Organizational Goals for Calendar Year 2021

(1) Base Salary: \$____ (2) Incentive/bonus: 15% or \$_

	WEIGHT/	TARGET \$	Performance Levels (5)			\$ VALUE		
	OBJECTIVE	AWARD (4)	THRESHOLD	TARGET	STRETCH	EARNED		
MEASURES	(3)	(1x2x3=4)	75%	100%	125%	(4x5)		
"CIRCUIT BREAKER" OBJECTIVES (If Circuit Breakers Not Achieved, Rest Do Not Apply.)								
CHC profit/loss with depreciation			At Budget	Balanced Budget to	Profit of 2% of Total			
"breakeven" per 2020 budget.	30%	\$	(\$)	Actual	Budgeted Expenses			
ODCANIZATIONAL SHADED D	EDEODMANCE			\$0	<u> </u>			
ORGANIZATIONAL SHARED PERFORMANCE OBJECTIVES 1. CHC Growth								
Strengthen existing and/or	15%	\$	3 % growth of encounters	4% growth of	5% growth of			
develop clinical programs within	1570	Ψ	3 70 growth of electricity	encounters	encounters			
SNCHC to increase patient			(i.e. >)	(i.e. >)	(i.e. >)			
encounters.					,,			
2. Clinical/Regulatory, Quality								
Performance, Patient Satisfaction								
Satisfaction		\$						
A. Patients recommending	5%	Ψ	> 88%	> 90%	> 92%			
SNCHC would recommend to								
family, friends, and relatives.								
B. Establish no less than five	5%	\$	Four (4) out of the Five	Five (5) out of the	Five (5) out of the five			
clinical initiatives, which are approved by the Board Quality,			(5) clinical initiatives meeting the threshold	five (5) clinical initiatives meeting	(5) clinical initiatives meeting the stretch			
Risk Management Comm., with			benchmarks	the targeted	benchmarks			
the following targeted			benefiniarks	benchmarks	benemiarks			
benchmarks being achieved.								

3. IT Continuous successful implementation and enhancement of eClinicalWorks software. Success being defined as measured by percentage of staff satisfaction documented in quarterly evaluations	30%	\$ 70% of all SNCHC providers rate the EHR software as meets or exceeds users satisfaction.	80% of all SNCHC providers rate the EHR software as meets or exceeds users satisfaction.	90% of all SNCHC providers rate the EHR software as meets or exceeds users satisfaction.	
4. Program/Strategic Plan	10%	\$ Achieve an approved SNCHC strategic plan by the Board of Directors by July, 2021 that clearly outlines our three year strategic vision or direction.	Achieve an approved CHC strategic plan by the Board of Directors by May, 2021 that clearly outlines our three year strategic vision or direction.	Achieve an approved CHC strategic plan by the Board of Directors by January, 2021 that clearly outlines our three year vision or direction.	

NDIVIDUAL INCENTIVE COMPENSATION GOALS. FOR Fermin Leguen, Executive Director						
5. Personal/Professional Goals Professional development	5%	\$	Participate in the NACHC annual conference.	Participate in at least four annuals conferences with NACHC and NVPCA being at least two (2).	Participate in at least six (6) training and development conferences. At least the NACHC and NVPCA as well as general practice workshops.	
			Participate in at one (1) FQHC quality focused conference/training.	Participate in at least two (2) FQHC quality focused conferences/trainings.	Participate in at least three (3) FQHC quality focused conferences/trainings.	
Comments:						
Board Chairman,				Executive Directo	r,	