

Memorandum

Date: August 10, 2017

To: Southern Nevada District Board of Health

From: Fermin Leguen, MD, MPH, Chief Medical Officer & Director of Clinical Services
Joseph P. Iser, MD, DrPH, MSc, Chief Health Officer *FL*

RE: DIVISION OF CLINICAL SERVICES DIRECTOR REPORT

I. Immunization Program

A. Immunization Program Activities

1. Our reminder program provided 99 successful reminder calls to children 6 weeks through 4 years of age.
2. SNHD Annual Immunization Competency training for staff members in preparation for back to school. A total of 56 staff members attended 4 scheduled trainings in July. Nurses received 1 CEU for the training.

B. Immunization Outreach Activities

1. Back to School Adolescent Clinic was held in Logandale on July 12, 2017; one hundred vaccines were provided to 41 clients.
2. Adult Clinic at the Mexican Consulate was held on July 17, 2017; sixty-nine vaccines were provided to 35 clients.

II. Community Health Nursing

A. Maternal Child Health

1. There were two new childhood lead poisoning cases identified during the month of July.
2. There were three referrals from the Newborn Screening Program requiring follow-up by the field nurse.

B. Nurse Family Partnership (NFP)

1. The Southern Nevada Health District's Nurse-Family Partnership (NFP) has 128 active clients. Fifty-nine are participating through the Maternal, Infant and Early Childhood Home Visiting (MIECHV) Program made available through the Nevada Division of Public and Behavioral Health under the Affordable Care Act (ACA). The program has six Nurse Home Visitors. A new Nurse Home Visitor is currently in orientation. The program is serving a full caseload and has a client waiting list.

C. Healthy Start Initiative (HSI)

1. The HSI has enrolled 454 at risk participants since March 2015, when enrollment began. One hundred and seven infants have been born into the program since March 2015. At present, three case managers and one team lead are serving 235 participants.
2. The SNHD's HSI team has continued ongoing activities to support families in meeting project goals to improve women's health, increase access to quality services, strengthen families' resilience, achieve collective impact and monitor performance/outcomes.
3. Outreach events this month included the Black Nurses Association Building Healthy Communities Health Fair. The project also received a technical assistance site visit from a Federal Healthy Start program contractor (John Snow Incorporated Research and Training Institute). Areas of focus for the two day site visit included Program Governance, Leadership, Quality Assurance and Collective Impact.
4. The project is fully staffed and focused on increasing enrollment and continued quality service.

III. HIV/Ryan White Care Programs

- A. The HIV Case Management (MCM) program served 89 unduplicated clients this month. Four new pregnant women were referred to the program and two babies were born perinatally exposed to HIV. Exposed newborns and infants are followed in case management for periodic HIV testing until cleared at approximately four months of age.
- B. The HIV/Ryan White (RW) care services hosted a HRSA site visit focusing on youths living with HIV. HRSA site visitors attended the RW Part A Action Planning Group (APG) meeting in July to observe the group's dynamics. APG meetings occur monthly and are attended by both RW and non-RW funded community partners for the purpose of improving service delivery to people living with HIV (PLWH). HRSA site visitors also interviewed key workforce members including the clinic provider, case managers, eligibility workers, pharmacist, RWA&B grant recipients, community partners, and leadership team.
- C. Recently initiated medical billing for RW clinic services reached its first month of implementation in July, with continued training provided to the workforce to ensure questions are answered and staff training needs are supported.
- D. RW care services received a small grant through Boston University for a Peer Navigation / Community Health Worker program aimed at improving access to care and health outcomes for racial and ethnic minority PLWH. This is a demonstration project and planned start date is September 1, 2017.

IV. Sexual Health Clinic (STD Care Services)

Training continues with a shared nurse on loan from another program to support the SHC. Training is progressing well. Nurses are starting to read and familiarize themselves with updated policies and protocols of care recently completed and signed by Dr Leguen. This is an ongoing process.

Client complaints related to wait times have increased over the past 1-2 months, this is related to staffing. To maintain reasonable wait times daily, some walk in services are now limited and determined on a daily basis. The priority for service remains known infection treatments. The SHC team strives to accommodate as many clients daily as possible while providing good customer service. The number of clients served at the clinic currently average 50-52 encounters per day. HIV services are now being reported under Ryan White.

