



Memorandum

Date: February 7, 2020

To: Southern Nevada District Board of Health

From: Alfred McGugin, MPA, FQHC Operations Officer 
Fermin Leguen, MD, MPH, Acting Chief Health Officer 

RE: COMMUNITY HEALTH CENTER FQHC OPERATIONS OFFICER REPORT

I. HIV/Ryan White Care Programs

- A. The HIV/Medical Case Management (MCM) program received 21 referrals in January. There were one newborn referrals for perinatal HIV exposure received this month. Newborns perinatally exposed to HIV are followed for periodic testing for approximately four months to determine their HIV status. The program did not receive any referrals for pregnant women living with HIV.
- B. The Ryan White (RW) program dietitian received 11 referrals for medical nutritional therapy this month. She continues to provide services to clients that include; patient-centered nutrition assessment, weight management, heart healthy nutrition, Diabetes nutrition, medical nutrition therapy, healthy grocery shopping, pregnancy nutrition and health/nutrition goals and action plans.
- C. The Ryan White clinic continues to implement the Rapid stART project which has a goal of rapid treatment initiation for newly diagnosed patients with HIV. The program continues to receive referrals and accommodate clients on a walk-in basis. As part of ongoing evaluation of the program, the team is collecting patient satisfaction surveys. The program manager presented on the Rapid stART program at the Special Project of National Significance through the Ryan White Part A grant recipient and facilitated by the University of California, San Francisco meeting this month. This is an effort to build a rapid response in the community using lessons learned and standards developed in the Rapid stART model piloted at SNCHC.
- D. The Transitional Case Management (TCM) program educated five new prison inmates this month on HIV management and community resources upon release. One inmate discharged from the facility attended follow-up care and were seen at the Sexual Health Clinic. The TCM staff provide education to inmates who are being discharged to other regions including, Reno, Utah, Arizona and California. One client educated last month was released in January and followed up for medical care at the Northern Nevada Hopes Clinic in Reno. Another client was linked to care in California, meeting a goal of linkage post-discharge. The team continues to work closely with the Nevada Department of Correction's to ensure effective discharge planning of this hard-to-reach population.
- E. The Ryan White program continues to recruit for a licensed clinical social worker for mental and behavioral health services.

- F. The Ryan White eligibility staff attended the Dental Insurance teleconference to prepare them to enroll clients in the Ryan White Part B/ADAP Dental insurance program.

II. Sexual Health Clinic (STD Care Services)

- A. The Sexual Health Clinic (SHC) completed 783 service encounters in the month of January.
- B. The Sexual Health Clinic continues to offer Rapid HIV testing to high risk clients with the standard screening package. Patients with preliminary HIV-reactive rapid tests are referred to the Ryan White Rapid stART project after a second HIV rapid test, using different technology that shows reactive results.
- C. HIV pre-exposure prophylaxis (PrEP), post-exposure prophylaxis (PEP) and Hepatitis infection medical management continue to be offered in the Sexual Health Clinic.
- D. The clinic is recruiting qualified prescribing providers to add capacity to evaluate and treat sexually transmitted diseases in the clinic.

III. Family Planning (FP)

- A. FP Program services at East Las Vegas and Decatur Public Health Centers served 557 clients; 524 of them were unduplicated.
- B. The East Las Vegas Family Planning Clinic served 270 clients; 251 of them were unduplicated.
- C. The Decatur Family Planning clinic served 287 clients; 273 of them were unduplicated.

IV. Family Healthcare Center

- A. The Family Health Care Clinic saw 218 patients in the month of January. Thirty-five patients were age 18 or younger and includes 6 children from the Refugee Health Clinic. There were 183 patients age 18 or older. Immunizations were offered to those in need, according to the ACIP recommended Immunization schedule.

V. Pharmacy Services

- A. Dispensed 617 prescriptions for 545 clients.
- B. Assessed/counseled 18 clients in the Ryan White-Sexual Health Clinic.
- C. Assessed/counseled zero clients in the Tuberculosis Clinic.
- D. Assisted 21 clients to obtain medication financial assistance.
- E. Assisted 6 clients with insurance approvals.
- F. Referred zero clients to community partners.

