



MINUTES

EMERGENCY MEDICAL SERVICES & TRAUMA SYSTEM

TRANSFER OF CARE COMMITTEE

September 1, 2010 – 10:30 A.M.

MEMBERS PRESENT

Brian Rogers, Chairman, HFD
Chief Troy Tuke, CCFD
Jackie Levy, University Medical Center
Joyce Faltys, Spring Valley Hosp
Joanna Young, RN, Centennial Hills Hospital
E.P. Homansky, MD, Valley Hospital (Alt.)

Chad Henry, EMT-P, AMR
Chief Mike Myers, LVF&R
Jennifer Poyer, RN, Desert Springs Hospital
John Higley, Mesquite Fire & Rescue
Jennifer Renner, Sunrise Hospital (Alt.)
Mark Calabrese, EMT-P, MWA

MEMBERS ABSENT

Jeffrey Johnston, RN, Sunrise Hospital
Erin Robinson, RN, Mesa View Hospital
Chief Kevin Nicholson, BCFD
Catherine Ryan, St. Rose San Martin Hospital
David Embly, RN, North Vista Hospital
Andre Pastian, Boulder City Hospital
Kristine Bruning, RN, Summerlin Hospital

James Holtz, RN, Valley Hospital
Cheryl Bromley, RN, Mercy Air Services
Gigi Pusateri, Southern Hills Hospital
Chief Bruce Evans, NLVFD
J.D. Melchiode, MountainView Hospital
Mary Ann Dube, RN, St. Rose Siena Hospital

SNHD STAFF PRESENT

Rory Chetelat, EMSTS Manager
Mary Ellen Britt, Regional Trauma Coordinator
John Hammond, EMS Field Rep.
Lan Lam, Administrative Assistant

Joseph J. Heck, DO, Operational Medical Director
Trish Beckwith, EMS Field Rep.
Judy Tabat, Recording Secretary

PUBLIC ATTENDANCE

Larry Johnson, EMT-P, MWA
Dale Carrison, DO, Clark County Fire Department
JoEllen Hannom, RN, CCFD
Chris Baker, RN, TriState CareFlight
Richard Resnick, EMT-P, MFR
Nancy Harpin, RN, UMC
Joey Virtuosos, CSN Student

Bryan Bledsoe, DO, MWA, UMC
Jarrod Johnson, DO, Mesquite Fire & Rescue
Eric Dievendorf, EMT-P, AMR
Tracy Metcalf, RN, TriState CareFlight
Carrie Cochran, EMT-P, LVMS
Brian Anderson, Community Ambulance
Ryan Fraser, CSN Student

CALL TO ORDER - NOTICE OF POSTING OF AGENDA

The Transfer of Care (TOC) Committee convened in the Clemens Conference Room at the Ravenholt Public Health Center at 10:30 a.m. on Wednesday, September 1, 2010. The meeting was called to order by Chairman Brian Rogers. He stated that the Affidavit of Posting, Mailing of Agenda, and Public Notice of the Meeting Agenda were executed in accordance with the Nevada Open Meeting Law. Chairman Rogers noted that a quorum was present.

I. CONSENT AGENDA

Chairman Rogers stated the Consent Agenda consisted of matters to be considered by the Transfer of Care (TOC) Committee that can be enacted by one motion. Any item may be discussed separately per Committee member request. Any exceptions to the Consent Agenda must be stated prior to approval. A motion for Committee approval of the following items on the Consent Agenda was made, seconded, and carried unanimously.

Minutes Transfer of Care (TOC) Committee Meeting August 5, 2009 & April 07, 2010

II. REPORT/DISCUSSION/POSSIBLE ACTION

A. Review of Transfer of Care Data

Rory Chetelat referenced his handouts that included July 2010 TOC data and 2010 year to date graphs for each hospital with results showing the facilities being very close to 30 minutes or less. He stated that there were some minor issues in June with the software that caused the odd spikes shown on the graphs and he is still seeing about a 5% to 6% bazaar error rate in the data. They have contacted FirstWatch about these issues but they don't have any answers yet so those numbers were thrown out along with all the negative numbers in addition to calls lasting over 4 hours.

