



# Memorandum

**Date:** May 12, 2016

**To:** Southern Nevada District Board of Health

**From:** Rachell Ekroos, *Chief Administrative Nurse*  
Joseph P. Iser, MD, DrPH, MSc, *Chief Health Officer*

**RE:** Clinical Services Division Monthly Report

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## DIVISION OF CLINICAL SERVICES DIRECTOR REPORT

### I. Immunization Program

#### **1. Immunization Clinic Activities**

- A. Hope World Wide reminder recalls for children 19-35 months. 129 calls made by 1 Immunization Administrative Assistant for the month of April.
- B. Immunization clinic staff is offering Tdap, HPV (Gardasil) and flu vaccines at The (LGBTQ) Center on Mondays and Wednesdays in April. A total of 56 clients received 119 vaccinations.
- C. National Infant Immunization Week (NIIW) was April 16 to April 22. A kickoff event "Baby Bash" for NIIW was held at SNHD on Saturday, April 16, 2016. 102 clients received 242 vaccinations.

#### **2. Immunization Outreach Activities**

- A. Immunization staff conducted Immunization Clinics at the following locations:
  - 1. G & L Center Health and Wellness Fair on April 12, 2016. 15 clients were seen. 37 vaccinations were administered.
  - 2. Homeless Youth Center on April 12, 2016. 4 clients were seen. 9 vaccines were administered.
  - 3. WIC Children's Health Fair at the Discovery Museum on April 16, 2016. 32 clients were seen. 97 vaccines were administered.
  - 4. Center for Behavioral Health on April 21, 2016. 3 clients were seen. 10 vaccines were administered.

#### **3. Immunization Recognition**

- A. Sarah Lugo received the Silver Syringe award for Outstanding Immunization Nurse (Southern Nevada) from Immunize Nevada. The Silver Syringe awards were established in 1998 as a way to celebrate Nevada's immunization and healthcare stakeholders. The annual awards event provides an opportunity to honor immunization champions who provide excellent service such as that modeled daily by Sarah.

## **II. Maternal Child Health Nursing Program**

### **1. Child Care Health Consultation (CCHC)**

- A. One class was provided to a child care facility by the Child Care Health Consultant (CCHC) in April.
- B. There was one new lead case for the month of April.

### **2. Nurse Family Partnership (NFP)**

The Southern Nevada Health District's Nurse-Family Partnership (NFP) has 153 active clients, 50 are participating through the Maternal, Infant and Early Childhood Home Visiting (MIECHV) Program made available through the Nevada Division of Public and Behavioral Health under the Affordable Care Act (ACA). The program has 7 Nurse Home Visitors, two are with the MIECHV program.

### **3. Healthy Start Initiative (HSI)**

The Southern Nevada Health District's Healthy Start program has enrolled 185 at risk participants since March 2015, when enrollment began. 39 infants have been born into the program since March 2015. At present, the three case managers and team lead are serving 120 participants total.

The SNHD's Healthy Start Initiative (HSI) team has continued ongoing activities to support families in meeting project goals to improve women's health, increase access to quality services, strengthen families' resilience, achieve collective impact and monitor performance/outcomes. The data collection system, *ChallengerSoft*, was launched and is being implemented by the team to track client demographics and program benchmarks. The program leadership and program evaluation teams attended training at the annual Healthy Start Regional Meeting in Portland, Oregon. Workshops topics included Maternal Child Health Title V goals/objectives, collective impact, HSI participant engagement, breastfeeding initiation, use of media for marketing and health equity.

### **4. HIV Intensive Medical Case Management**

The Southern Nevada Health District's HIV Intensive Medical Case Management (IMCM) program served 108 clients in this month. There were two babies referred to the program due to perinatal HIV exposure. Newborns and infants are followed in case management for periodic HIV testing until cleared at approximately four months of age.

## **III. Sexual Health Clinic (SHC) (HIV and STD Care Services)**

- 1. Sexual Health Clinic welcomes Lorretta Jennings as the new and currently only APRN. Lorretta has been training in April to service both walk in SHC clients and Ryan White clients.

The Ryan White section of the SHC launched a new Linkage to Care process in April and we continue to streamline the process, including scheduling and communication between the staff and disciplines that are involved in insuring Linkage to Care for newly diagnosed HIV clients or those who have been out of care. SHC staff was instrumental in the successful completion of the State of Nevada Lab inspection on April 6<sup>th</sup>.

