





Memorandum

Date: January 29, 2020

To: Southern Nevada Community Health Center Board

From: Alfred McGugin, MPA, FQHC Operations Officer 
Fermin Leguen, MD, MPH, Executive Director 

RE: FQHC REPORT

Southern Nevada Health District (SNHD) was awarded operational funding for the creation of the Federally Qualified Health Center (FQHC), known as Southern Nevada Community Health Center (SNCHC). To that end, the health district for the past several months has been preparing for the Health Resources Services Administration (HRSA) Operational Site Visit (OSV). In anticipation of the OSV, HRSA provided the SNHD with a pre-visit technical assistance (TA) meeting to identify those areas in which the SNCHC would need to bring in compliance to ensure successful on-boarding of the FQHC.

This report will reflect in detail the activities, accomplishments and areas the SNCHC is continuing to work towards to ensure a successful OSV and program Compliance.

Operational Site Visit:

The operational site visit is scheduled for February 25, 26 and 27, 2020. Board members are invited to the entrance conference on February 25 from 9:00 to 10:00 am at SNHD. An important lunch meeting with members of the Operational Site Visit team is also scheduled for board members on Wednesday, February 26th from 12:00 to 1:00 pm. The exit conference is scheduled for Thursday, February 27th from 11:00 am to 12:00 pm.

Board members are encouraged to attend the Entrance and Exit conferences.

Board Composition:

The SNCHC is continuing its effort to recruit and retain board members to participate in the oversight of the FQHC. HRSA compliance requirement is that 51% of the board is comprised of patients that access services at the SNCHC. Although we have made successful strides with the creation and on-boarding of new board members, we are continuously seeking new members to ensure compliance with HRSA and the OSV.

Administration:

Staffing:

FQHC Operations Chief was hired and started December 23rd.

Quality Management Coordinator position will be posted in January. Referral Specialist position will be posted in January.

These positions have been identified in the TA report as critical team members thusly the SNCHC have/is prioritizing the recruitment and hiring of these team members.

Contracts:

The SNCHC has entered into contracts for the following services to be provided as part of our Continuity of Care as required by HRSA: OB-GYN (UNLV), Radiology, Transportation, Dental, Behavioral Health and Substance Use (First Person FQHC).

Quality Management Program

Quality Management Committee

1. The Quality Management Committee convened on November 27, 2019. A Quality Management Plan, and Charter were drafted, reviewed and finalized for board adoption. Xandee Bernabe presented on a Patient Care Medical Home training. QI/QA training subcommittee was formed to facilitate training for FQHC staff. In-person (train the trainer) training is scheduled for March 2020.
2. The Quality Management Program policy was drafted, reviewed and finalized.
3. An on-going patient satisfaction survey was developed for all FQHC patients.

Data:

Sexual Health Clinic (STD Care Services)

The Sexual Health Clinic (SHC) completed 1,026 service encounters in the month of December.

The Sexual Health Clinic continues to offer Rapid HIV testing to high risk clients with the standard screening package. Patients with preliminary HIV-reactive rapid tests are referred to the Ryan White Rapid Start project after a second rapid test, using different technology, is performed.

HIV pre-exposure prophylaxis (PrEP), post-exposure prophylaxis (PEP) and Hepatitis C infection medical management continue to be offered in the Sexual Health Clinic.

The clinic is recruiting qualified prescribing providers to add capacity to evaluate and treat sexually transmitted diseases in the clinic.

Family Planning (FP)

FP Program services at Decatur Public Health Centers served 286 clients; 273 of them were unduplicated.

Family Healthcare Center

The Family Health Care Clinic served 150 patients in the month of December. Eleven patients were age 18 or younger. One hundred and thirty-nine patients were age 18 or older. Immunizations were offered to those in need, according to the ACIP recommended Immunization Schedule.

Pharmacy Services

Dispensed 564 prescriptions for 489 clients.
Assessed/counseled 11 clients in the Ryan White-Sexual Health Clinic.
Assessed/counseled zero clients in the Tuberculosis Clinic.
Assisted 23 clients to obtain medication financial assistance.

Attachments: December 2019 Statistical Report