AM: ms

Attachments: January 2020 Statistical Report

SOUTHERN NEVADA COMMUNITY HEALTH CENTER
MONTHLY REPORT
January 2020

Clinical Services Client Encounters by Locations

Location	DECATUR PHC	ELV PHC	TOTAL
Family Health Care Clinic	218		218
Family Planning	287	270	557
Sexual Health Clinic	783		783
Refugee Health Screening	23		23
Ryan White Care Services	887		887
Pharmacy Clients	545		545
Dental Clinic	16	6	22
TOTAL	2,759	276	3,035

Clinical Services Client Encounters by Program

Program	January 2019	January 2020		FY 18- 19	FY 19-20	
Family Health Clinic	110	232	↑	410	1,420	↑
Family Planning	362	557	↑	3,407	3,859	↑
Sexual Health Clinic	1,121	783	↓	8,411	8,165	↓
Refugee Health Screening	31	23	↓	231	319	↑
Ryan White Care Services	886	887	↑	6,611	5,846	↓
Pharmacy Clients	293	545	↑	561	1034	↑
Dental Clinic	*	22	↓	*	217	↓
TOTAL	2,803	3,049	↑	19,631	20,860	↑

*Not collected FY18-19

Clinical Services Care - Ryan White Care Services

	January 2019	January 2020		FY 18-19	FY 19-20	
Medical Case Management						
ALL MCM service encounters	*	651	↓	*	3,247	↓
Total # of new referrals	25	21	↓	127	171	↑
Total # of new referrals - pregnant women	1	0	↓	15	11	↓
Total # of new referrals - infant/children/youth<18	5	1	↓	15	13	↓
Total Admission	15	21	↑	56	130	↑

*New Data for 2019-2020

	January 2019	January 2020		FY 18-19	FY 19-20	
Eligibility and Enrollment						
All Eligibility service encounters	*	80	↓	*	314	↓

	January 2019	January 2020		FY 18-19	FY 19-20	
Early Intervention Services (EIS)						
Total # of NEW patients seen in clinic	*	25	↓	*	301	↓
Total # of patients *LINKED to SNHD Provider (first provider visit)	29	23	↓	167	217	↑
Total # of patients under the Rapid Start Project	*	11	↓	*	133	↓

*New Data for 2019-2020

**Adjusted for end of year total count

	January 2019	January 2020		FY 18-19	FY 19-20	
Outpatient / Ambulatory Health Services (OAHS)						
Total # of Provider encounters	88	238	↑	547	1,410	↑

Clinical Services Sexual Health Clinic Program

	January 2019	January 2020		FY 18-19	FY 19-20	
STD Services						
STD treatment/screening/exam	1,103	1,480	↑	7,226	8,232	↑
Total # of patients served	*	1,084	↓	*	6,497	↓
Total	1,103	N/A	↑	7,226	14,729	↑

Clinical Services Refugee Health Program

	January 2019	January 2020		FY 18-19	FY 19-20	
Refugee Health Program						
Clients Seen	31	23	↓	203	296	↑
Clients Requiring Medical Follow-up for Communicable Diseases	21	1	↓	120	51	↓
Referrals for TB Issues	9	6	↓	36	28	↓
Referrals for Possible Chronic Hep B	4	1	↓	26	14	↓
Referrals for STD	0	1	↑	13	16	↑
Pediatric Refugee Exams*	N/A	6	↑	N/A	60	↑

Clinical Services Family Planning Program

Unduplicated Patients	January 2019	January 2020		FY 18-19	FY 19-20	
Number of Pt: East LV PHC	152	251	↑	1,418	1,884	↑
Number of Pt: Decatur PHC	205	273	↑	1,734	1,806	↑

Duplicated Patients	January 2019	January 2020		FY 18-19	FY 19-20	
Number of Pt: East LV PHC	152	270	↑	1,487	1,947	↑
Number of Pt: Decatur PHC	210	287	↑	1,920	1,912	↓
New Patients						
Number of Pt: East LV	8	73	↑	114	532	↑
Number of Pt: Decatur PHC	30	88	↑	391	516	↑
APRN Visits						
Number of Pt: East LV	56	138	↑	361	1,091	↑
Number of Pt: Decatur PHC	91	160	↑	1,020	1,041	↑

Clinical Services Pharmacy Services

Pharmacy Services	January 2019	January 2020		FY 18-19	FY 19-20	
Clients seen (Pharmacy)	293	545	↑	1,726	3,466	↑
Prescriptions Filled	396	617	↑	2,403	4,068	↑
Clients seen (Pharmacist-SHC)	23	18	↓	119	129	↑
Clients seen (Pharmacist-TB)	22	0	↓	209	90	↓
Financial Assistance Provided	37	21	↓	210	267	↑
Insurance Assistance Provided	3	6	↑	21	43	↑
Referrals to Community Partners	0	0	→	2	0	↓

Clinical Services Dental Clinic

Unduplicated Patients	January 2019	January 2020		FY 18-19	FY 19-20	
Number of Pt: East LV PHC	*	6	↓	*	38	↓
Number of Pt: Decatur PHC	*	14	↓	*	100	↓

*New Report in FY19-20

Duplicated Patients	January 2019	January 2020		FY 18-19	FY 19-20	
Number of Pt: East LV PHC	*	6	↓	*	48	↓
Number of Pt: Decatur PHC	*	16	↓	*	169	↓

*New Report in FY19-20