The lab in the Decatur building is housed in SHC and manned with SHC staff but used by many programs. No deficiencies were found on this inspection. Alternatives for treatment of

Gonorrhea are being investigated for order due to notification of a national backorder of Ceftriaxone (recommended treatment).

#### **IV. Tuberculosis Clinic**

1. There were 5 new active adult cases and no pediatric cases reported in April 2016.
  - A. 5 adult cases were U.S. born.
  - B. 0 pediatric cases.
  - C. No TB education activities were conducted at local physician offices.
2. **Refugee Health Program**  
The Southern Nevada Health District's Refugee Health Program served 47 clients in this month. 61% required communicable disease follow-up.

#### **V. Teen Pregnancy Prevention (TPP)**

The TPP program continues to work in partnership with grant partners towards completing training and program planning milestones as required by the Office of Adolescent Health (OAH).

1. **Special Projects, Reports/Events:**
  - A. During April, TPP staff held outreach at the following five high schools (Rancho, Cheyenne, Sunrise, Cimarron and Western) reaching 527 youth; TPP staff also conducted four community outreach events providing information and resources to 264 youth reaching a total of 791 youth.
  - B. During April, the facebook pages under the TPP program's social media campaign reached a total of 6,286 likes; 1252 individuals were reached and 83 youth were engaged in it; the twitter account had 358 profile visits and 2,561 impressions. The THINK website had 329 users and 395 page views.

#### **VI. Family Planning Summary**

On April 25, 2016, the family planning clinic located at 280 S. Decatur opened for services. Health examinations, cervical cancer screening, birth control, pregnancy testing and emergency contraception are available Monday through Friday from 8:00 am to 4:30 pm. Opening this clinic offers a second location for clients seeking family planning services at SNHD.

The Family Planning Program was recently invited to participate in a Family Planning Sustainability Collaborative offered through the Office of Population Affairs (OPA) and the National Family Planning Training Center. The collaborative will train program staff on; managing resources, improving program financial performance, best practices redesign and quality improvement. This is the second in a series of national training programs that the SNHD Family Planning Program was selected to participate.

#### **VII. Nursing Administration**

1. **Student Interns**
  - A. Nevada State College, Roseman and UNLV students continue their clinic rotations for April.
2. **CPR Training**
  - A. Staff is current on CPR training through April 2016.

**3. CEU Educational Opportunities**

- A.** Clinical Services Division will continue to retain Nevada Nursing Board approval to provide Continuing Education credits for SNHD Clinical Services staff.

RE: ms

Attachment: April 2016 Statistical Report

**CLINICAL SERVICES DIVISION**  
**MONTHLY REPORT**  
**APRIL 2016**

**Clinical Services Client Encounters by Locations**

Location	DECATUR PHC	ELV PHC	HEND PHC	NLV PHC	Mesquite PHC	SHC	TB Clinic	Refugee Clinic	Laughlin	Targeted Populations <sup>1</sup>	TOTAL
Immunizations	2,003	899	380		34	43	0		0	120	3,479
Healthy Kid's Exams											0
Kid's Clinic Exams (APRN)	31	16									47
Family Planning	39	612									651
Newborn Metabolic Screening	8	0	0								8
Sexual Health Clinic (HIV & STD)						1,290					1,290
TB Treatment/Control							3,239				3,239
SAPTA Services (Substance Abuse Prevention & Treatment)										328	328
MCH Services										0	0
Administrative Services <sup>1</sup>	348	190	42			363					943
Other Professional Services (BP, Travel Consult, Test Results, etc.)	22	3	0								25
Refugee Health Screening								47			47
<b>TOTAL</b>	<b>2,451</b>	<b>1,720</b>	<b>422</b>	<b>0</b>	<b>34</b>	<b>1,696</b>	<b>3,239</b>	<b>47</b>	<b>0</b>	<b>448</b>	<b>10,057</b>

<sup>1</sup>Copies, Medical Records, Shot Records, etc.

