



**SNHD-9-RFP-16-014  
ADDENDUM A02**

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**REQUEST FOR PROPOSALS (RFP) No.:** SNHD-9-RFP-16-014

**TITLE:** COLLECTION AGENCY SERVICES

**ADDENDUM ISSUE DATE:** JUNE 23, 2016

**CLOSING DATE & TIME:** ON OR BEFORE 4:00 pm PST JUNE 30, 2016

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**Information for Proposers**

The following information is provided to answer questions raised by potential proposers.  
This Addendum #A02 contains one page in total.

1. What is the company's current rate for collections?  
Median gross collection rate of .53 percent.
2. What is the number of accounts currently in default?  
Less than 75 accounts are pending collection status. Billing started in Jan 2015 so more accounts will be reviewed for collections as the district clinics implement 3<sup>rd</sup> party billing.
3. What is the average balance of account?  
\$100.00
4. Will payments and adjustments be downloaded/uploaded electronically?  
If possible, depends on software compatibility.

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**All Addenda will become a part of the Contract Documents.**

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