

# Memorandum

**Date:** September 14, 2017

**To:** Southern Nevada District Board of Health

**From:** Fermin Leguen, MD, MPH, Chief Medical Officer & Director of Clinical Services *FL*  
Joseph P. Iser, MD, DrPH, MSc, Chief Health Officer *JPI*

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**RE: DIVISION OF CLINICAL SERVICES DIRECTOR REPORT**

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## I. Immunization Program

### A. Immunization Program Activities

1. A Back to School Clinic was held at our main Immunization Clinic on August 12, 2017 from 10:00-2:00 pm with 299 clients and 740 vaccines administered. Ten vendors and more than 900 attendees participated on this event.

### B. Immunization Outreach Activities

1. The Culinary Back to School Event on August 12, 2017, was a success. SNHD staff provided 541 vaccines to 237 clients.
2. La Oportunidad Back to School Event at Cashman Center on August 12, 2017, SNHD staff provided 131 vaccines to 62 clients.
3. Pathway from Poverty Initiative Back to School event, in partnership with the Office of Chronic Disease Prevention & Health Promotion on August 17, 2017, provided 3 vaccines to 1 client.
4. Mexican Consulate Adult Clinic on August 21, 2017, provided 23 vaccines to 13 clients.
5. WIC clinic at Urban League on August 22, 2017, provided 17 vaccines to 7 clients.
6. WIC clinic at Catholic Charities on August 29, 2017, provided 16 vaccines to 3 clients.

## II. Community Health Nursing

### A. Maternal Child Health

1. There was one new childhood lead case reported during the month of August.
2. There were four referrals from the Newborn Screening Program requiring follow-up by the field nurse.

### B. Nurse Family Partnership (NFP)

1. The Southern Nevada Health District's Nurse-Family Partnership (NFP) has 136 active clients. Fifty-eight clients are participating through the Maternal, Infant and Early Childhood Home Visiting (MIECHV) Program made available through the Nevada Division of Public and

Behavioral Health under the Affordable Care Act (ACA). The MIECHV team received a successful site visit report from the Nevada Division of Public and Behavioral Health's Home Visiting program with no recommendations for changes made.

The program has seven Nurse Home Visitors. One new Nurse Home Visitor completed the program orientation and has enrolled eight clients. Another new Nurse Home Visitor continues with the program orientation and is scheduled to attend the required Unit 2 education in Denver, Colorado in October.

- C. Healthy Start Initiative (HSI) The Southern Nevada Health District's Healthy Start program has enrolled 479 at risk participants since March 2015, when enrollment began. 118 infants have been born into the program since March 2015. At present, four case managers and the team leader are serving 260 participants.

The SNHD's Healthy Start Initiative (HSI) team has continued ongoing activities to support families in meeting project goals to improve women's health, increase access to quality services, strengthen families' resilience, achieve collective impact and monitor performance/outcomes. Outreach events this month included Nevada Health Center's Women Infants and Children program collaboration meeting and three separate back to school events in the project target zip codes. The back to school events were respectively - Las Vegas Urban League-Women Infants and Children program, Southern Nevada Housing Authority and Matt Kelley Elementary School, and Las Vegas Metropolitan Police Department.

The Project Director, Coordinator, Evaluator, and program Supervisor attended the Healthy Start Regional Meeting in Indianapolis, Indiana with guest speaker, American College of Obstetrics and Gynecology President, Dr. Haywood Brown. In addition, a new Memorandum of Understanding was established with Dress for Success of Southern Nevada. This new referral partnership supports Healthy Start clients and fulfills project goals of strengthening family resilience and promoting quality services.

### **III. HIV/Ryan White Care Programs**

- A. The HIV Case Management (MCM) program served 84 unduplicated clients during the month of August. Three new pregnant women were referred to the program and two babies perinatally exposed to HIV were born. Exposed newborns and infants are followed by case management nurses for periodic HIV testing until cleared at approximately four months of age.
- B. Several field staff attended the Field Safety Training provided by SNHD Human Resources. The Ryan White Social Worker attended a Substance Use training which highlights the use of Screening, Brief Interventions, and Referral for Treatment (SBIRT) as a tool for screening and brief intervention. The program will look to implement substance use screening by applying this evidence-based tool within this grant year.
- C. The implementation of medical billing for Ryan White (RW) clinic services continues, with staff showing increased confidence in the implemented processes since it started two months ago. The program supervisor has asked our Finance Department to perform an assessment of completed claims and to review the current process for accuracy.

- D. Our Ryan White Care Services received a grant through Boston University to implement a Peer Navigation/Community Health Worker program aimed at improving access to care and health outcomes for racial and ethnic minority populations living with HIV. This is a demonstration project. The two new peer navigators are scheduled to start in Sept 2017.

