

Memorandum

Date: September 2018

To: Southern Nevada District Board of Health

From: Fermin Leguen, MD, MPH, Chief Medical Officer & Director of Clinical Services
Joseph P. Iser, MD, DrPH, MSc, Chief Health Officer

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RE: DIVISION OF CLINICAL SERVICES DIRECTOR REPORT

I. Immunization Program

A. Immunization Program Activities

1. A Back to School Saturday Clinic (Give Kids A Boost) in partnership with Immunize Nevada was delivered at 280 S. Decatur Blvd, Main Health District Immunization on August 11, 2018 from 9am-1pm. A total of 242 children received immunization services and 629 vaccinations were administered. Community partners delivered health and insurance enrollment information to more than 800 attendees.
2. The Immunization Reminder Program completed 462 successful calls and postcards for adults 65 years and older with no history of receiving previous doses of Prevnar, Pneumovax, Shingles and/or Td/Tdap vaccine by August 15, 2018.
3. A presentation on Travel Vaccines for students Touro University was held on August 28, 2018 with 29 attendees.
4. During the 2018 Back to School month of August, The Health District Immunization program served 8,472 clients and administered 20,965 vaccines. In addition, there were 2,324 immunization records delivered to clients who did not need any additional immunization.

B. Immunization Outreach Program Activities

1. Mobile Unit Clinic at Windmill Library was held on August 1, 2018; administered 67 vaccines to 27 clients.
2. Mobile Unit Clinic at Skyview YMCA on August 27, 2018; administered 12 vaccines to 5 clients; August 27, 2018, administered 2 vaccines to 1 client
3. No clients were seen at Wells Park Henderson.
4. Mobile unit clinic at the Clark County Library held on August 29, 2018; administered 4 vaccines to 3 clients.
5. Adult Clinic at the Mexican Consulate on August 20, 2018; administered 41 vaccines to 25 clients.
6. Hepatitis A Campaign for Homeless in partnership with Nevada Homeless Alliance held at Salvation Army on August 21, 2018; administered 19 vaccines to 9 clients.
7. Back to School Culinary clinic held at the Industrial Events Center on August 4, 2018; administered 350 vaccines to 165 clients.
8. Back to School La Oportunidad clinic held at the Boulevard Mall on August 4, 2018; administered 112 vaccines to 41 clients.

II. Community Health Nursing

A. Maternal Child Health

1. There were three new cases of childhood lead poisoning in the month of August.
2. There were 3 new referrals from the Newborn Screening Program requiring follow-up by the field nurse.

B. Nurse Family Partnership (NFP)

The Southern Nevada Health District's Nurse-Family Partnership (NFP) has 139 active clients. 49 are participating through the Maternal, Infant and Early Childhood Home Visiting (MIECHV) Program made available through the Nevada Division of Public and Behavioral Health under the Affordable Care Act (ACA).

SNHD-NFP's has been seeing patients for 10 years. The team consist of 8 nurse home visitors and a team lead. The program can now serve up to 200 families in the community.

Healthy Start Initiative (HSI)

The Southern Nevada Health District's Healthy Start program has enrolled 676 at risk participants since March 2015, when enrollment began. 180 infants have been born into the program since March 2015. At present, two case managers and the team lead are serving 208 participants total.

The SNHD's Healthy Start Initiative (HSI) team has continued ongoing activities to support families in meeting project goals to improve women's health, increase access to quality services, strengthen families' resilience, achieve collective impact and monitor performance/outcomes. This month Healthy Start Program presentations were provided to: Southern Nevada MCH Coalition networking event, Las Vegas Clark County Library District-Development Department, World Breastfeeding Week-2018 Big Latch On event, and Medicine on the Move-Back to School event.

III. HIV/Ryan White Care Programs

- A. The HIV/Case Management (MCM) program received referrals for 4 pregnant women in August. There were 3 newborns with perinatal HIV exposure and 1 HIV positive child referred to the Ryan White program this month. The Nurse Case Management (NCM) continues to collaborate with UNLV Maternal Child Wellness program to provide case management and care coordination for perinatally exposed newborns and children living with HIV.
- B. HIV/Ryan White Care services workforce members attended various trainings; MAGI training provided by the Ryan White Part B Grant Recipient, Suicide prevention provided by Clark County Social Services, Level of Care Utilization System (LOCUS) provided by Nevada Department of Health and Human Services. The program supervisor attended a Grant writing and Zero suicide workshop.