V. Tuberculosis Clinic/Refugee Health Program

- A. One new active adult case and no new pediatric case were reported to the TB Clinic.
- B. The Refugee Health Program served 21 clients. 66 percent of these clients (14 out of 21) required communicable disease follow-up.

VI. Teen Pregnancy Prevention (TPP)

- A. The TPP program and grant partners continue full program and grant activities at the Juvenile Justice System, Department of Family Services, and other community based organizations in the community.
- B. Special Projects, Reports/Events: During July, the TPP program conducted workshops and outreach activities at Metro's Women and Children's Health Fair, Goodwill Workforce Development program, the Latino Youth Conference at UNLV, Commissioner's Weekly Youth Conference and at the Juvenile Probation office. A total of 499 individuals received education and community resources. The program also provided outreach to 5 Community Health providers to educate them about the resources available at the Health District through the TPP program and the Family Planning Clinics.
- C. During June, through the TPP program's social media campaign the THNKnevada Facebook page reached a total of 6,209 likes and 2,145 individuals were engaged in it. The twitter account reached 676 followers and had 1,036 impressions. The THINK website had 129 unique users, 79 new users and 23 returning users and the Instagram page reached 593 followers and 10 youth were engaged.

VII. Family Planning (FP)

- A. FP Program services at East Las Vegas and Decatur Public Health Centers served a total of 664 clients; 649 of them were unduplicated.
- B. The East Las Vegas family planning clinic served 386 clients (381 unduplicated clients).
- C. The Decatur family planning clinic served 278 clients (268 unduplicated clients).

VIII. Clinical Services Administration

- A. Chamberlain, Nevada State College, Roseman University and Touro University and University of Nevada School of Medicine had scheduled SNHD Clinical Services rotations for July.
- B. Clinical Services Division continues to retain Nevada State Board of Nursing approval to provide Continuing Education credits for SNHD Nursing staff. There were 44 CEU's provided in July.

FL: ms

Attachments: July 2017 Statistical Report

CLINICAL SERVICES DIVISION
MONTHLY REPORT
July 2017

Clinical Services Client Encounters by Locations

Location	DECATUR PHC	ELV PHC	HDN PHC	Mesquite PHC	SHC	TB Clinic	Refugee Clinic	Laughlin	Targeted Populations	TOTAL
Immunizations	2,568	1,004	272	86			21	0	77	4,028
Kid's Clinic Exams (APRN)	95	40								135
Family Planning	278	386								664
Newborn Metabolic Screening	5	0								5
Sexual Health Clinic (HIV & STD)					1,054					1,054
TB Treatment & Control						3,790				3,790
Refugee Health Screening							21			21
SAPTA Services (Substance Abuse Prevention & Treatment)									15	15
Ryan White Care Services	748									
MCH Services									0	0
Administrative Services ¹	756	274			394					1,424
Other Professional Services (BP, Travel Consult, Test Results, etc.)	35	0								35
TOTAL	4,485	1,704	272	86	1,448	3,790	42	0	92	11,919

¹Copies, Medical Records, Shot Records, etc.

Note: Administrative Services are now being reported separately for the Sexual Health Clinic

= not applicable

Clinical Services Client Encounters by Program

Program	July	July	FY 16-17		FY 17-18	
	2016	2017				
Immunizations	3,196	4,028	↑	3,196	4,028	↑
Healthy Kid's Exams*	4	4	→	4	4	→
Kid's Clinic Exams	92	135	↑	92	135	↑
Family Planning	556	664	↑	556	664	↑
Newborn Met. Screening	5	5	→	5	5	→
Sexual Health Clinic-HIV & STD	1,119	1,054	↓	1,119	1,054	↓
TB Treatment & Control****	3,220	3,790	↑	3,220	3,790	↑
Refugee Health	40	21	↓	40	21	↓
SAPTA Services	295	15	↓	295	15	↓
Ryan White Care Services	^	748	↓	^	748	↓
MCH Services**	0	0	→	0	0	→
Administrative Services***	1,079	1,424	↑	1,079	1,424	↑
Other Professional Services	32	35	↑	32	35	↑
TOTAL	9,638	11,923	↑	9,638	11,923	↑

^New data tracking FY 17-18

*Healthy Kids exams in this section are exams performed primarily by Field Nurses

**MCH Services do not include Refugee Health program clients starting this fiscal year

***Administrative Services includes Copies, Medical Records, Shot Records, etc.

****Refers to Client Services at the TB Clinic, not Encounters

Note: July 2015 SHC separately identifying Admin services for the first time

Note: Not all services are available at all locations

Note: FY 14-15 SHC. Due to the many changes in reporting and separation of programs, unable to report prior year to date FY numbers with accuracy for comparison purposes

