



# Memorandum

**Date:** July 14, 2016

**To:** Southern Nevada District Board of Health

**From:** **Rachell Ekroos, PhC, APRN-BC, AFN-BC**, *Chief Administrative Nurse*  
**Joseph P. Iser, MD, DrPH, MSc**, *Chief Health Officer*

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**RE:** Clinical Services Division Monthly Report

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## **DIVISION OF CLINICAL SERVICES DIRECTOR REPORT**

### **I. Immunization Program**

#### **1. Immunization Clinic Activities**

- A.** Hope World Wide reminder recalls for children 19-35 months. 137 calls made by 2 Immunization Administrative Assistants for the month of June.
- B.** Immunization Clinic staff is offering Tdap, HPV (Gardasil), flu and State funded Twinrix, hepatitis A, hepatitis B and meningitis vaccines at The (LGBTQ) Center on Mondays and Wednesdays. A total of 92 clients received 186 vaccinations. The Center has been awarded to extend this grant from the State through June 30, 2017. SNHD will continue to provide Immunization services to The Center.
- C.** The first Back to School planning meeting with the key players was held on June 16, 2016.
- D.** Henderson Public Health Center Immunization Clinic closed its doors after the last client was seen on June 24, 2016. Clients are being referred to the East Las Vegas Public Health Center and the Decatur Immunization Clinic for services.

#### **2. Immunization Outreach Activities**

- A.** Kids R Kids Child Care Tdap Clinic on June 8, 2016. 21 clients were seen. 8 vaccines were administered.
- B.** Catholic Charities and WIC Adult Clinic on June 17, 2016. 5 clients were seen. 5 vaccines were administered.
- C.** WIC Childhood Clinic on June 23, 2016. 11 clients were seen. 31 vaccines were administered

### **II. Maternal Child Health Nursing Program**

#### **1. Child Care Health Consultation (CCHC)**

- A.** One class provided to a child care facility by the Child Care Health Consultant.
- B.** There were two new elevated lead case referrals.

#### **2. Nurse Family Partnership (NFP)**

The Southern Nevada Health District's Nurse-Family Partnership (NFP) program has 163 active

clients, 53 are participating through the Maternal, Infant and Early Childhood Home Visiting (MIECHV) Program made available through the Nevada Division of Public and Behavioral Health under the Affordable Care Act (ACA). The program has seven Nurse Home Visitors. Two are with the MIECHV program.

The Southern Nevada Health District's Nurse Family Partnership program was recognized as one of three top finalists for the Clark County Medical Society's Winged Heart Award on June 18, 2016.

### **3. Healthy Start Initiative (HSI)**

The Southern Nevada Health District's Healthy Start program has enrolled 225 at risk participants since March 2015, when enrollment began. 49 infants have been born into the program since March 2015. At present, the three case managers and team lead are serving 155 participants total.

The SNHD's Healthy Start Initiative (HSI) team has continued ongoing activities to support families in meeting project goals to improve women's health, increase access to quality services, strengthen families' resilience, achieve collective impact and monitor performance/outcomes. Ongoing participation and activities for two peer learning networks (PLN) continued this month: Quality Improvement PLN for breastfeeding initiation and Collective Impact PLN for grantees serving urban areas. The team attended the Homebound Strategies training for home visitors and members of the team attended the Nevada Statewide MCH Coalition Spring Symposium. A special community outreach opportunity this month included a Fatherhood involvement event hosted by Southern Nevada Regional Housing Authority.

### **4. HIV Intensive Medical Case Management**

The Southern Nevada Health District's HIV Intensive Medical Case Management (IMCM) program served 106 clients in this month. There was one new pregnant woman and one postpartum woman referred to the program, and one baby born perinatally exposed to HIV. Newborns and infants are followed in case management for periodic HIV testing until cleared at approximately four months of age.

### **5. MCH Health Nursing Program Recognition**

Nurse Family Partnership has been selected as one of 3 healthcare-related non-profit finalists for the Clark County Medical Society's Winged Heart Award.

## **III. Sexual Health Clinic (SHC) (HIV and STD Care Services)**

Sexual Health Clinic new staff had the opportunity to attend trainings offered by the Office of Disease Surveillance this month. These included trainings to enhance staff HIV knowledge and the development of skills in counseling affected clients.

## **IV. Tuberculosis Clinic/Refugee Health Program**

### **1. Tuberculosis Clinic**

There were 6 new active adult cases and no pediatric cases reported in June 2016.