IV. Sexual Health Clinic (STD Care Services)

- A. The Sexual Health Clinic (SHC) provided direct clinical services to 1195 clients this month.
- B. HIV pre-exposure prophylaxis (PrEP) and Hepatitis screening continue to be offered at the SHC. PrEP and Hepatitis services provided continue to increase as the community becomes more aware of available services.
- C. One MA began orientation in SHC this month

V. Tuberculosis Clinic/Refugee Health Program

- A. Four new active adult TB cases were reported by the TB Clinic during this period. There were no new pediatric TB cases
- B. The Refugee Health Program served 29 clients (26 Adult and 3 Pediatric).

VI. Teen Pregnancy Prevention (TPP)

- A. The TPP program and grant partners continue full program and grant activities at the Juvenile Justice System, Department of Family Services, and other community based organizations in the community.
- B. Special Projects, Reports/Events: During August, the TPP program collaborated with the Family Planning Clinic and Help a Youth Access Event on August 11 and 11 clients received birth control services.
- C. During August, through the TPP program's social media campaign the THNKnevada Facebook page achieved a total of 5 new likes for a total of 6119 likes. The twitter account reached 727 followers and has 104 impressions. The THNK website had 179 unique users, 123 new users and 13 returning users. The Instagram page reached 736 followers and 96 youth were engaged.

VII. Family Planning (FP)

- A. FP Program services at East Las Vegas and Decatur Public Health Centers served 559 clients; 529 of them were unduplicated.
- B. The East Las Vegas Family Planning Clinic served 204 clients; 200 of them were unduplicated.
- C. The Decatur Family Planning clinic served 355 clients; 329 of them unduplicated.

VIII. Family Health Clinic

- A. In the 3-week period between July 30, 2018 to August 11, 2018, The Family Health Care Clinic performed 146 physicals during the Back To School event. Physicals were performed for well-child check-ups/child preventative services, sports physicals, camp physicals, college physicals and employment physicals. Immunizations were offered to those in need and these were administered by the Immunization Clinic in conjunction with the physical exam
- B. In the month of August, which includes the majority of the Back To School event, a total of 140 physicals were performed, 9 of which were not directly related to the event.
- C. The Family Health Care Center will open on Monday, September 17, 2018 providing primary care services for both adults and children. The clinic will be open Monday-Friday from 8:00am – 4:30pm.

IV. Pharmacy Services

- A. Dispensed 345 prescriptions for 254 clients.
- B. Assessed/counseled 7 clients in the Ryan White-Sexual Health Clinic.
- C. Assessed/counseled 28 clients in the Tuberculosis Clinic.
- D. Assisted 34 clients to obtain medication financial assistance.
- E. Assisted 5 clients with insurance approvals.
- F. Referred 1 clients to community partners.

X. Clinical Services Administration

- A. Clinical Services Division continues to retain Nevada State Board of Nursing approval to provide Continuing Education credits for SNHD Nursing staff. There were no CEU's offered in July.

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Attachments: August 2018 Statistical Report

CLINICAL SERVICES DIVISION
MONTHLY REPORT
August 2018

Clinical Services Client Encounters by Locations

| Location | DECATUR PHC | ELV PHC | HDN PHC | Mesquite PHC | SHC | TB Clinic | Refugee Clinic | Laughlin | Targeted Populations | TOTAL |
|-----------------------------|----------------|--------------|------------|-----------------|--------------|--------------|-------------------|----------|-------------------------|---------------|
| Immunizations | 4,923 | 2,856 | 231 | 145 | | | 21 | | 296 | 8,472 |
| Family Health Clinic | 140 | | | | | | | | | 140 |
| Family Planning | 355 | 204 | | | | | | | | 559 |
| Newborn Metabolic Screening | 4 | 1 | | | | | | | | 5 |
| Sexual Health Clinic | | | | | 1,195 | | | | | 1,195 |
| TB Treatment & Control | | | | | | 1,185 | | | | 1,185 |
| Refugee Health Screening | | | | | | | 29 | | | 29 |
| SAPTA Services | | | | | | | | | 4 | 4 |
| Ryan White Care Services | 1,336 | | | | | | | | | 1,336 |
| Pharmacy Clients | 254 | | | | | | | | | 254 |
| TOTAL | 7,012 | 3,061 | 231 | 145 | 1,195 | 1,185 | 50 | 0 | 300 | 13,179 |

Clinical Services Client Encounters by Program

| Program | August | August | | FY 17-18 | FY 18-19 | |
|--------------------------|---------------|---------------|----------|---------------|---------------|----------|
| | 2017 | 2018 | | | | |
| Immunizations | 9,531 | 8,472 | ↓ | 13,559 | 12,119 | ↓ |
| Family Health Clinic | 0 | 140 | | | | → |
| Family Planning | 800 | 559 | ↓ | 1,464 | 1,070 | ↓ |
| Newborn Met. Screening | 6 | 5 | ↓ | 11 | 11 | → |
| Sexual Health Clinic* | 1,225 | 1,195 | ↓ | 2,279 | 2,542 | ↑ |
| TB Treatment & Control** | 4,447 | 1,185 | ↓ | 8,237 | 2,491 | ↓ |
| Refugee Health | 22 | 29 | ↑ | 43 | 69 | ↑ |
| SAPTA Services | 3 | 4 | ↑ | | | → |
| Ryan White Care Services | 630 | 1,336 | ↑ | 1,379 | 2,101 | ↑ |
| HIV Clinic Services | * | 229 | | * | 621 | ↓ |
| TOTAL | 16,664 | 13,154 | ↓ | 26,972 | 21,024 | ↓ |

*HIV Stats used to be reported in the Sexual Health Clinic are now reported separately

Clinical Services Immunization Program

| Immunizations | August 2017 | August 2018 | | FY 17-18 | FY 18-19 | |
|-------------------|----------------|----------------|---|----------|----------|---|
| Flu Vaccine Given | 0 | 0 | → | 0 | 0 | → |
| Gratis | 724 | 603 | ↓ | 856 | 724 | ↓ |

| Vaccines for Children (VFC) | August 2017 | August 2018 | | FY 17-18 | FY 18-19 | |
|------------------------------------|----------------|----------------|---|----------|----------|---|
| Number of VFC Compliance Visits | 3 | 0 | ↓ | 15 | 4 | ↓ |
| Number of AFIX Visits | 0 | 0 | → | 8 | 0 | ↓ |
| Number of Follow Up Contacts | 17 | 84 | ↑ | 98 | 182 | ↑ |
| Number of Annual Provider Training | 4 | 5 | ↑ | 15 | 10 | ↓ |
| Number of State Requested Visits | 33 | 44 | ↑ | 64 | 103 | ↑ |

| Perinatal Hepatitis B | August 2017 | August 2018 | | FY 17-18 | FY 18-19 | |
|------------------------------|----------------|----------------|---|----------|----------|---|
| # of Expectant Women | 29 | 23 | ↓ | 32 | 47 | ↑ |
| # of Infants | 139 | 134 | ↓ | 136 | 275 | ↑ |
| Total # of Infants Delivered | 5 | 0 | ↓ | 4 | 6 | ↑ |
| New Cases | 0 | 10 | ↑ | 4 | 14 | ↑ |
| Closed Cases | 0 | 0 | → | 8 | 1 | ↓ |

| Childcare Program | August 2017 | August 2018 | | FY 17-18 | FY 18-19 | |
|----------------------------|----------------|----------------|---|----------|----------|---|
| Childcare Audits | 2 | 0 | ↓ | 6 | 1 | ↓ |
| Baseline Immunization Rate | 58% | 90% | ↑ | 61% | 85% | ↑ |
| # of Re-Audits | 2 | 0 | ↓ | 7 | 3 | ↓ |
| Re-Audit Immunization Rate | 98% | 0% | ↓ | 98% | 94% | ↓ |
| # of Nurse Visits | 4 | 2 | ↓ | 9 | 7 | ↓ |
| # of Records Reviewed | 134 | 20 | ↓ | 351 | 193 | ↓ |

Clinical Services Community Health Program

| Nursing Field Services | August 2017 | August 2018 | | FY 17-18 | FY 18-19 | |
|---|----------------|----------------|---|----------|----------|---|
| MCH Team Home Visits | 15 | 15 | → | 27 | 42 | ↑ |
| # Children referred to Growth/Developmental Specialist | 0 | 0 | → | 0 | 0 | → |

| NFP | August 2017 | August 2018 | | FY 17-18 | FY 18-19 | |
|------------|----------------|----------------|---|----------|----------|---|
| Referrals* | 30 | 20 | ↓ | 57 | 38 | ↓ |
| Enrolled* | 13 | 12 | ↓ | 25 | 25 | → |
| Active | 136 | 139 | ↑ | | | |

| MCH | August 2017 | August 2018 | | FY 17-18 | FY 18-19 | |
|-------------------------|----------------|----------------|---|----------|----------|---|
| # of Referrals Received | 7 | 10 | ↑ | 12 | 20 | ↑ |
| # from NICU | 0 | 0 | → | 0 | 0 | → |
| # from CPS | 1 | 3 | ↑ | 1 | 5 | ↑ |
| # of Lead Referrals | 1 | 2 | ↑ | 3 | 5 | ↑ |
| # of Total Admissions | 2 | 3 | ↑ | 4 | 6 | ↑ |

| Healthy Start Statistical Data | August 2017 | August 2018 | | FY 17-18 | FY 18-19 | |
|--------------------------------|----------------|----------------|---|----------|----------|---|
| Referrals | 51 | 36 | ↓ | 108 | 66 | ↓ |
| Enrolled | 29 | 15 | ↓ | 58 | 32 | ↓ |
| Active | 259 | 208 | ↓ | | | |

Clinical Services Tuberculosis Program

| Tuberculosis | August 2017 | August 2018 | | FY 17-18 | FY 18-19 | |
|---|----------------|----------------|---|----------|----------|---|
| Number of Case Management Activities | 368 | 548 | ↑ | 722 | 985 | ↑ |
| Number of Monthly Pulmonary Specialist Clinic Clients Seen | 37 | 20 | ↓ | 69 | 50 | ↓ |
| Number of Monthly Electronic Disease Notifications Clinic Clients (Class B) | 23 | 26 | ↑ | 46 | 51 | ↑ |
| Outreach Activities during the Month - Presentations, Physician Visits, Correctional Visits, etc. | 2 | 1 | ↓ | 4 | 3 | ↓ |
| Directly Observed Therapy (DOT) Field, clinic and televideo encounters | 851 | 248 | ↓ | 1,477 | 1,060 | ↓ |

| Refugee Health Program | August 2017 | August 2018 | | FY 17-18 | FY 18-19 | |
|---|----------------|----------------|---|----------|----------|---|
| Clients Seen | 22 | 26 | ↑ | 43 | 54 | ↑ |
| Clients Requiring Medical Follow-up for Communicable Diseases | 14 | 14 | → | 28 | 31 | ↑ |
| Referrals for TB Issues | 4 | 5 | ↑ | 9 | 10 | ↑ |
| Referrals for Possible Chronic Hep B | 1 | 3 | ↑ | 6 | 6 | → |
| Referrals for OVA & Parasites | 9 | 6 | ↓ | 18 | 12 | ↓ |
| Referrals for STD | 0 | 0 | → | 1 | 3 | ↑ |
| Pediatric Refugee Exams | 0 | 3 | ↑ | * | 15 | ↓ |

| Substance Abuse Prevention & Treatment Agency (SAPTA) | August 2017 | August 2018 | | FY 17-18 | FY 18-19 | |
|---|----------------|----------------|---|----------|----------|---|
| # of Site Visits | 3 | 4 | ↑ | 3 | 4 | ↑ |
| # of Clients Screened | 13 | 34 | ↑ | 13 | 34 | ↑ |
| # of TB Tests | 12 | 31 | ↑ | 12 | 31 | ↑ |

Clinical Services Teen Pregnancy Prevention Program

| Teen Pregnancy Prevention Activities* | August 2017 | August 2018 | | FY 17-18 | FY 18-19 | |
|---------------------------------------|----------------|----------------|---|----------|----------|---|
| Classes Conducted | 12 | 0 | ↑ | 33 | 0 | ↑ |
| Teen Class Participants | 62 | 0 | ↑ | 129 | 0 | ↑ |
| Parent Class Participants | 0 | 0 | ↓ | 70 | 0 | ↓ |
| Youth Outreach Participants | 149 | 0 | ↑ | 648 | 100 | ↓ |
| Teens Referred to Services | 28 | 11 | ↓ | 40 | 14 | ↓ |

Clinical Services Care - Ryan White Care Services

| | August 2017 | August 2018 | | FY 17-18 | FY 18-19 | |
|--|----------------|----------------|---|----------|----------|---|
| Medical Case Management | | | | | | |
| Unduplicated # patients served | 84 | 112 | ↑ | 161 | 253 | ↑ |
| Total Referrals | 13 | 20 | ↑ | 26 | 45 | ↑ |
| Admissions | 11 | 12 | ↑ | 18 | 21 | ↑ |
| Pregnant Women -NEW referrals | 3 | 4 | ↑ | 7 | 7 | → |
| Infants/Children/Youth <18 - NEW referrals | 2 | 4 | ↑ | 5 | 6 | ↑ |

* New data FY 17-18. Not tracked for previous FY BOH report

| | August 2017 | August 2018 | | FY 17-18 | FY 18-19 | |
|--|----------------|----------------|---|----------|----------|---|
| Eligibility and Enrollment | | | | | | |
| Unduplicated # patients served | 128 | 148 | ↑ | 250 | 270 | ↑ |
| Total # of patients who were screened for Ryan White Eligibility** | 91 | 122 | ↑ | 185 | 334 | ↑ |

** Includes 30-day and 6 month (complete) RW Eligibility

| | August 2017 | August 2018 | | FY 17-18 | FY 18-19 | |
|--|----------------|----------------|---|----------|----------|---|
| EIS / Linkage | | | | | | |
| Unduplicated # patients served | 97 | 122 | ↑ | 172 | 198 | ↑ |
| # Patients who had baseline HIV labs drawn | 43 | 42 | ↓ | 77 | 77 | → |
| # Patients who completed an initial visit with SNHD provider | 29 | 65 | ