

# Memorandum

Date:

April 14, 2016

To:

Southern Nevada District Board of Health

From:

Rachell Ekroos, Chief Administrative Nurse

Joseph P. Iser, MD, DrPH, MSc, Chief Health Officer

RE:

Nursing Division Monthly Report

### **DIVISION OF NURSING DIRECTOR REPORT**

### I. Immunization Program

### 1. Immunization Clinic Activities:

- A. Pfizer infant/children electronic, telephonic reminder recalls March 15, 2016- 144 calls went out.
- B. Hope World Wide reminder recalls for children 19-35 months- 137 calls made by 1 immunization administrative assistant for the month of March.
- C. Immunization clinic staff is offering Tdap, HPV (Gardasil), flu and State funded Twinrix, hepatitis A and meningitis vaccines at The (LGBTQ) Center on Mondays and Wednesdays. A total of 75 clients received 142 vaccinations.
- D. First HL7 upload with State WEBIZ on March 7, 2016.

#### 2. Immunization Outreach Activities

A. Staff conducted an immunization clinic for Hep B Free Las Vegas at 5115 Spring Mountain, Las Vegas, 89146 on March 5<sup>th</sup> with 20 clients and 38 vaccines. Another immunization clinic was conducted on March 24<sup>th</sup> at Westcare-Duncan for adults with 7 clients and 24 vaccines.

### II. Community Health Nursing Program

### 1. Child Care Health Consultation (CCHC)

- A. One class was provided at a child care facility by the Child Care Health Consultant (CCHC) in March 2016.
- B. There were no new lead cases for the month of March.

#### 2. Nurse Family Partnership (NFP)

The Southern Nevada Health District's Nurse-Family Partnership (NFP) has 150 active clients. 50 are participating through the Maternal, Infant and Early Childhood Home Visiting (MIECHV) Program made available through the Nevada Division of Public and Behavioral Health under the Affordable Care Act (ACA). The program has 7 Nurse Home Visitors. Two are funded under the

# Nursing Division Monthly Report Page 2

MIECHV program.

### 3. Healthy Start Initiative (HIS)

The Southern Nevada Health District's Healthy Start program has enrolled 174 at risk participants since March 2015, when enrollment began. 35 infants have been born into the program since March 2015. At present, the four case managers are serving 122 participants.

The SNHD's Healthy Start Initiative (HSI) team has continued ongoing activities to support families in meeting project goals to improve women's health, increase access to quality services, strengthen families' resilience, achieve collective impact and monitor performance/outcomes. The team attended training at the National Healthy Start Association-Celebrating 25 years of service. In addition the HSI leadership team coordinated site visits with the program's mentor, San Antonio Metro Health Healthy Start Program. Agenda items included, program overview, best practices, case management logistics, collective impact and some consulting about evaluation.

### 4. HIV Case Management

The Southern Nevada Health District's HIV Intensive Medical Case Management (IMCM) program served 101\_clients in this month. There were six\_new pregnant women referred to the program and four\_babies\_were born with perinatal HIV exposure. Newborns and infants with perinatal HIV exposure are followed in case management for periodic HIV testing until cleared at approximately four months of age.

The SNHD Ryan White programs have revised the client flow from field investigation, to Southern Nevada Health district clinic, to transition to a medical home. The goal is to improve client experiences and outcomes through improved coordination among the different programs within the agency. Nurse case managers and eligibility workers are working collaboratively with Surveillance, Early Intervention Services, and Outpatient Ambulatory Medical Care.

### III. Sexual Health Clinic (HIV and STD Care Services)

### 1. Sexual Health Clinic (HIV and STD Care Services)

Staff initiated training for insurance billing this month, the projected goal to initiate billing in SHC is in May.

Final decisions are pending a financial evaluation of the flat fee for un-insured clients in this clinic. Sexual Health Clinic has successfully recruited and hired the first SNHD Medical Assistant to start work on 4-18-16. This position will assist the SHC nurses with blood draws, lab specimen logging and packaging, cleaning and stocking exam rooms, assist front desk with answering phone calls, greeting and registering clients.

All SHC staff completed the new emergency evacuation training and participated in the unscheduled fire drill.

#### IV. Tuberculosis Clinic

- 1. There were no new active adult cases and no pediatric cases reported in March 2016.
  - A. 2 adult cases were U.S. born
  - B. 0 pediatric cases
  - C. No TB education activities were conducted at local physician offices

#### 2. Refugee Health Program

## Nursing Division Monthly Report

Page 3

The Southern Nevada Health District's Refugee Health Program served 49 clients in this month. 40% required communicable disease follow-up.

### V. <u>Teen Pregnancy Prevention (TPP)</u>

The TPP program continues to work in partnership with grant partners towards completing training and program planning milestones as required by the Office of Adolescent Health (OAH).

#### **Special Projects, Reports/Events:**

- **A.** On March 25<sup>th</sup>, TPP staff participated in the National Women's and Girls' HIV/AIDS Awareness Day sponsored by the HIV Consortium. 60 youth received information and resources.
- **B.** On March 31<sup>st</sup>, TPP staff conducted an STI presentation to the Mirabelli Teen Council. 150 youth participated and received information and resources.
- C. During March, TPP staff held outreach at the following four high schools (Rancho, Las Vegas, El Dorado and Western) reaching 431 youth in partnership with SAFY 200 youth received information and resources for a total of 631 youth. The TPP staff also conducted community outreach providing information and resources to 2 community organizations.
- **D.** During March, under TPP program's social media campaign the facebook pages received a combined 49 new likes for a total of 6,289 likes for the youth page and 15 likes for the newly created community page, 20,295 individuals were reached and 342 youth were engaged in it; and twitter has a total of 559 followers and 357 profile visits and 2,466 impressions. The THNK website had 243 users and 408 page views.

### VI. Family Planning Summary

The SNHD Family Planning Program was just awarded a Title X grant through the Office of Population Affairs (OPA) to provide reproductive health services to men and women of low income. The Family Planning program was awarded \$1,480,000 annually for the next three years.

On March 31, 2016, SNHD Family Planning Program also applied for two separate Office of Population Affairs (OPA) sustainability grants to support special projects within the family planning program. The first grant application was submitted to "improve health information technology systems" within the family planning program. This grant would provide funding towards the purchase of a new electronic health record to be used in family planning clinics. The second grant application was submitted to "improve outreach to men and women in need of family planning services". This grant would provide funding to conduct a family planning services needs assessment of the City of North Las Vegas and assist in the planning and development of health services in this community.

The family planning program is on track to begin offering services at the new 280 S. Decatur facility on April 25, 2016. Expanding family planning services to 280 S. Decatur will allow women and men seeking reproductive health services *two* locations for service; the East Las Vegas family planning clinic at 570 N. Nellis Blvd., Ste D1 and the West Las Vegas family planning clinic opening at 280 S. Decatur Blvd.

### VII. Nursing Administration

### 1. Student Interns

A. Nevada State College, Roseman and UNLV students continue their clinic rotations for March.

## Nursing Division Monthly Report

Page 4

# 2. CPR Training

A. Staff is current on CPR training through March 2016.

### 3. CEU Educational Opportunities

A. Nursing will continue to retain Nevada Nursing Board approval to provide Continuing Education credits for SNHD nursing staff.

RE: dmm

Attachment: March 2016 Statistical Report

# NURSING DIVISION MONTHLY REPORT March 2016

## **NURSING Client Encounters by Locations**

Location	DECATUR PHC	ELV PHC	HEND PHC	NLV PHC	Mesquite PHC	SHC	TB Clinic	Refugee Clinic		Targeted Populations <sup>1</sup>	TOTAL
Immunizations	2,346	1,042	448		78	40	0		0	102	4,056
Healthy Kid's Exams											0
Kid's Clinic Exams (APRN)	48	42									90
Family Planning		717									717
Newborn Metabolic Screening	9	1	0								10
Sexual Health Clinic (HIV & STD)						1,320					1,320
TB Treatment/Control							3,610				3,610
SAPTA Services (Substance Abuse Prevention & Treatment)										321	321
MCH Services								100		7	7
Administrative Services <sup>1</sup>	402	181	49		200 (604)	418					1,050
Other Professional Services (BP, Travel Consult, Test Results, etc.)	23	1	0	AB - 12							24
Refugee Health Screening								49			49
TOTAL	2,828	1,984	497	0	78	1,778	3,610	49	0	430	11,254

<sup>&</sup>lt;sup>1</sup> Copies, Medical Records, Shot Records, etc.

