



SOUTHERN NEVADA  
*Community*  
HEALTH CENTER

November 18, 2021  
SNCHC Operations Report

# Health Resources and Services Administration (HRSA) Awards

- ▶ New Access Point (NAP) Grant period was through 10/31/2020.
- ▶ Service Area Competition (SAC) Grant was awarded through 1/31/2024.
  - ▶ Noncompeting Continuation Progress Report submitted and approved through 1/31/2023

# Monthly Annual Patient Counts 2020-2021

Client Encounters by Program					
Program	Oct 2020	Oct 2021	FY 20-21	FY 21-22	
Family Health Clinic	283	294	811	1,293	↑
Family Planning	490	426	1,892	1,849	↓
Refugee Health Screening	10	42	78	170	↑
Ryan White Care Services	758	621	3,526	2,694	↓
Pharmacy Clients	659	1,076			→
Dental Clinic	0	0	0	0	→
<b>TOTAL</b>	<b>2,200</b>	<b>2,459</b>	<b>6,307</b>	<b>6,006</b>	<b>↓</b>

- ▶ SNCHC had 2,459 visits in October of 2021, vs. 2,200 in October of 2020.
  - ▶ This is an 11.8% increase in patient visits year over year.
- ▶ Current no show rate of 25.35%, which is aligned with national averages.

# Eligibility Assistance

## Eligibility Monthly Report

October 2021

Total number of referrals received

69

Total number of Successful Submissions and Hardships

55

- ▶ Eligibility support continues to increase with new operational adjustments.
  - ▶ Eligibility applications are being facilitated at the front desks of both clinic sites, at mobile clinic events, and in the COVID-19 vaccine clinic.
- ▶ Since January 280/543 or 51.57% Conversion of referrals to applications successfully accepted and processed
  - ▶ Eligibility services production = Jan - 17/57; Feb - 20/42; Mar - 19/59; Apr - 28/58; May - 25/75; Jun - 32/47; Jul - 27/44; Aug - 29/45; Sep - 29/47; Oct - 55/69

# COVID Update

## ▶ Updates include:

- ▶ ARPA Funding for Health Centers (President Biden’s American Rescue Plan Act through his Health Center COVID-19 Vaccination Program.)
  - ▶ Offering J&J, Moderna, and Pfizer - Monday through Friday
  - ▶ SNCHC has monthly mobile clinics at several Las Vegas, and outlying rural area sites including Pahrump, Laughlin, Moapa Valley, and Mesquite
  - ▶ Staffing is being fulfilled by existing SNCHC staff and temp staff
- ▶ SNCHC has conducted 65,646 COVID-19 tests from April 2020 through Oct 2021
  - ▶ 4,385 tests completed in September 2021 with a 17.51% positivity rate
- ▶ SNCHC administered 23,989 doses of COVID-19 vaccine between May 3<sup>rd</sup> and October 30<sup>th</sup>.
  - ▶ 3,668 doses of COVID-19 vaccines administered in October

	First Doses		Second Doses			Third Doses			Booster Doses			Totals
	Pfizer	Moderna	Pfizer	Moderna	Janssen	Pfizer	Moderna	Janssen	Pfizer	Moderna	Janssen	
Jan-21												0
Feb-21												0
Mar-21												0
Apr-21												0
May-21	2046	1021	1284	255	288							4894
Jun-21	627	327	2723	1191	231							5099
Jul-21	1233	394	1640	396	329							3992
Aug-21	1014	422	1520	414	521	31	20		98			3942
Sep-21	450	138	724	370	441	117	56					2394
Oct-21	335	87	462	145	332	165	88		1797	239	18	3668
Nov-21												0
Dec-21												0
<b>Total</b>	<b>5705</b>	<b>2389</b>	<b>8353</b>	<b>2771</b>	<b>2142</b>	<b>313</b>	<b>164</b>	<b>0</b>	<b>1895</b>	<b>239</b>	<b>18</b>	<b>23989</b>



# Funding Opportunity Updates

## ▶ Applications in Process for Funding Opportunities include:

- ▶ Optimizing Virtual Care - (\$2,000,000) - **grant submitted pending decision**
  - ▶ To optimize use of virtual care to increase access and improve clinical quality and establish evidence-based practices based on data produced
- ▶ FCC Telehealth COVID-19 Grant (\$1,000,000) - **Not awarded first round, but it was because our area was not in a rural and destitute enough area. Possible appeal under way for second round.**
  - ▶ To bolster telehealth delivery systems and structure
- ▶ FPNV\_22 - Family Planning Nevada (\$450,000 each yr. for 2 yrs.) - **Granted**
- ▶ HCNAP\_PCHP Amendment (\$66,000 for 1 yr.) - **Granted**
- ▶ HCNAP Noncompeting Continuation for 2022 (\$650,000) - **Granted**
- ▶ ARPA Capital/Construction (\$600,474) - **Granted**
  - ▶ BH/MH Buildout and New ELV Equipment for Full Scope services

