Audit Immunization Rate	96%	97%	↑	95%	96%	↑
# of Nurse Visits	46	18	↓	290	124	↓
# of Records Reviewed	298	824	↑	4,793	4,969	↑



## Clinical Services Community Health Program

Nursing Field Services	March 2017	March 2018		FY 16-17	FY 17-18	
MCH Team Home Visits	35	30	↓	334	190	↓
# Children referred to Growth/Developmental Specialist	0	0	→	0	0	→

NFP	March 2017	March 2018		FY 16-17	FY 17-18	
Referrals*	21	29	↑	160	242	↑
Enrolled*	6	5	↓	57	90	↑
Active	124	144	↑			

\*Aug 2016 and FY 16-17 Referrals and Enrolled have been adjusted to reflect corrections to July numbers

MCH	March 2017	March 2018		FY 16-17	FY 17-18	
# of Referrals Received	3	8	↑	53	79	↑
# from NICU	0	0	→	0	0	→
# from CPS	1	3	↑	5	27	↑
# of Lead Referrals	0	1	↑	5	10	↑
# of Total Admissions	2	4	↑	29	29	→

Healthy Start Statistical Data	March 2017	March 2018		FY 16-17	FY 17-18	
Referrals	36	24	↓	209	312	↑
Enrolled	15	18	↑	95	183	↑
Active	117	285	↑			



### Clinical Services Tuberculosis Program

Tuberculosis	March 2017	March 2018		FY 16-17	FY 17-18	
Number of Case Management Activities	167	447	↑	3,392	3,446	↑
Number of Monthly Pulmonary Specialist Clinic Clients Seen	35	31	↓	367	308	↓
Number of Monthly Electronic Disease Notifications Clinic Clients (Class B)	21	16	↓	176	223	↑
Outreach Activities during the Month - Presentations, Physician Visits, Correctional Visits, etc.	2	3	↑	16	19	↑
Directly Observed Therapy (DOT) Field, clinic and televideo encounters	672	849	↑	5,685	7,299	↑

Refugee Health Program	March 2017	March 2018		FY 16-17	FY 17-18	
Clients Seen	63	22	↓	524	488	↓
Clients Requiring Medical Follow-up for Communicable Diseases	28	9	↓	271	205	↓
Referrals for TB Issues	10	4	↓	129	126	↓
Referrals for Possible Chronic Hep B	0	5	↑	18	36	↑
Referrals for OVA & Parasites	15	0	↓	147	150	↑
Referrals for STD	6	0	↓	25	17	↓
Pediatric Refugee Exams	N/A	11	↓	*	56	↓

Substance Abuse Prevention & Treatment Agency (SAPTA)	March 2017	March 2018		FY 16-17	FY 17-18	
# of Site Visits	4	4	→	118	37	↓
# of Clients Screened	19	27	↑	1,738	197	↓
# of TB Tests	18	22	↑	1,063	171	↓

### Clinical Services Teen Pregnancy Prevention Program

Teen Pregnancy Prevention Activities*	March 2017	March 2018		FY 16-17	FY 17-18	
Classes Conducted	22	11	↑	108	111	↑
Teen Class Participants	54	57	↑	505	539	↑
Parent Class Participants	68	8	↓	103	130	↓
Youth Outreach Participants	612	435	↑	10,622	3,824	↓
Teens Referred to Services	27	23	↓	241	173	↓

### Clinical Services Care - Ryan White Care Services

\* New data FY 17-18. Not tracked for previous FY BOH report.

Medical Case Management	March 2017	March 2018		FY 16-17	FY 17-18
Unduplicated # patients served	*	54		*	661
Total Referrals	*	38		*	172
Admissions	*	11		*	107
Pregnant Women -NEW referrals	*	4		*	23
Infants/Children/Youth <18 - NEW referrals	*	3		*	27

Eligibility and Enrollment	March 2017	March 2018		FY 16-17	FY 17-18
Unduplicated # patients served	*	186		*	1,196
Total # of patients who were screened for Ryan White Eligibility**	*	189		*	729

\*\* Includes 30-day and 6 month (complete) RW Eligibility

EIS / Linkage	March 2017	March 2018		FY 16-17	FY 17-18
Unduplicated # patients served	*	60		*	833
# Patients who had baseline HIV labs drawn	*	25		*	321
# Patients who completed an initial visit with SNHD provider	*	36		*	287
# Patients placed with outside provider	*	9		*	148

Outpatient / Ambulatory Health Services (OAHS)	March 2017	March 2018		FY 16-17	FY 17-18
Unduplicated # patients served	*	92		*	491
# Provider visits/duplicated patient count	*	98		*	666

### Clinical Services Sexual Health Clinic Program

STD Services	March 2017	March 2018		FY 16-17	FY 17-18
STD treatment/screening/exam	1,154	959	↓	9,602	8,997
Special Pay	47	12	↓	300	210
Total	1,201	971	↓	9,902	9,207

Beginning July 1, 2017 HIV Clinic numbers are now reported under Ryan White OAMC

Multiple changes have occurred in the SHC/HIV program since 2015, therefore in the reporting of numbers

Changes have been previously noted on BOH reports individually. An additional change is occurring July 2017 and is noted

Current service numbers are correct

Comparison numbers from prior year/month however may not be accurate comparisons

### Clinical Services Family Planning Program

	March 2017	March 2018		FY 16-17	FY 17-18	
<b>Unduplicated Patients</b>						
Number of Pt: East LV PHC	457	401	↓	2,390	2,075	↓
Number of Pt: Decatur PHC	247	286	↑	1,254	1,520	↑
<b>Duplicated Pts</b>						
Number of Pt: East LV PHC	469	417	↓	3,764	3,357	↓
Number of Pt: Decatur PHC	262	303	↑	2,046	2,542	↑
<b>New Patients</b>						
Number of Pt: East LV	132	91	↓	830	840	↑
Number of Pt: Decatur PHC	77	80	↑	748	758	↑
<b>APRN Visits</b>						
Number of Pt: East LV	267	206	↓	1,956	1,801	↓
Number of Pt: Decatur PHC	159	172	↑	1,330	1,529	↑

### Clinical Services Pharmacy Services

	March 2017	March 2018		FY 16-17	FY 17-18	
<b>Pharmacy Services</b>						
Clients seen (Pharmacy)	*	163	↓	*	663	↓
Prescriptions Filled	*	237	↓	*	974	↓
Clients seen (Pharmacist-SHC)	*	39	↓	*	159	↓
Clients seen (Pharmacist-TB)	*	34	↓	*	87	↓
Financial Assistance Provided	*	11	↓	*	74	↓
Insurance Assistance Provided	*	4	↓	*	14	↓
Referrals to Community Partners	*	1	↓	*	6	↓

\*Pharmacy reporting initiated November 1, 2017