#### **IV. Sexual Health Clinic (STD Care Services)**

Direct nursing services were provided to 1,125 clients at this clinic. Nurse staffing numbers continue to require monitoring and restriction of the number of walk in services accepted for screening. Staff continue to review and learn new policies, procedures and protocols.

#### **V. Tuberculosis Clinic/Refugee Health Program**

- A. Two new active adult cases and no new pediatric cases were reported to the TB Clinic.
- B. The Refugee Health Program served 22 clients. 63 percent of these clients (14 out of 22) required communicable disease follow-up.

#### **VI. Teen Pregnancy Prevention (TPP)**

- A. The TPP program and grant partners continue full program and grant activities at the Juvenile Justice System, Department of Family Services, and other community based organizations in the community.
- B. Special Projects, Reports/Events: During August, the TPP program conducted two outreach activities at SNHD's clinic to promote the August 12<sup>th</sup>, 2017 Family Planning Teen Summer Flix-Mix event. TPP provided information and referrals to 149 youth. Event participation delivered 16 new and unduplicated birth control appointments.
- C. During August, through the TPP program's social media campaign the THNKnevada Facebook page reached a total of 25 likes and 15433 individuals were engaged in it. The twitter account reached 676 followers and had 1036 impressions. The THINK website had 213 unique users, 132 new users and 18 returning users and the Instagram page reached 591 followers and 58 youth were engaged.

#### **VII. Family Planning (FP)**

- A. FP Program services at East Las Vegas and Decatur Public Health Centers served a total of 800 clients; 753 of them were unduplicated.
- B. The East Las Vegas family planning clinic served 465 clients (447 unduplicated clients).
- C. The Decatur family planning clinic served 335 clients (306 unduplicated clients).

#### **VIII. Clinical Services Administration**

- A. Chamberlain, Nevada State College, Roseman University and Touro University and University of Nevada School of Medicine had scheduled SNHD Clinical Services rotations for August.
- B. Clinical Services Division continues to retain Nevada State Board of Nursing approval to provide Continuing Education credits for SNHD Nursing staff. There were 22.5 CEU's provided in August.

FL: ms

Attachments: August 2017 Statistical Report

**CLINICAL SERVICES DIVISION**  
**MONTHLY REPORT**  
**August 2017**

**Clinical Services Client Encounters by Locations**

Location	DECATUR PHC	ELV PHC	HDN PHC	Mesquite PHC	SHC	TB Clinic	Refugee Clinic	Laughlin	Targeted Populations	TOTAL
Immunizations	5,631	3,125	258	173			21	0	323	9,531
Kid's Clinic Exams (APRN)	132	28								160
Family Planning	335	465								800
Newborn Metabolic Screening	5	1								6
Sexual Health Clinic					1,225					1,225
TB Treatment & Control						4,447				4,447
Refugee Health Screening							22			22
SAPTA Services									31	31
Ryan White Care Services	630									
MCH Services									0	0
Administrative Services <sup>1</sup>	1,644	1,044			552					3,240
Other Professional Services (BP, Travel Consult, Test Results, etc.)	25	0								25
<b>TOTAL</b>	<b>8,402</b>	<b>4,663</b>	<b>258</b>	<b>173</b>	<b>1,777</b>	<b>4,447</b>	<b>43</b>	<b>0</b>	<b>354</b>	<b>20,117</b>

<sup>1</sup>Copies, Medical Records, Shot Records, etc.

Note: Administrative Services are now being reported separately for the Sexual Health Clinic

= not applicable

## Clinical Services Client Encounters by Program

Program	August 2016	August 2017		FY 16-17	FY 17-18	
Immunizations	10,268	9,531	↓	13,464	13,559	↑
Healthy Kid's Exams*	7	1	↓	11	5	↓
Kid's Clinic Exams	104	160	↑	196	295	↑
Family Planning	728	800	↑	1,284	1,362	↑
Newborn Met. Screening	4	6	↑	9	11	↑
Sexual Health Clinic	1,346	1,225	↓	2,465	2,352	↓
TB Treatment & Control****	4,192	4,447	↑	7,412	8,237	↑
Refugee Health	60	22	↓	100	43	↓
SAPTA Services	392	31	↓	687	46	↓
Ryan White Care Services	^	630	↓	^	1,379	↓
MCH Services**	0	0	→	0	0	→
Administrative Services***	3,556	3,240	↓	4,635	4,664	↑
Other Professional Services	25	25	→	57	60	↑
<b>TOTAL</b>	<b>20,682</b>	<b>20,118</b>	<b>↓</b>	<b>30,320</b>	<b>32,013</b>	<b>↑</b>

^New data tracking FY 17-18

\*Healthy Kids exams in this section are exams performed primarily by Field Nurses

\*\*MCH Services do not include Refugee Health program clients starting this fiscal year

\*\*\*Administrative Services includes Copies, Medical Records, Shot Records, etc.

