

To assist patients, please find listed below answers to frequently asked questions regarding the Southern Nevada Health District Notice

1. Who should get tested?

The Southern Nevada Health District announced it is notifying approximately 40,000 patients of a local medical clinic about potential exposure to hepatitis C following an investigation of several acute cases of the illness. Patients who had procedures requiring injected anesthesia at the Endoscopy Center of Southern Nevada, located at 700 Shadow Lane, Las Vegas will begin to receive letters this week (02/27/08). The health district's notification includes patients who had procedures at the clinic between March 2004 and January 11, 2008, and recommends they contact their primary care physicians or health care providers to get tested for hepatitis C as well as hepatitis B and HIV.

2. Whom do I call with health concern questions?

You should contact your primary care physician or the Southern Nevada Health District. The Southern Nevada Health District has established a hotline for patients at 702-759-INFO. Patients can also obtain information from the health district Web site at <http://www.southernnevadahealthdistrict.org>. The health district has identified resources for patients without insurance or access to a physician, and information on this topic can be obtained on the Web site.

3. Can I just show up at a LabCorp Patient Service Center (PSC) and get tested?

No, you will need a physician's order/request.

4. What test(s) should my physician order?

We have notified physicians that in order to test for hepatitis B, hepatitis C, and HIV, they should use LabCorp test number 344053. If appropriate, your physician may order these tests separately.

5. Who is responsible for the bill?

LabCorp will bill your insurance initially. If you receive a bill for any co-pay or deductible, you will not be held responsible. Please call our special billing customer service line at 888-864-5397 if you receive a bill.

6. I do not have insurance—can I still get tested?

The Southern Nevada Health District has established a hotline for patients at 702-759-INFO. Patients can also obtain information from the health district Web site at <http://www.southernnevadahealthdistrict.org>. The health district has identified resources for patients without insurance or access to a physician, and information on this topic can be obtained on the Web site.

Additionally, if you use LabCorp and receive a bill, you will not be held responsible. Please call our special billing customer service line at 888-864-5397 if you receive a bill.

7. If I receive a bill, whom do I call?

Please contact our billing office at 888-864-5397 between the hours of 8 AM to 3 PM if you receive an invoice for this date of service.