Note: Administrative Services are now being reported separately for the Sexual Health Clinic

= not applicable

## Clinical Services Client Encounters by Program

Program	April 2015	April 2016		FY 14-15	FY 15-16	
Immunizations	3,795	3,479	↓	46,147	48,164	↑
Healthy Kid's Exams*	12	7	↓	608	46	↓
Kid's Clinic Exams	92	47	↓	1,145	881	↓
Family Planning	672	612	↓	7,152	6,133	↓
Newborn Met. Screening	7	8	↑	69	82	↑
Sexual Health Clinic-HIV & STD	1,423	1,290	↓	15,167	12,225	↓
TB Treatment & Control	2,843	3,239	↑	30,991	36,927	↑
SAPTA Services	297	328	↑	2,528	2,919	↑
MCH Services**	63	0	↓	563	7	↓
Administrative Services***	712	943	↑	8,487	12,001	↑
Other Professional Services	19	25	↑	173	281	↑
<b>TOTAL</b>	<b>9,935</b>	<b>9,978</b>	<b>↑</b>	<b>113,030</b>	<b>119,666</b>	<b>↑</b>

\*Healthy Kids exams in this section are exams performed primarily by Field Nurses

\*\*MCH Services do not include Refugee Health program clients starting this fiscal year

\*\*\*July 2015 SHC separately identifying Admin services for the first time

Note: Not all services are available at all locations

Note: FY 14-15 SHC. Due to the many changes in reporting and separation of programs, unable to report prior year to date FY numbers with accuracy for comparison purposes

Note: Family Planning numbers for 2015 included Henderson 2016 does not.

July 2015 Began separating service numbers due to program split/Nursing and Community Health

## Clinical Services Immunization Program

Immunizations	April 2015	April 2016		FY 14-15	FY 15-16	
Flu Vaccine Given	286	448	↑	11,584	10,822	↓
Gratis	334	281	↓	3,646	3,031	↓
Exemption Class Attendees	7	6	↓	74	47	↓

Vaccines for Children (VFC)	April 2015	April 2016		FY 14-15	FY 15-16	
Number of VFC Compliance Visits	6	8	↑	63	54	↓
Number of AFIX Visits	22	4	↓	65	82	↑
Number of Follow Up Contacts	87	90	↑	1,088	840	↓
Number of Annual Provider Training	NA	10	↓	NA	74	↓
Number of State Requested Visits	10	0	↓	166	84	↓

\* Unable to report due to change in web-based documentation system PAPA

Perinatal Hepatitis B	April 2015	April 2016		FY 14-15	FY 15-16	
# of Expectant Women <sup>1</sup>	36	32	↓	26	49	↑
# of Infants <sup>1</sup>	75	111	↑	76	217	↑
Total # of Moms with Infants <sup>1</sup>	75	109	↑	75	213	↑
New Cases	9	8	↓	92	83	↓
Closed Cases	6	6	→	66	39	↓

<sup>1</sup>Average # of cases/month

Childcare Program	April 2015	April 2016		FY 14-15	FY 15-16	
Childcare Audits	23	18	↓	206	160	↓
Baseline Immunization Rate	76%	87.00%	↑	79%	82%	↑
# of Re-Audits	23	23	→	161	152	↓
Re-Audit Immunization Rate	96%	96.00%	→	95%	94%	↓
# of Nurse Visits	46	44	↓	375	321	↓
# of Records Reviewed	5,221	4726	↓	31,180	30,024	↓

Volunteers Program	April 2015	April 2016		FY 14-15	FY 15-16	
Hope Worldwide Nevada # of volunteers	1	1	→	8	6	↓
# of Calls Made	184	129	↓	1,352	662	↓



## Clinical Services Community Health Program

	April 2015	April 2016		FY 14-15	FY 15-16	
<b>Nursing Field Services</b>						
MCH Team Home Visits	30	43	↑	987	317	↓
# Children referred to Growth/Developmental Specialist	0	0	→	2	1	↓

	April 2015	April 2016		FY 14-15	FY 15-16	
<b>Healthy Kid's Team*</b>						
Total Exams	1	7	↑	602	66	↓
Fluoride Varnish	24	0	↓	210	61	↓
Hemocue	32	14	↓	272	166	↓
Lead	19	9	↓	134	99	↓
Ages & Stages	30	29	↓	356	146	↓

\*Stats may include services by Kids Clinic, Healthy Kids, and field staff in CHN program

	April 2015	April 2016		FY 14-15	FY 15-16	
<b>NFP</b>						
Referrals	25	22	↓	186	278	↑
Enrolled	5	7	↑	43	95	↑
Active*	142	151	↑	n/a	n/a	→

	April 2015	April 2016		FY 14-15	FY 15-16	
<b>MCH</b>						
# of Referrals Received	10	4	↓	343	59	↓
# from NICU	1	0	↓	198	1	↓
# from CPS	7	1	↓	45	27	↓
# of Lead Referrals	2	1	↓	10	9	↓
# of Total Admissions*	6	4	↓	205	47	↓

\*Tightened referral criteria and decreased staffing contributed to decrease in admissions vs previous months

	April 2015	April 2016		FY 14-15	FY 15-16	
<b>Healthy Start Statistical Data</b>						
Referrals	37	22	•	37	225	•
Enrolled	20	11	•	27	135	•
Active	20	120	•	20	n/a	•

\*No data; Implementation date 03/2015

	April 2015	April 2016		FY 14-15	FY 15-16	
<b>Care - Case Management Client Contacts (EIS and Intensive)</b>						
Adults HIV/AIDS	486	366	↓	4,281	3,202	↓
Women & Children HIV/AIDS	280	297	↑	2,595	2,851	↑
<b>TOTAL</b>	766	663	↓	6,876	6,053	↓



## Clinical Services Tuberculosis Program

Tuberculosis	April 2015	April 2016		FY 14-15	FY 15-16	
*Number of Case Management Activities	169	339	↑	873	2501	↑
Number of Monthly Pulmonary Specialist Clinic Clients Seen	49	30	↓	590	382	↓
Number of Monthly Electronic Disease Notifications Clinic Clients (Class B)	16	20	↑	265	206	↓
Outreach Activities during the Month - Presentations, Physician Visits, Correctional Visits, etc.	1	2	↑	18	18	→
Directly Observed Therapy (DOT) Field, clinic and televideo encounters	763	446	↓	8,621	7,303	↓

\*Changed Data collection practice in October 2015

Refugee Health Program	April 2015	April 2016		FY 14-15	FY 15-16	
Clients Seen	63	47	↓	557	422	↓
Clients Requiring Medical Follow-up for Communicable Diseases	31	29	↓	208	218	↑
Referrals for TB Issues	13	13	→	75	105	↑
Referrals for Possible Chronic Hep B	4	2	↓	16	23	↑
Referrals for OVA & Parasites	11	16	↑	107	111	↑
Referrals for STD	5	2	↓	25	17	↓

Substance Abuse Prevention & Treatment Agency (SAPTA)	April 2015	April 2016		FY 14-15	FY 15-16	
# of Site Visits	19	18	↓	288	192	↓
# of Clients Screened	297	328	↑	2,618	2,919	↑
# of TB Tests	194	237	↑	2,714	2,038	↓
# of HIV Tests	127	140	↑	1,081	1,449	↑
# of Case Management clients	N/A	25	↓	N/A	111	↓

## Clinical Services Teen Pregnancy Prevention Program

Teen Pregnancy Prevention Activities	April 2015	April 2016		FY 14-15	FY 15-16	
Classes Conducted	10	2	↑	73	16	↑
Teen Class Participants	98	17	↑	646	86	↑
Parent Class Participants	15	0	↓	58	0	↓
Youth Outreach Participants	302	791	↑	3,232	4,432	↑
Teens Referred to Services	19	15	↓	157	80	↑

\*Expect changes in the reporting of TPP activities starting in September due to the start of new grant activities

# Clinical Services Sexual Health Clinic Program

Care - Early Intervention Clinical Services (EIS)	April 2015	April 2016		FY 14-15	FY 15-16	
RW Eligibility Contacts <sup>1</sup>	76	150	•	1,102	785	•
Social Worker Contacts	59	43	•	537	453	•
<b>TOTAL</b>	<b>135</b>	<b>193</b>	<b>•</b>	<b>1639</b>	<b>1238</b>	<b>•</b>

<sup>1</sup>No longer tracking the EIS RN contacts separately.

Sexual Health Clinic HIV & STD Services	April 2015	April 2016		FY 14-15	FY 15-16	
STD treatment/screening/exam	1,350	1,162	↓	13,979	4090	↓
HIV Clinic <sup>1</sup>	85	101	↑	1,031	428	↓
Special Pay <sup>2</sup>	*	27	•	*	123	•
<b>TOTAL</b>	<b>1,435</b>	<b>1,290</b>	<b>↓</b>	<b>15,010</b>	<b>4,641</b>	<b>↓</b>

Note: HIV Rapid tests are no longer included in this table and are reported as an "in kind" effort with the Office of Disease Surveillance/Community Health

Note: We are no longer reporting administrative efforts in this table. Please see location section (first page of report) for administrative efforts

<sup>1</sup>This includes encounters delivered by our Social Worker, Eligibility Specialist, Physician, EIS Nurse and Disease Investigation and Intervention Specialist

<sup>2</sup> Brothel Worker testing,

\* No data, Implementation date 07/2015