Chief Myers stated that we were probably one of the top 5 worst communities for wait times prior to 2005 and since this system has been in place we are now among the best and he attributed it to the hospitals. He stated they have done a fantastic job and thanked them for their great work.

Chairman Rogers stated that there was a desire expressed to eliminate the official reporting to the legislature but to continue to keep the 30 minute law in place and utilize the software for reporting capabilities. Mr. Chetelat agreed to continue to track the data since the cost of keeping the FirstWatch software in place shouldn't be a big impact and he advised the Committee that he would send a letter asking the hospitals for their input on the subject. Chief Myers stated that the study and the direction to meet quarterly was part of the solution process and since the study was successful we should report it that way.

Jennifer Renner stated that the TOC Ad Hoc Workgroup is scheduled to meet in October and questioned if this group will still be necessary. Chairman Rogers felt that the TOC Ad Hoc Workgroup should continue to meet quarterly and if any issues come up to solve it at that level. Mr. Chetelat stated that he and Jim Osti are working with Jackie Levy and Jim Holtz from Valley Hospital to try and get the Nurse Directors meeting back on track. He felt this meeting would be a great forum to add a standing quarterly TOC agenda item since the key players are the nurse directors and EMS Operations personnel.

Dr. Homansky expressed the fact that Clark County has had 2 quiet winters and felt that this Committee should meet one more time to review the numbers from January and February and if the numbers are good then move forward with opting out of the formal reporting requirement. The Committee agreed.

B. Discussion Regarding Mesquite Fire & Rescue and Boulder City Fire Department

Mr. Chetelat proposed excluding Mesquite Fire & Rescue and Boulder City Fire along with their hospitals for any related costs of the software next year since their data is not captured by First Watch. Chief Myers stated that they are our partners in Clark County and they do participate regularly but this one issue was financially challenging for their City's and Fire Departments and we hate to see those kinds of things keep you out of the program but we understand the situation.

A motion was made to exclude Mesquite Fire & Rescue, Mesa View Hospital, Boulder City Fire Department and Boulder City Hospital from any related costs regarding FirstWatch software next year. The motion was seconded and passed unanimously.

III. INFORMATIONAL ITEMS/ DISCUSSION ONLY

Chief Myers stated that there are 2 things that impact hospital wait time: The first issue is that hospitals want notification of a call so they can make arrangements for that patient as early as possible. The second issue is making sure that the medics are educated on how busy hospitals are so they can inform the patients and make the best

decision. The solution we believe is for all of the EMS agencies to go to an electronic format for in the field reporting. The intent would be to build the programs in such a way that FirstWatch could data mine those servers so as the medic is imputing vital patient data out in the field, the program would capture that information and once the medic selects the hospital destination it sends it off to the hospital before the patient ever leaves their living room. This will give an extra 15 to 25 minutes for a triage nurse to make a decision on bed placement. Once the bed placement is entered into the program the medics would know the bed assignment rather than showing up and waiting. Not only would this be a good solution for the hospitals, it would also improve the issue of trying to get our medics in the habit of watching their FirstWatch screens to keep an eye on the operational stability of the hospitals. This is an opportunity for us to become much more efficient and give the emergency departments more time.

Mr. Chetelat felt that this could tie into the TIIDE grant and use some of the money to start that process.

Chief Myers stated he would like to start with getting Todd Stout from FirstWatch and Tim Hakamaki from Sansio together who are both leaders in the industry and see how they could help us. He added that if we can get the FirstWatch System and whatever system we end up going with attached to our patient care record it will open up more doors for us.

IV. PUBLIC COMMENT

None

V. ADJOURNMENT

As there was no further business, Mr. Rogers called for a motion to adjourn. The motion was seconded and passed unanimously to adjourn at 10:50 a.m.