Clinical Services Immunization Program

Immunizations	July 2016	July 2017		FY 16-17	FY 17-18	
Flu Vaccine Given	0	0	→	0	0	→
Gratis	102	132	↑	102	132	↑
Exemption Class Attendees	9	1	↓	9	1	↓

Vaccines for Children (VFC)	July 2016	July 2017		FY 16-17	FY 17-18	
Number of VFC Compliance Visits	2	12	↑	2	12	↑
Number of AFIX Visits	0	8	↑	0	8	↑
Number of Follow Up Contacts	74	81	↑	74	81	↑
Number of Annual Provider Training	2	11	↑	2	11	↑
Number of State Requested Visits	2	31	↑	2	31	↑

Perinatal Hepatitis B	July 2016	July 2017		FY 16-17	FY 17-18	
# of Expectant Women	35	34	↓	35	34	↓
# of Infants	103	132	↑	103	132	↑
Total # of Infants Delivered	5	3	↓	5	3	↓
New Cases	2	4	↑	2	4	↑
Closed Cases	4	8	↑	4	8	↑

Childcare Program	July 2016	July 2017		FY 16-17	FY 17-18	
Childcare Audits	35	4	↓	35	4	↓
Baseline Immunization Rate	80%	63%	↓	80%	63%	↓
# of Re-Audits	19	5	↓	19	5	↓
Re-Audit Immunization Rate	95%	97%	↑	95%	97%	↑
# of Nurse Visits	31	5	↓	31	5	↓
# of Records Reviewed	2,000	217	↓	2,000	217	↓

Volunteers Program	July 2016	July 2017		FY 16-17	FY 17-18	
Hope Worldwide Nevada # of volunteers	2	0	↓	2	0	↓
# of Calls Made	201	0	↓	201	0	↓

Clinical Services Community Health Program

Nursing Field Services	July 2016	July 2017		FY 16-17	FY 17-18	
MCH Team Home Visits	36	12	↓	36	12	↓
# Children referred to Growth/Developmental Specialist	0	0	→	0	0	→

Healthy Kid's Team*	July 2016	July 2017		FY 16-17	FY 17-18	
Total Exams	5	4	↓	5	4	↓
Fluoride Varnish	0	26	↑	0	26	↑
Hemocue	20	28	↑	20	28	↑
Lead	9	13	↑	9	13	↑
Ages & Stages	20	15	↓	20	15	↓

*Stats may include services by Kids Clinic, and field staff in CHN program. Fluoride Varnish, Hemocue, Lead, Ages and Stages performed by APRN not counted in FY 2016.

NFP	July 2016	July 2017		FY 16-17	FY 17-18	
Referrals*	14	27	↑	14	27	↑
Enrolled*	13	12	↓	13	12	↓
Active	164	128	↓	n/a	n/a	→

*Aug 2016 and FY 16-17 Referrals and Enrolled have been adjusted to reflect corrections to July numbers

MCH	July 2016	July 2017		FY 16-17	FY 17-18	
# of Referrals Received	9	5	↓	9	5	↓
# from NICU	0	0	→	0	0	→
# from CPS	1	0	↓	1	0	↓
# of Lead Referrals	1	2	↑	1	2	↑
# of Total Admissions	2	2	→	2	2	→

Healthy Start Statistical Data	July 2016	July 2017		FY 16-17	FY 17-18	
Referrals	14	57	↑	14	57	↑
Enrolled	13	29	↑	13	29	↑
Active	164	235	↑	n/a	n/a	→

Clinical Services Tuberculosis Program

Tuberculosis	July 2016	July 2017		FY 16-17	FY 17-18	
Number of Case Management Activities	370	354	↓	370	354	↓
Number of Monthly Pulmonary Specialist Clinic Clients Seen	34	32	↓	34	32	↓
Number of Monthly Electronic Disease Notifications Clinic Clients (Class B)	21	23	↑	21	23	↑
Outreach Activities during the Month - Presentations, Physician Visits, Correctional Visits, etc.	4	2	↓	4	2	↓
Directly Observed Therapy (DOT) Field, clinic and televideo encounters	513	626	↑	513	626	↑

Refugee Health Program	July 2016	July 2017		FY 16-17	FY 17-18	
Clients Seen	40	21	↓	40	21	↓
Clients Requiring Medical Follow-up for Communicable Diseases	23	14	↓	23	14	↓
Referrals for TB Issues	15	5	↓	15	5	↓
Referrals for Possible Chronic Hep B	2	5	↑	2	5	↑
Referrals for OVA & Parasites	14	9	↓	14	9	↓
Referrals for STD	0	1	↑	0	1	↑

Substance Abuse Prevention & Treatment Agency (SAPTA)	July 2016	July 2017		FY 16-17	FY 17-18	
# of Site Visits	16	3	↓	16	3	↓
# of Clients Screened	295	15	↓	295	15	↓
# of TB Tests	204	12	↓	204	12	↓
# of HIV Tests	99	NA	→	99	NA	→
# of Case Management clients	15	0	↓	15	0	↓

*Program change as of 1/1/2017 only limited TB testing provided

Clinical Services Teen Pregnancy Prevention Program

Teen Pregnancy Prevention Activities*	July 2016	July 2017		FY 16-17	FY 17-18	
Classes Conducted	5	21	↑	5	21	↑
Teen Class Participants	43	67	↑	43	67	↑
Parent Class Participants	0	70	↓	0	70	↑
Youth Outreach Participants	178	499	↓	178	499	↑
Teens Referred to Services	13	12	↓	13	12	↑

*Expect changes in the reporting of TPP activities starting in September 2016 due to the start of new grant activities

Clinical Services Care - Ryan White Care Services

	July 2016	July 2017		FY 16-17	FY 17-18	
Medical Case Management						
Unduplicated # patients served	*	77	↓	*	77	↓
Total Referrals	*	13	↓	*	13	↓
Admissions	*	7	↓	*	7	↓
Pregnant Women -NEW referrals	*	4	↓	*	4	↓
Infants/Children/Youth <18 - NEW referrals	*	3	↓	*	3	↓

	July 2016	July 2017		FY 16-17	FY 17-18	
Eligibility and Enrollment						
Unduplicated # patients served	*	122	↓	*	122	↓
Total # of patients who were screened for Ryan White Eligibility*	*	94	↓	*	94	↓

* Includes 30-day and 6 month (complete) RW Eligibility

	July 2016	July 2017		FY 16-17	FY 17-18	
EIS / Linkage						
Unduplicated # patients served	*	75	↓	*	75	↓
# Patients who had baseline HIV labs drawn	*	34	↓	*	34	↓
# Patients who completed an initial visit with SNHD provider	*	28	↓	*	28	↓
# Patients placed with outside provider	*	8	↓	*	8	↓

	July 2016	July 2017		FY 16-17	FY 17-18	
Outpatient / Ambulatory Health Services (OAHS)						
Unduplicated # patients served	*	59	↓	*	59	↓
# Provider visits/duplicated patient count	*	185	↓	*	185	↓

* New data FY 17-18. Not tracked for previous FY BOH report.

Clinical Services Sexual Health Clinic Program

	July 2016	July 2017		FY 16-17	FY 17-18	
STD Services						
STD treatment/screening/exam	986	1,017	↑	986	1,017	↑
Special Pay	26	37	↑	26	37	↑
Total	1,119	1,054	↓	1,119	1,054	↓

Beginning July 1, 2017 HIV Clinic numbers are now reported under Ryan White OAMC

Multiple changes have occurred in the SHC/HIV program since 2015, therefore in the reporting of numbers Changes have been previously noted on BOH reports individually. An additional change is occurring July 2017 and is noted Current service numbers are correct Comparison numbers from prior year/month however may not be accurate comparisons

Clinical Services Family Planning Program

Family Planning	July 2016	July 2017		FY 15-16	FY 16-17	
Unduplicated Pts						
Number of Pt: East LV PHC	398	381	↓	398	381	↓
Number of Pt: Decatur PHC	148	268	↑	148	268	↑
Duplicated Pts						
Number of Pt: East LV PHC	410	386	↓	410	410	→
Number of Pt: Decatur PHC	152	278	↑	152	152	→
New Patients						
Number of Pt: East LV	83	123	↑	83	123	↑
Number of Pt: Decatur PHC	69	77	↑	69	77	↑
APRN Visits						
Number of Pt: East LV	182	235	↑	182	235	↑
Number of Pt: Decatur PHC	106	174	↑	106	174	↑