



Memorandum

Date: June 9, 2016

To: Southern Nevada District Board of Health

From: **Rachell Ekroos**, *Chief Administrative Nurse*
Joseph P. Iser, MD, DrPH, MSc, *Chief Health Officer*

RE: Clinical Services Division Monthly Report

DIVISION OF CLINICAL SERVICES DIRECTOR REPORT

I. Immunization Program

1. IMMUNIZATION CLINIC ACTIVITIES:

- A. Hope World Wide reminder recalls for children 19-35 months. 125 calls made by 1 Immunization administrative assistant for the month of May.
- B. Pfizer infant/children electronic, telephonic reminder recalls went out May 15, 2016. 124 calls went out.
- C. Immunization Clinic staff is offering Tdap, HPV (Gardasil), flu and State funded Twinrix, hepatitis A, hepatitis B and meningitis vaccines at The (LGBTQ) Center on Mondays and Wednesdays. A total of 62 clients received 117 vaccinations.
- D. An Immunization Clinic was held at the Laughlin Junior and Senior High Schools. A total of 7 clients received 19 vaccinations.

2. IMMUNIZATION OUTREACH ACTIVITIES:

Immunization Project Adult Immunization program staff conducted 3 clinics:

- 1. Family Connect Health Fair on May 7, 2016. 16 clients were seen. 27 vaccines were administered.
- 2. Center for Behavioral Health on May 12, 2016. 7 clients were seen. 18 vaccines were administered.
- 3. Westcare Clinic at the Duncan location on May 19, 2016. 12 clients were seen. 47 vaccines were administered.

II. Maternal Child Health Nursing Program

1. Child Care Health Consultation (CCHC)

- A. One class provided to a child care facility by the Child Care Health Consultant (CCHC).
- B. No new lead cases.

2. Nurse Family Partnership (NFP)

The Southern Nevada Health District's Nurse-Family Partnership (NFP) has 155 first time

mothers in different phases of the program- pregnancy, infancy and toddler stage. 52 are participating through the Maternal, Infant and Early Childhood Home Visiting (MIECHV) Program made available through the Nevada Division of Public and Behavioral Health under the Affordable Care Act (ACA). The program has seven Nurse Home visitors. Two are with the MIECHV program.

3. Healthy Start Initiative (HSI)

The Southern Nevada Health District's Healthy Start program has enrolled 199 at risk participants since March 2015, when enrollment began. 41 infants have been born into the program since March 2015. At present, the three case managers and team lead are serving 131 participants total.

The SNHD's Healthy Start Initiative (HSI) team has continued ongoing activities to support families in meeting project goals to improve women's health, increase access to quality services, strengthen families' resilience, achieve collective impact and monitor performance/outcomes. The data collection system, *ChallengerSoft*, was launch and is being implemented by the team to track client demographics and program benchmarks.

4. HIV Intensive Medical Case Management

The Southern Nevada Health District's HIV Intensive Medical Case Management (IMCM) program served 106 clients in this month. There was one new pregnant woman and one postpartum woman referred to the program, and one baby born perinatally exposed to HIV. Newborns and infants are followed in case management for periodic HIV testing until cleared at approximately four months of age.

5. MCH Health Nursing Program Recognition

Nurse Family Partnership has been selected as one of 3 healthcare-related non-profit finalists for the Clark County Medical Society's Winged Heart Award.

III. Sexual Health Clinic (SHC) (HIV and STD Care Services)

1. May was a busy month in the Sexual Health Clinic. Several new staff had the opportunity to attend trainings offered by the Office of Disease Surveillance this month. These included trainings to enhance staff knowledge of HIV and the development of skills in counseling affected clients.

IV. Tuberculosis Clinic

1. There were 2 new active adult cases and no pediatric cases reported in May 2016.
 - A. 2 adult cases
 - B. 0 pediatric cases.
 - C. 1 each education activities were conducted at local physician offices.

2. Refugee Health Program

The Southern Nevada Health District's Refugee Health Program served 40 clients in this month. 70% required communicable disease follow-up.