Note: Administrative Services are now being reported separately for the Sexual Health Clinic

<sup>=</sup> not applicable

<b>NURSING Client Encounters by Progra</b>	m					
	March	March				
Program	2015	2016		FY 14-15	FY 15-16	
Immunizations	3,695	4,056	<b>1</b>	42,352	44,685	<b>1</b>
Healthy Kid's Exams*	5	5	>	59	39	4
Kid's Clinic Exams	107	90	4	1,053	834	Ψ.
Family Planning	720	717	4	6,480	5,521	4
Newborn Met. Screening	8	10	1	62	74	<b>1</b>
Sexual Health Clinic-HIV & STD	1,579	1,320	4	13,744	10,935	4
TB Treatment & Control	2,955	3,610	1	28,148	33,688	<b>1</b>
SAPTA Services	296	321	1	2,231	2,591	1
MCH Services*	64	7	4	500	7	4
Administrative Services**	669	1,050	1	7,775	11,058	1
Other Professional Services	30	24	4	154	256	<b>1</b>
TOTAL	10,128	11,210	个	102,558	109,688	1

Note: Not all services are available at all locations

<sup>\*</sup>Healthy Kids exams in this section are exams performed primarily by Field Nurses

<sup>\*</sup>MCH Services do not include Refugee Health program clients starting this fiscal year

<sup>7.2015</sup> Began separating service numbers due to program split/Nursing and Community Health

<sup>\*\*7.2015</sup> SHC separately identifying Admin services for the first time

<sup>\*\*\*</sup>Note FY 14-15 SHC. Due to the many changes in reporting and seperation of programs, unable to report prio year to date FY numbers with accuracy for comparison purposes

<sup>\*\*\*\*</sup>Family Planning numbers for 2015 included Henderson 2016 does not.

NURSING Immunization Program						
	March	March				
Immunizations	2015	2016		FY 14-15	FY 15-16	
Flu Vaccine Given	692	728	1	10,998	10,374	4
Gratis	307	177	4	3,312	2,750	4
Exemption Class Attendees	5	6	1	67	41	4

	March	March				
Vaccines for Children (VFC)	2015	2016		FY 14-15	FY 15-16	
Number of VFC Compliance Visits	10	7	+	57	46	4
Number of AFIX Visits	17	21	1	43	78	个
Number of Follow Up Contacts	81	168	1	1,001	750	4
Number of Annual Provider Training	N/A	8	+	N/A	64	4
Number of State Requested Visits	6	N/A*	+	156	84	4

\* unable to report due to change in web-based documentation system PAPA

Perinatal Hepatitis B	March 2015	March 2016		FY 14-15	FY 15-16	
# of Expectant Women <sup>1</sup>	31	31	<b>→</b>	25	Active Management	4
# of Infants <sup>1</sup>	76	113	1	76	105	1
Total # of Moms with Infants <sup>1</sup>	76	111	<b>1</b>	75	104	<b>1</b>
New Cases	6	19	个	83	75	4
Closed Cases	3	5	1	60	33	4

<sup>&</sup>lt;sup>1</sup>Average # of cases/month

	March	March				
Childcare Program	2015	2016		FY 14-15	FY 15-16	
Childcare Audits	21	17	4	183	142	4
Baseline Immuniztion Rate	83%	85%	1	80%	82%	→
# of Re-Audits	25	17	+	138	129	4
Re-Audit Immunization Rate	95%	96%	1	95%	94%	4
# of Nurse Visits	48	37	4	329	277	4
# of Records Reviewed	3,846	4,056	<b>↑</b>	25,959	25,298	4

Volunteers Program	March 2015	March 2016		FY 14-15	FY 15-16	
Hope Worldwide Nevada # of volunteers	1	1	<b>→</b>	7	5	4
# of Calls Made	179	137	<b>→</b>	1,168	533	4

NURSING Community Health Progra	<u>am</u>					
	March	March				
Nursing Field Services	2015	2016		FY 14-15	FY 15-16	
MCH Team Home Visits	65	31	+	957	274	<b>+</b>
# Children referred to			<b>→</b>			4
Growth/Developmental Specialist	0	0	7	2	1	•

	March	March				
Healthy Kid's Team*	2015	2016		FY 14-15	FY 15-16	
Total Exams	5	5	<b>→</b>	601	59	<b>\</b>
Fluoride Varnish	10	0	4	186	61	<b>\</b>
Hemocue	19	20	<b>1</b>	240	152	4
Lead	19	18	4	115	90	<b>\</b>
Ages & Stages	26	36	个	326	117	4

<sup>\*</sup>Stats may include services by Kids Clinic, Healthy Kids, and field staff in CHN program

	March	March				
NFP	2015	2016		FY 14-15	FY 15-16	
Referrals	13	40	个	162	256	<b>1</b>
Enrolled	7	10	1	38	88	<b>1</b>
Active*	140	149	1	n/a	n/a	$\rightarrow$

	March	March				
мсн	2015	2016		FY 14-15	FY 15-16	
# of Referrals Received	4	8	<b>↑</b>	333	53	4
# from NICU	3	0	+	197	1	<b>4</b>
# from CPS	1	6	1	38	26	<b>+</b>
# of Lead Referrals	0	0	<b>→</b>	9	8	<b>\</b>
# of Total Admissions*	9	6	4	198	43	<b>\</b>

<sup>\*</sup>Tightened referral criteria and decreased staffing contributed to decrease in admissions vs previous months

	March	March				
Healthy Start Statistical Data	2015	2016		FY 14-15	FY 15-16	
Referrals	*	35	•	*	203	•
Enrolled	*	27	•	*	124	•
Active	*	122	•	*	n/a	•

<sup>\*</sup>No data; Implementation date 03/2015

Care - Case Management Client						
Contacts	March	March				
(EIS and Intensive)	2015	2016		FY 14-15	FY 15-16	
Adults HIV/AIDS	347	374	1	3,795	2,836	<b>\</b>
Women & Children HIV/AIDS	292	324	1	2,315	2,554	<b>1</b>
TOTAL	639	698	<b>1</b>	6,110	5,390	<b>\</b>

NURSING Tuberculosis Program	March	March				
Tuberculosis	2015	2016		FY 14-15	FY 15-16	
*Number of Case Management Activities	200	353	<b>1</b>	704	2162	1
Number of Monthly Pulmonary Specialist			- 1 m			1
Clinic Clients Seen	37	30	4	541	352	4
Number of Monthly Electronic Disease						4
Notifications Clinic Clients (Class B)	17	38	1	249	186	Ψ
Outreach Activities during the Month -					and the second	
Presentations, Physician Visits, Correctional			>			4
Visits, etc.	2	2		17	16	
Directly Observed Therapy (DOT)						
Field, clinic and televideo encounters	767	544	4	7,858	6,857	4

<sup>\*</sup>Changed Data collection practice in October 2015

	March	March				
Refugee Health Program	2015	2016		FY 14-15	FY 15-16	
Clients Seen	64	49	+	494	375	4
Clients Requiring Medical Follow-up for						
Communicable Diseases	23	20	<b>+</b>	177	189	1
Referrals for TB Issues	9	8	+	62	92	1
Referrals for Possible Chronic Hep B	2	1	<b>+</b>	12	21	<b>↑</b>
Referrals for OVA & Parasites	10	13	1	96	95	4
Referrals for STD	2	0	+	20	15	4

Substance Abuse Prevention	March	March				
& Treatment Agency (SAPTA)	2015	2016		FY 14-15	FY 15-16	
# of Site Visits	19	21	个	169	174	1
# of Clients Screened	296	321	个	2,231	2,591	个
# of TB Tests	193	236	1	1,620	1,801	个
# of HIV Tests	129	151	1	954	1,309	1
# of Case Management clients	N/A	13	4	N/A	86	4

### **NURSING Teenage Pregnancy Prevention Program**

Teen Pregnancy Prevention Activities	March 2015	March 2016		FY 14-15	FY 15-16	
Classes Conducted	31	6	1	85	14	1
Teen Class Participants	255	40	个	740	72	个
Parent Class Participants	43	0	4	58	0	4
Youth Outreach Participants	1,306	841	<b>1</b>	3,953	3,641	1
Teens Referred to Services	65	20	4	178	65	1

<sup>\*</sup>Expect changes in the reporting of TPP activities starting in September due to the start of new grant activities."

### **NURSING Sexual Health Clinic Program**

Care - Early Intervention Clinical Services (EIS)	March 2015	March 2016		FY 14-15	FY 15-16	
RW Eligibility Contacts <sup>1</sup>	67	178	•	1026	635	
Social Worker Contacts	64	45	•	478	410	•
TOTAL	131	223	•	1504	1045	•

<sup>&</sup>lt;sup>1</sup>No longer tracking the EIS RN contacts separately.

Sexual Health Clinic HIV & STD Services	March 2015	March 2016		FY 14-15	FY 15-16	
STD treatment/screening/exam	1,404	1,161	4	12,359	2928	4
HIV Clinic <sup>1</sup>	175	122	4	993	327	4
Special Pay <sup>2</sup>		37	•	*	96	
TOTAL	1,579	1,320	4	13,352	3,351	4

Note: HIV Rapid tests are no longer included in this table and are reported as an "in kind" effort with the Office of Disease Surviellance/Community Health Note: We are no longer reporting administrative efforts in this table. Please see location section (first page of report) for administrative efforts

<sup>&</sup>lt;sup>1</sup>This includes encounters delivered by our Social Worker, Eligibility Specialist, Physician, EIS Nurse and Disease Investigation and Intervention Specialist

<sup>&</sup>lt;sup>2</sup> Brothel Worker testing,

No data, Implementation date 07/2015