### **2. Refugee Health Program**

The Refugee Health Program served 57 clients this month. 58% required communicable Disease follow-up.

**V. Teen Pregnancy Prevention (TPP)**

The TPP program and grant partners achieved all planning and pilot year milestones required by the Office of Adolescent Health (OAH) and on July 1<sup>st</sup>, 2016 will start the first implementation year.

**1. Special Projects, Reports/Events:**

- A. During June, TPP staff held outreach at Mirabelli and Doolittle Community Centers and conducted a presentation at Immunize Nevada Coalition, providing information about Clark Co. youth health issues around the prevalence of teen pregnancies and STI/HIV issues.
- B. During June, the facebook pages under the TPP program's social media campaign reached a total of 6,289 likes and 1650 individuals engaged in it; the twitter account had 4,332 impressions. The THNK website had 374 new users and the Instagram page has 442 followers and 35 youth were engaged.

**VI. Family Planning (FP)**

The Family Planning Program completed the final month of participation in the Performance Improvement Leadership Collaborative offered through the Office of Population Affairs. As part of the collaborative, the SNHD family planning program implemented four family planning best practices aimed at improving client access to moderately effective to highly effective methods of birth control. During the eight month improvement project, the SNHD family planning program was able to improve use of moderately effective to highly effective birth control methods from 81% to 93% and increase the use of Long Acting Reversible Contraceptives (LARC) to 16%. Staff from the SNHD family planning program will present these results to the PMLC in June 2016.

**VII. Clinical Services Administration**

**1. Student Interns/Clinical Rotations/Medical Residents**

- A. Nevada State College students will begin Clinical Services rotations in August.
- B. UNLV
- C. Roseman University will start rotations in September.
- D. Hosted 2 Medical Residents throughout the various clinics.

**2. CEU Educational Opportunities**

- A. Renewal application for CE provider status was submitted to the Nevada State Board of Nursing. Clinical Services Division will continue to retain Nevada State Board of Nursing approval to provide Continuing Education credits for SNHD Clinical Services Nursing staff.
- B. Clinical Services Administration is exploring opportunities to provide MD/DO continuing education credits.
- C. Clinical Services Administration is exploring opportunities for Clinical Workforce development through simulated lab experiences.

RE: ms

Attachment: June 2016 Statistical Report

**CLINICAL SERVICES DIVISION**  
**MONTHLY REPORT**  
**JUNE 2016**

**Clinical Services Client Encounters by Locations**

Location	DECATUR PHC	ELV PHC	HEND PHC	NLV PHC	Mesquite PHC	SHC	TB Clinic	Refugee Clinic	Laughlin	Targeted Populations	TOTAL
Immunizations	2,189	769	316		60	46	0		0	116	3,496
Healthy Kid's Exams											0
Kid's Clinic Exams (APRN)	78	33									111
Family Planning	190	507									697
Newborn Metabolic Screening	6	0	0								6
Sexual Health Clinic (HIV & STD)						1,308					1,308
TB Treatment/Control							3,769				3,769
SAPTA Services (Substance Abuse Prevention & Treatment)										322	322
MCH Services										0	0
Administrative Services <sup>1</sup>	486	213	63			369					1,131
Other Professional Services (BP, Travel Consult, Test Results, etc.)	26	3	0								29
Refugee Health Screening								57			57
<b>TOTAL</b>	<b>2,975</b>	<b>1,525</b>	<b>379</b>	<b>0</b>	<b>60</b>	<b>1,723</b>	<b>3,769</b>	<b>57</b>	<b>0</b>	<b>438</b>	<b>10,926</b>

<sup>1</sup>Copies, Medical Records, Shot Records, etc.

Note: Administrative Services are now being reported separately for the Sexual Health Clinic

= not applicable

## Clinical Services Client Encounters by Program

Program	June 2015	June 2016		FY 14-15	FY 15-16	
Immunizations	3,455	3,496	↑	53,183	55,143	↑
Healthy Kid's Exams*	4	5	↑	619	54	↓
Kid's Clinic Exams	65	111	↑	1,292	1,042	↓
Family Planning	692	697	↑	8,487	7,255	↓
Newborn Met. Screening	8	6	↓	88	97	↑
Sexual Health Clinic-HIV & STD	1,518	1,308	↓	18,388	15,218	↓
TB Treatment & Control	3,682	3,769	↑	37,742	44,332	↑
SAPTA Services	289	322	↑	3,092	3,583	↑
MCH Services**	85	19	↓	693	26	↓
Administrative Services***	944	1,131	↑	10,235	10,247	↑
Other Professional Services	30	29	↓	214	331	↑
<b>TOTAL</b>	<b>10,772</b>	<b>10,893</b>	<b>↑</b>	<b>134,033</b>	<b>137,328</b>	<b>↑</b>

\*Healthy Kids exams in this section are exams performed primarily by Field Nurses

\*\*MCH Services do not include Refugee Health program clients starting this fiscal year

\*\*\*Administrative Services includes; Copies, Medical Records, Shot Records, etc.

\*\*\*July 2015 SHC separately identifying Admin services for the first time

Note: Not all services are available at all locations

Note: FY 14-15 SHC. Due to the many changes in reporting and separation of programs, unable to report prior year to date FY numbers with accuracy for comparison purposes

Note: Family Planning numbers for 2015 included Henderson 2016 does not

July 2015 Began separating service numbers due to program split/Nursing and Community Health

## Clinical Services Immunization Program

Immunizations	June 2015	June 2016		FY 14-15	FY 15-16	
Flu Vaccine Given	98	28	↓	11,842	11,077	↓
Gratis	163	84	↓	4,067	3,244	↓
Exemption Class Attendees	3	5	↑	84	60	↓

Vaccines for Children (VFC)	June 2015	June 2016		FY 14-15	FY 15-16	
Number of VFC Compliance Visits	9	60	↑	85	128	↑
Number of AFIX Visits	0	2	↑	71	86	↑
Number of Follow Up Contacts	68	452	↑	1,236	1,450	↑
Number of Annual Provider Training	n/a	22	→	n/a	111	→
Number of State Requested Visits	10	0	↓	195	84	↓

\* Unable to report due to change in web-based documentation system PAPA

Perinatal Hepatitis B	June 2015	June 2016		FY 14-15	FY 15-16	
# of Expectant Women <sup>1</sup>	25	39	↑	26	22	↓
# of Infants <sup>1</sup>	86	99	↑	77	104	↑
Total # of Moms with Infants <sup>1</sup>	86	98	↑	76	104	↑
New Cases	6	11	↑	101	106	↑
Closed Cases	6	11	↑	78	67	↓

<sup>1</sup>Average # of cases/month

Childcare Program	June 2015	June 2016		FY 14-15	FY 15-16	
Childcare Audits	17	26	↑	245	215	↓
Baseline Immunization Rate	83%	79%	↓	78%	82%	↑
# of Re-Audits	27	25	↓	199	192	↓
Re-Audit Immunization Rate	98%	94%	↓	96%	95%	↓
# of Nurse Visits	50	37	↓	461	393	↓
# of Records Reviewed	4,895	2283	↓	38,390	36,006	↓

Volunteers Program	June 2015	June 2016		FY 14-15	FY 15-16	
Hope Worldwide Nevada # of volunteers	1	2	↑	10	9	↓
# of Calls Made	132	137	↑	1,631	924	↓



## Clinical Services Community Health Program

Nursing Field Services	June 2015	June 2016		FY 14-15	FY 15-16	
MCH Team Home Visits	32	45	↑	1,061	407	↓
# Children referred to Growth/Developmental Specialist	0	0	→	2	1	↓

Healthy Kid's Team*	June 2015	June 2016		FY 14-15	FY 15-16	
Total Exams	2	5	↑	604	71	↓
Fluoride Varnish	4	0	↓	226	61	↓
Hemocue	5	37	↑	304	222	↓
Lead	4	14	↑	156	114	↓
Ages & Stages	13	35	↑	394	199	↓

\*Stats may include services by Kids Clinic, Healthy Kids, and field staff in CHN program

NFP	June 2015	June 2016		FY 14-15	FY 15-16	
Referrals	23	35	↑	243	343	↑
Enrolled	3	14	↑	55	123	↑
Active*	130	163	↑	n/a	n/a	→

MCH	June 2015	June 2016		FY 14-15	FY 15-16	
# of Referrals Received	6	1	↓	353	99	↓
# from NICU	0	0	→	200	1	↓
# from CPS	2	1	↓	48	28	↓
# of Lead Referrals	0	0	→	10	9	↓
# of Total Admissions*	6	4	↓	305	55	↓

\*Tightened referral criteria and decreased staffing contributed to decrease in admissions vs previous months

Healthy Start Statistical Data	June 2015	June 2016		FY 14-15	FY 15-16	
Referrals	30	29	↓	91	302	↑
Enrolled	13	26	↑	38	175	↑
Active	39	155	↑	n/a	n/a	→

\*No data; Implementation date 03/2015

Care - Case Management Client Contacts (EIS and Intensive)	June 2015	June 2016		FY 14-15	FY 15-16	
Adults HIV/AIDS	433	287	↓	5,668	3,884	↓
Women & Children HIV/AIDS	206	407	↑	3,048	3,562	↑
TOTAL	639	694	↑	8,716	7,446	↓

### Clinical Services Tuberculosis Program

Tuberculosis	June 2015	June 2016		FY 14-15	FY 15-16	
*Number of Case Management Activities	42	450	↑	1159	3041	↑
Number of Monthly Pulmonary Specialist Clinic Clients Seen	61	52	↓	684	468	↓
Number of Monthly Electronic Disease Notifications Clinic Clients (Class B)	14	10	↓	287	223	↓
Outreach Activities during the Month - Presentations, Physician Visits, Correctional Visits, etc.	1	2	↑	19	21	↑
Directly Observed Therapy (DOT) Field, clinic and televideo encounters	926	540	↓	10,398	8,375	↓

\*Changed Data collection practice in October 2015

Refugee Health Program	June 2015	June 2016		FY 14-15	FY 15-16	
Clients Seen	50	57	↑	652	519	↓
Clients Requiring Medical Follow-up for Communicable Diseases	24	33	↑	265	279	↑
Referrals for TB Issues	10	12	↑	103	128	↑
Referrals for Possible Chronic Hep B	3	4	↑	21	29	↑
Referrals for OVA & Parasites	12	17	↑	137	139	↑
Referrals for STD	4	5	↑	31	26	↓

Substance Abuse Prevention & Treatment Agency (SAPTA)	June 2015	June 2016		FY 14-15	FY 15-16	
# of Site Visits	16	16	→	327	227	↓
# of Clients Screened	289	322	↑	3,182	3,583	↑
# of TB Tests	124	233	↑	2,916	2,488	↓
# of HIV Tests	115	139	↑	1,320	1,588	↑
# of Case Management clients	n/a	18	→	n/a	155	→

### Clinical Services Teen Pregnancy Prevention Program

Teen Pregnancy Prevention Activities*	June 2015	June 2016		FY 14-15	FY 15-16	
Classes Conducted	10	5	↓	92	25	↓
Teen Class Participants	120	29	↓	828	126	↓
Parent Class Participants	10	0	↓	101	0	↓
Youth Outreach Participants	130	13	↓	3,620	5,457	↑
Teens Referred to Services	20	21	↑	194	105	↓

\*Expect changes in the reporting of TPP activities starting in September 2016 due to the start of new grant activities



# Clinical Services Sexual Health Clinic Program

Care - Early Intervention Clinical Services (EIS)	June 2015	June 2016		FY 14-15	FY 15-16	
RW Eligibility Contacts <sup>1</sup>	32	116	↑	1,180	1,019	↓
Social Worker Contacts	53	35	↓	632	505	↓
<b>TOTAL</b>	<b>85</b>	<b>151</b>	<b>↑</b>	<b>1812</b>	<b>1524</b>	<b>↓</b>

<sup>1</sup>No longer tracking the EIS RN contacts separately.

Sexual Health Clinic HIV & STD Services	June 2015	June 2016		FY 14-15	FY 15-16	
STD treatment/screening/exam	1,392	1,197	↓	16,597	16301	↓
HIV Clinic <sup>1</sup>	80	87	↑	1,193	1280	↑
Special Pay <sup>2*</sup>	n/a	35	→	n/a	158	→
<b>TOTAL</b>	<b>1,472</b>	<b>1,319</b>	<b>↓</b>	<b>17,790</b>	<b>17,739</b>	<b>↓</b>

Note: HIV Rapid tests are no longer included in this table and are reported as an "in kind" effort with the Office of Disease Surveillance/Community Health

Note: We are no longer reporting administrative efforts in this table. Please see location section (first page of report) for administrative efforts

<sup>1</sup>This includes encounters delivered by our Social Worker, Eligibility Specialist, Physician, EIS Nurse and Disease Investigation and Intervention Specialist

<sup>2</sup> Brothel Worker testing

\* No data, Implementation date 07/2015