V. Teen Pregnancy Prevention (TPP)

The TPP program continues to work in partnership with grant partners towards completing training

and program planning milestones as required by the Office of Adolescent Health (OAH).

1. Special Projects, Reports/Events:

- A. During May, TPP staff held outreach at the following five high schools (Rancho, Cheyenne, Sunrise, Cimarron and Western) reaching 527 youth; TPP staff also conducted four community outreach events providing information and resources to 264 youth reaching a total of 791 youth.
- B. During May, the facebook pages under the TPP program's social media campaign reached a total of 6,318 likes; 1364 individuals were reached and 254 youth were engaged in it; the twitter account had 320 profile visits and 5,189 impressions. The THNK website had 380 users and 380 page views. The Instragram page has 432 followers and 66 youth were engaged.
- C. During May 24 through May 27, TPP staff and grant partners (SAFY, Southern Nevada Children First and Planned Parenthood) became certified to implement the evidence-based intervention Families Talking Together. This intervention will provide parents with the necessary communication skills to talk to adolescents about delaying sexual debut.

VI. Family Planning Summary

The Family Planning Program completed the final month of participation in the Performance Improvement Leadership Collaborative offered through the Office of Population Affairs. As part of the collaborative, the SNHD family planning program implemented four family planning best practices aimed at improving client access to moderately effective to highly effective methods of birth control. During the eight month improvement project, the SNHD family planning program was able to improve use of moderately effective to highly effective birth control methods from 81% to 93% and increase the use of Long Acting Reversible Contraceptives (LARC) to 16%. Staff from the SNHD family planning program will present these results to the PMLC in June 2016.

VII. Clinical Services Administration

1. Student Interns

- A. Nevada State College, Roseman and UNLV students completed clinic rotations.

2. CEU Educational Opportunities

- A. Clinical Services Division will continue to retain Nevada Nursing Board approval to provide Continuing Education credits for SNHD Clinical Services staff.

RE: ms

Attachment: May 2016 Statistical Report

CLINICAL SERVICES DIVISION
MONTHLY REPORT
MAY 2016

Clinical Services Client Encounters by Locations

Location	DECATUR PHC	ELV PHC	HEND PHC	NLV PHC	Mesquite PHC	SHC	TB Clinic	Refugee Clinic	Laughlin	Targeted Populations ¹	TOTAL
Immunizations	2,052	821	327		47	52	0		7	97	3,403
Healthy Kid's Exams											0
Kid's Clinic Exams (APRN)	36	14									50
Family Planning	206	425									631
Newborn Metabolic Screening	7	2	0								9
Sexual Health Clinic (HIV & STD)						1,207					1,207
TB Treatment/Control							3,636				3,636
SAPTA Services (Substance Abuse Prevention & Treatment)										342	342
MCH Services										0	0
Administrative Services ¹	372	212	45			426					1,055
Other Professional Services (BP, Travel Consult, Test Results, etc.)	21	0	0								21
Refugee Health Screening								40			40
TOTAL		1,474	372	0	47	1,685	3,636	40	7	439	7,700

¹Copies, Medical Records, Shot Records, etc.

Note: Administrative Services are now being reported separately for the Sexual Health Clinic

= not applicable

Clinical Services Client Encounters by Program

Program	May 2015	May 2016		FY 14-15	FY 15-16	
Immunizations	3,581	3,403	↓	49,728	51,647	↑
Healthy Kid's Exams*	7	3	↓	593	46	↓
Kid's Clinic Exams	82	50	↓	1,227	931	↓
Family Planning	643	631	↓	7,795	6,558	↓
Newborn Met. Screening	11	9	↓	80	91	↑
Sexual Health Clinic-HIV & STD	1,361	1,685	↑	16,939	13,910	↓
TB Treatment & Control	3,069	3,636	↑	34,060	40,563	↑
SAPTA Services	275	342	↑	2,803	3,261	↑
MCH Services**	45	45	→	608	7	↓
Administrative Services***	804	629	↓	9,291	9,116	↓
Other Professional Services	11	21	↑	184	302	↑
TOTAL	9,889	10,454	↑	123,308	126,432	↑

*Healthy Kids exams in this section are exams performed primarily by Field Nurses

**MCH Services do not include Refugee Health program clients starting this fiscal year

***Administrative Services includes; Copies, Medical Records, Shot Records, etc.

***July 2015 SHC separately identifying Admin services for the first time

Note: Not all services are available at all locations

Note: FY 14-15 SHC. Due to the many changes in reporting and separation of programs, unable to report prior year to date FY numbers with accuracy for comparison purposes

Note: Family Planning numbers for 2015 included Henderson 2016 does not

July 2015 Began separating service numbers due to program split/Nursing and Community Health

Clinical Services Immunization Program

Immunizations	May 2015	May 2016		FY 14-15	FY 15-16	
Flu Vaccine Given	160	227	↑	11,744	11,049	↓
Gratis	258	129	↓	3,904	3,160	↓
Exemption Class Attendees	7	8	↑	81	55	↓

Vaccines for Children (VFC)	May 2015	May 2016		FY 14-15	FY 15-16	
Number of VFC Compliance Visits	13	14	↑	89	54	↓
Number of AFIX Visits	6	2	↓	77	82	↑
Number of Follow Up Contacts	87	158	↑	1,255	840	↓
Number of Annual Provider Training	n/a	15	↓	n/a	74	↓
Number of State Requested Visits	19	0	↓	204	84	↓

* Unable to report due to change in web-based documentation system PAPA

Perinatal Hepatitis B	May 2015	May 2016		FY 14-15	FY 15-16	
# of Expectant Women ¹	27	38	↑	26	87	↑
# of Infants ¹	77	100	↑	76	317	↑
Total # of Moms with Infants ¹	77	99	↑	75	312	↑
New Cases	3	12	↑	95	95	→
Closed Cases	6	17	↑	72	56	↓

¹ Average # of cases/month

Childcare Program	May 2015	May 2016		FY 14-15	FY 15-16	
Childcare Audits	22	29	↑	228	189	↓
Baseline Immunization Rate	67%	81.00%	↑	78%	82%	↑
# of Re-Audits	11	15	↑	172	167	↓
Re-Audit Immunization Rate	96%	98.00%	↑	95%	95%	→
# of Nurse Visits	36	39	↑	411	360	↓
# of Records Reviewed	2,315	3699	↑	33,495	33,723	↑

Volunteers Program	May 2015	May 2016		FY 14-15	FY 15-16	
Hope Worldwide Nevada # of volunteers	1	1	→	9	7	↓
# of Calls Made	147	125	↓	1,499	787	↓

Clinical Services Community Health Program

	May 2015	May 2016		FY 14-15	FY 15-16	
Nursing Field Services						
MCH Team Home Visits	36	45	↑	1,029	362	↓
# Children referred to Growth/Developmental Specialist	0	0	→	2	1	↓

	May 2015	May 2016		FY 14-15	FY 15-16	
Healthy Kid's Team*						
Total Exams	0	50	↑	602	66	↓
Fluoride Varnish	24	12	↓	222	61	↓
Hemocue	32	27	↓	299	185	↓
Lead	19	18	↓	152	100	↓
Ages & Stages	30	25	↓	381	164	↓

*Stats may include services by Kids Clinic, Healthy Kids, and field staff in CHN program

	May 2015	May 2016		FY 14-15	FY 15-16	
NFP						
Referrals	15	30	↑	220	308	↑
Enrolled	3	14	↑	52	109	↑
Active*	132	155	↑	n/a	n/a	→

	May 2015	May 2016		FY 14-15	FY 15-16	
MCH						
# of Referrals Received	4	38	↑	347	97	↓
# from NICU	2	0	↓	200	1	↓
# from CPS	1	0	↓	46	27	↓
# of Lead Referrals	0	0	→	10	9	↓
# of Total Admissions*	4	4	→	209	51	↓

*Tightened referral criteria and decreased staffing contributed to decrease in admissions vs previous months

	May 2015	May 2016		FY 14-15	FY 15-16	
Healthy Start Statistical Data						
Referrals	24	48	↑	61	278	↑
Enrolled	5	14	↑	25	149	↑
Active	23	131	↑	n/a	n/a	•

*No data; Implementation date 03/2015

	May 2015	May 2016		FY 14-15	FY 15-16	
Care - Case Management Client Contacts (EIS and Intensive)						
Adults HIV/AIDS	477	395	↓	5,235	3,597	↓
Women & Children HIV/AIDS	247	304	↑	2,842	3,155	↑
TOTAL	724	699	↓	8,077	6,752	↓

Clinical Services Tuberculosis Program

Tuberculosis	May 2015	May 2016		FY 14-15	FY 15-16	
*Number of Case Management Activities	244	400	↑	1117	2591	↑
Number of Monthly Pulmonary Specialist Clinic Clients Seen	37	34	↓	627	416	↓
Number of Monthly Electronic Disease Notifications Clinic Clients (Class B)	8	7	↓	380	213	↓
Outreach Activities during the Month - Presentations, Physician Visits, Correctional Visits, etc.	0	1	↑	18	19	↑
Directly Observed Therapy (DOT) Field, clinic and televideo encounters	851	532	↓	9,472	7,835	↓

*Changed Data collection practice in October 2015

Refugee Health Program	May 2015	May 2016		FY 14-15	FY 15-16	
Clients Seen	45	40	↓	602	462,422	↑
Clients Requiring Medical Follow-up for Communicable Diseases	33	28	↓	241	246	↑
Referrals for TB Issues	18	11	↓	93	116	↑
Referrals for Possible Chronic Hep B	2	2	→	18	25	↑
Referrals for OVA & Parasites	18	11	↓	125	122	↓
Referrals for STD	2	4	↑	27	21	↓

Substance Abuse Prevention & Treatment Agency (SAPTA)	May 2015	May 2016		FY 14-15	FY 15-16	
# of Site Visits	23	19	↓	311	211	↓
# of Clients Screened	275	342	↑	2,893	3,261	↑
# of TB Tests	178	217	↑	2,892	2,255	↓
# of HIV Tests	124	139	↑	1,205	1,449	↑
# of Case Management clients	n/a	26	↓	n/a	137	↓

Clinical Services Teen Pregnancy Prevention Program

Teen Pregnancy Prevention Activities*	May 2015	May 2016		FY 14-15	FY 15-16	
Classes Conducted	9	4	↓	82	20	↓
Teen Class Participants	62	11	↓	708	97	↓
Parent Class Participants	33	0	↓	91	0	↓
Youth Outreach Participants	158	1,012	↑	3,490	5,444	↑
Teens Referred to Services	17	4	↓	174	84	↓

*Expect changes in the reporting of TPP activities starting in September 2016 due to the start of new grant activities

Clinical Services Sexual Health Clinic Program

Care - Early Intervention Clinical Services (EIS)	May 2015	May 2016		FY 14-15	FY 15-16	
RW Eligibility Contacts ¹	46	118	↑	1,148	903	↓
Social Worker Contacts	42	17	↓	579	470	↓
TOTAL	88	135	↑	1727	1373	↓

¹No longer tracking the EIS RN contacts separately.

Sexual Health Clinic HIV & STD Services	May 2015	May 2016		FY 14-15	FY 15-16	
STD treatment/screening/exam	1,251	1,061	↓	15,204	4090	↓
HIV Clinic ¹	57	110	↑	1,113	428	↓
Special Pay ²	*	36	•	*	123	•
TOTAL	1,308	1,207	↓	16,317	4,641	↓

Note: HIV Rapid tests are no longer included in this table and are reported as an "in kind" effort with the Office of Disease Surveillance/Community Health

Note: We are no longer reporting administrative efforts in this table. Please see location section (first page of report) for administrative efforts

¹This includes encounters delivered by our Social Worker, Eligibility Specialist, Physician, EIS Nurse and Disease Investigation and Intervention Specialist

² Brothel Worker testing

* No data, Implementation date 07/2015