# Other Updates

## ▶ Updates include:

- ▶ New CIS was filed for Temp ELV site per HRSA guidance.
  - ▶ Submission to approve site for services starting December 1<sup>st</sup>.
  - ▶ Oral Health Infrastructure to begin next year in collaboration with UNLV School of Dental Medicine
- ▶ North Las Vegas Community Correctional Center & City of Las Vegas (City Attorney)
  - ▶ Bus passes and care coordination
- ▶ HPN is partnering with SNCHC to improve Women's Health among minorities and will be doing some press to promote. - Talk of extending this project through 2022.
  - ▶ Las Vegas Paiute Tribe is subgrantee.
- ▶ Grant Deliverables, Reporting, Spend downs, Amendments, Closeouts, and grant management for Title X, FPNV, COVID, Ryan White, Primary Care, Ending HIV Epidemic, and Mobile Clinic activities are all ongoing.
- ▶ Relocation of ELV - Interim site is open as of this morning
- ▶ Pt Satisfaction still in the 97% positive percentile overall
- ▶ Federal COVID-19 Vaccination Mandate for FQHCs - We are more than 90% compliant. Policy goes into effect on 12/6/21
- ▶ FTCA consultation firm collaboration under way

# Behavioral Health Update

## Where We Are

- ▶ One Psych APRN - Credentialed with most insurances
- ▶ One LCSW - credentialing is under way, but she is seeing self-pay pts, and we are converting insured pts into self-pay when they need the services now.
- ▶ Second Psych APRN has been identified. When patient volume increases, this person will begin seeing patients.
- ▶ Still recruiting for a Psychiatrist, and a second LCSW.
- ▶ Office Space may become an issue, but we are collaborating with other departments to make room for therapy services.
  - ▶ Grant application for a construction buildout for Behavioral Health Center was awarded. Construction should begin mid next year.
  - ▶ In-person and Telehealth services are being offered.
- ▶ New EMR updates to begin tracking BH visits and revenue are under way.



# Accepted Insurance Update

## ▶ January 1, 2021 (5)

- Anthem NV Medicaid
- HPN Medicaid
- Medicare
- NV Medicaid
- Sierra Health & Life

## ▶ October 30, 2021 (18)

- Aetna
- AM Better
- Anthem BCBS Commercial
- Anthem BCBS HMOs
- Anthem Nevada Medicaid
- Culinary
- HealthSCOPE PPO
- HPN HMOs
- HPN Medicaid
- Hometown Health (One Health & Friday Health Plan)
- Medicare
- Nevada Medicaid
- Nevada Preferred / Prominence
- Sierra Health & Life
- SilverSummit Medicaid
- Teacher's Health Trust (UMR)
- Tricare (VA)
- UMR

## Current Contracts Underway

- Cigna is working with their legal department to create an amendment to cover SNCHC and its medical and behavioral health services.
- Molina Healthcare - Contract near completion.
- Multiplan has finally made contact. Hopefully, this process may begin with them now.
- SNHD's lab, SNPHL is now able to conduct limited lab tests for Medicare and NV Medicaid FFS patients.

# Marketing Efforts



Low-cost, high-quality health care is here in your neighborhood.

Southern Nevada Community Health Center is a Federally Qualified Health Center at the Southern Nevada Health District.

- ▶ New Website - snchc.org
- ▶ Mailer went out to 70,000 + homes
- ▶ Billboard campaign
- ▶ Bus Wrap Ads/Bus Station Ads
- ▶ YouTube Presentation to NVPCA:
  - ▶ <https://youtu.be/qWzeyaibv4k>

**Low-cost, high-quality health care is here in your neighborhood.**

*La atención médica de alta calidad y bajo costo está aquí en su vecindario.*

**SOUTHERN NEVADA Community HEALTH CENTER**  
AT THE SOUTHERN NEVADA HEALTH DISTRICT

**Primary Care for All Ages**  
*Atención primaria para todas las edades*

**Family Planning**  
*Planificación familiar*

**HIV/AIDS Care**  
*Cuidado del VIH/SIDA*

**Behavioral/ Mental Health**  
*Salud mental/conductual*

**Infected Disease**  
*Enfermedad infecciosa*

**PrEP and PEP**  
*PrEP y PEP*

**SOUTHERN NEVADA COMMUNITY HEALTH CENTER**  
at the Southern Nevada Health District  
280 S. Decatur Blvd.  
Las Vegas, NV 89107  
**702-759-1700 • [www.snhd.info/snchc](http://www.snhd.info/snchc)**

Same-day appointments and telehealth are available.  
*Citas disponibles para el mismo día y telemedicina disponibles.*

The Southern Nevada Community Health Center (SNCHC) welcomes all private pay, fully and partially insured and Medicare patients. For patients without insurance, we offer a sliding fee scale based on income and family size to ensure that quality compassionate health care is readily accessible to everyone.

*El Centro de Salud Comunitario del Sur de Nevada les da la bienvenida a todos los pacientes, con seguro médico parcial o total y aquellos con Medicare. Para los pacientes sin seguro, ofrecemos tarifas variables basadas en los ingresos y el tamaño de la familia, para garantizar que todos puedan acceder fácilmente a una atención médica compasiva y de calidad.*

**Some of the insurances we accept**  
*Algunos de los seguros que aceptamos*

**Medicare and Medicaid**  
*Medicare y Medicaid*

- Medicare A/B
- Nevada Medicaid
- Anthem Nevada Medicaid
- HPIH Medicaid
- SilverSummit

**Commercial Insurances**  
*Seguros comerciales*

- Aetna
- AM Best
- Anthem BCBS Commercial
- Anthem BCBS HMOs
- Health Plan of Nevada HMOs
- HealthSCOPE PPO
- Nevada Preferred/Prominence
- Sierra Health & Life
- Teacher's Health Trust
- Tricare

Don't see yours listed? Call us at 702-759-1700 to inquire. *¿No ve su seguro en la lista? Llame al 702-759-1700 para preguntar.*



# Questions





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