\*\*\*\*Refers to Client Services at the TB Clinic, not Encounters

Note: July 2015 SHC separately identifying Admin services for the first time

Note: Not all services are available at all locations

Note: FY 14-15 SHC. Due to the many changes in reporting and separation of programs, unable to report prior year to date FY numbers with accuracy for comparison purposes

## Clinical Services Immunization Program

Immunizations	August 2016	August 2017		FY 16-17	FY 17-18	
Flu Vaccine Given	0	0	→	0	0	→
Gratis	603	724	↑	704	856	↑
Exemption Class Attendees	2	0	↓	11	1	↓

Vaccines for Children (VFC)	August 2016	August 2017		FY 16-17	FY 17-18	
Number of VFC Compliance Visits	1	3	↑	3	15	↑
Number of AFIX Visits	4	0	↓	4	8	↑
Number of Follow Up Contacts	95	17	↓	169	98	↓
Number of Annual Provider Training	3	4	↑	5	15	↑
Number of State Requested Visits	10	33	↑	12	64	↑

Perinatal Hepatitis B	August 2016	August 2017		FY 16-17	FY 17-18	
# of Expectant Women	32	29	↓	65	32	↓
# of Infants	105	139	↑	104	136	↑
Total # of Infants Delivered	4	5	↑	9	4	↓
New Cases	8	0	↓	10	4	↓
Closed Cases	5	0	↓	9	8	↓

Childcare Program	August 2016	August 2017		FY 16-17	FY 17-18	
Childcare Audits	17	2	↓	52	6	↓
Baseline Immunization Rate	n/a	58%	↓	80%	61%	↓
# of Re-Audits	0	2	↑	19	7	↓
Re-Audit Immunization Rate	95%	98%	↑	95%	98%	↑
# of Nurse Visits	0	4	↑	31	9	↓
# of Records Reviewed	3,258	134	↓	5,258	351	↓

Volunteers Program	August 2016	August 2017		FY 16-17	FY 17-18	
Hope Worldwide Nevada # of volunteers	0	0	→	2	0	↓
# of Calls Made	0	0	→	201	0	↓



## Clinical Services Community Health Program

	August 2016	August 2017		FY 16-17	FY 17-18	
Nursing Field Services						
MCH Team Home Visits	30	15	↓	66	27	↓
# Children referred to Growth/Developmental Specialist	0	0	→	0	0	→

	August 2016	August 2017		FY 16-17	FY 17-18	
Healthy Kid's Team*						
Total Exams	7	1	↓	12	5	↓
Fluoride Varnish	0	9	↑	0	35	↑
Hemocue	35	14	↓	55	42	↓
Lead	15	7	↓	24	20	↓
Ages & Stages	33	21	↓	53	36	↓

\*Stats may include services by Kids Clinic, and field staff in CHN program. Fluoride Varnish, Hemocue, Lead, Ages and Stages performed by APRN not counted in FY 2016.

	August 2016	August 2017		FY 16-17	FY 17-18	
NFP						
Referrals*	13	30	↑	27	57	↑
Enrolled*	2	13	↑	11	25	↑
Active	131	136	↑	n/a	n/a	→

\*Aug 2016 and FY 16-17 Referrals and Enrolled have been adjusted to reflect corrections to July numbers

	August 2016	August 2017		FY 16-17	FY 17-18	
MCH						
# of Referrals Received	7	7	→	16	12	↓
# from NICU	0	0	→	0	0	→
# from CPS	3	1	↓	4	1	↓
# of Lead Referrals	0	1	↑	1	3	↑
# of Total Admissions	1	2	↑	3	4	↑

	August 2016	August 2017		FY 16-17	FY 17-18	
Healthy Start Statistical Data						
Referrals	15	51	↑	29	108	↑
Enrolled	2	29	↑	15	58	↑
Active	154	259	↑	n/a	n/a	→



### Clinical Services Tuberculosis Program

Tuberculosis	August 2016	August 2017		FY 16-17	FY 17-18	
Number of Case Management Activities	578	368	↓	948	722	↓
Number of Monthly Pulmonary Specialist Clinic Clients Seen	50	37	↓	84	69	↓
Number of Monthly Electronic Disease Notifications Clinic Clients (Class B)	22	23	↑	43	46	↑
Outreach Activities during the Month - Presentations, Physician Visits, Correctional Visits, etc.	2	2	→	6	4	↓
Directly Observed Therapy (DOT) Field, clinic and televideo encounters	766	851	↑	1,279	1,477	↑

Refugee Health Program	August 2016	August 2017		FY 16-17	FY 17-18	
Clients Seen	60	22	↓	100	43	↓
Clients Requiring Medical Follow-up for Communicable Diseases	32	14	↓	55	28	↓
Referrals for TB Issues	12	4	↓	27	9	↓
Referrals for Possible Chronic Hep B	1	1	→	3	6	↑
Referrals for OVA & Parasites	23	9	↓	37	18	↓
Referrals for STD	3	0	↓	3	1	↓

Substance Abuse Prevention & Treatment Agency (SAPTA)	August 2016	August 2017		FY 16-17	FY 17-18	
# of Site Visits	19	4	↓	35	7	↓
# of Clients Screened	392	31	↓	687	46	↓
# of TB Tests	235	24	↓	439	36	↓
# of HIV Tests	128	n/a	→	227	n/a	→
# of Case Management clients	16	0	↓	31	0	↓

\*Program change as of 1/1/2017 only limited TB testing provided

### Clinical Services Teen Pregnancy Prevention Program

Teen Pregnancy Prevention Activities*	August 2016	August 2017		FY 16-17	FY 17-18	
Classes Conducted	5	12	↑	5	33	↑
Teen Class Participants	41	62	↑	43	129	↑
Parent Class Participants	0	0	↓	0	70	↑
Youth Outreach Participants	504	149	↓	178	648	↑
Teens Referred to Services	9	28	↓	13	40	↑

\*Expect changes in the reporting of TPP activities starting in September 2016 due to the start of new grant activities

## Clinical Services Care - Ryan White Care Services

Medical Case Management	August 2016	August 2017		FY 16-17	FY 17-18
Unduplicated # patients served	*	84	↓	*	161 ↓
Total Referrals	*	13	↓	*	26 ↓
Admissions	*	11	↓	*	18 ↓
Pregnant Women -NEW referrals	*	3	↓	*	7 ↓
Infants/Children/Youth <18 - NEW referrals	*	2	↓	*	5 ↓

Eligibility and Enrollment	August 2016	August 2017		FY 16-17	FY 17-18
Unduplicated # patients served	*	128	↓	*	250 ↓
Total # of patients who were screened for Ryan White Eligibility*	*	91	↓	*	185 ↓

\* Includes 30-day and 6 month (complete) RW Eligibility

EIS / Linkage	August 2016	August 2017		FY 16-17	FY 17-18
Unduplicated # patients served	*	97	↓	*	172 ↓
# Patients who had baseline HIV labs drawn	*	43	↓	*	77 ↓
# Patients who completed an initial visit with SNHD provider	*	29	↓	*	57 ↓
# Patients placed with outside provider	*	49	↓	*	49 ↓

Outpatient / Ambulatory Health Services (OAHS)	August 2016	August 2017		FY 16-17	FY 17-18
Unduplicated # patients served	*	43	↓	*	94 ↓
# Provider visits/duplicated patient count	*	37	↓	*	222 ↓

\* New data FY 17-18. Not tracked for previous FY BOH report.

## Clinical Services Sexual Health Clinic Program

STD Services	August 2016	August 2017		FY 16-17	FY 17-18
STD treatment/screening/exam	1,201	1,189	↓	2,187	2,206 ↑
Special Pay	31	36	↑	57	73 ↑
Total	1,232	1,225	↓	2,244	2,352 ↑

Beginning July 1, 2017 HIV Clinic numbers are now reported under Ryan White OAMC

Multiple changes have occurred in the SHC/HIV program since 2015, therefore in the reporting of numbers  
 Changes have been previously noted on BOH reports individually. An additional change is occurring July 2017 and is noted  
 Current service numbers are correct  
 Comparison numbers from prior year/month however may not be accurate comparisons

## Clinical Services Family Planning Program

Family Planning	August 2016	August 2017		FY 16-17	FY 17-18	
Unduplicated Pts						
Number of Pt: East LV PHC	445	447	↑	816	828	↑
Number of Pt: Decatur PHC	247	306	↑	372	574	↑
Duplicated Pts						
Number of Pt: East LV PHC	466	465	↓	876	875	↓
Number of Pt: Decatur PHC	269	335	↑	421	487	↑
New Patients						
Number of Pt: East LV	98	132	↑	181	255	↑
Number of Pt: Decatur PHC	114	130	↑	183	207	↑
APRN Visits						
Number of Pt: East LV	227	264	↑	409	499	↑
Number of Pt: Decatur PHC	204	229	↑	310	403	↑