



Memorandum

Date: January 9, 2020

To: Southern Nevada Community Health Center Board

From: JoAnn Rupiper, RN, BSN, MPH, Acting FQHC Operations Officer *JR*
Fermin Leguen, MD, MPH, Executive Director *FL*

RE: DIVISION OF FQHC REPORT

I. FQHC Administration

A. Operational Site Visit

1. The operational site visit is scheduled for February 25, 26 and 27, 2020. Board members are invited to a entrance conference on February 25 from 9:00 to 10:00 am at SNHD. An important lunch meeting is also scheduled for board members on Wednesday, February 26th from 12:00 to 1:00 pm. The exit conference is scheduled for Thursday, February 27th from 11:00 am to 12:00 pm.

B. Staffing

1. FQHC Operations Chief has been hired and started December 23rd.
2. Quality Management Coordinator position will be posted in January.

II. Quality Management Program

A. Quality Management Committee

1. The Quality Management Committee convened on November 27, 2019. A Quality Management Plan, and Charter were drafted, reviewed and finalized for board adoption. Xandee Bernebe presented on a Patient Care Medical Home training. QI/QA training subcommittee was formed to facilitate training for FQHC staff. In-person (train the trainer) training is scheduled for March, 2020.
2. The Quality Management Program policy was drafted, reviewed and finalized.
3. An on-going patient satisfaction survey was developed for all FQHC patients.

III. Sexual Health Clinic (STD Care Services)

- A. The Sexual Health Clinic (SHC) completed 1,026 service encounters in the month of December.
- B. The Sexual Health Clinic continues to offer Rapid HIV testing to high risk clients with the standard screening package. Patients with preliminary HIV-reactive rapid tests are referred to the Ryan White Rapid Start project after a second rapid test, using different technology, is performed.

- C. HIV pre-exposure prophylaxis (PrEP), post-exposure prophylaxis (PEP) and Hepatitis infection medical management continue to be offered in the Sexual Health Clinic.
- D. The clinic is recruiting qualified prescribing providers to add capacity to evaluate and treat sexually transmitted diseases in the clinic.

IV. Family Planning (FP)

- A. FP Program services at East Las Vegas and Decatur Public Health Centers served 575 clients; 554 of them were unduplicated.

VIII. Family Healthcare Center

- A. The Family Health Care Clinic saw 150 patients in the month of December. Eleven patients were age 18 or younger and includes 0 children from the Refugee Health Clinic. One hundred and thirty-nine patients were age 18 or older. Immunizations were offered to those in need, according to the ACIP recommended Immunization Schedule.

IV. Pharmacy Services

- A. Dispensed 564 prescriptions for 489 clients.
- B. Assessed/counseled 11 clients in the Ryan White-Sexual Health Clinic.
- C. Assessed/counseled zero clients in the Tuberculosis Clinic.
- D. Assisted 23 clients to obtain medication financial assistance.
- E. Assisted zero clients with insurance approvals.
- F. Referred zero clients to community partners.

JR: ms

Attachments: December 2019 Statistical Report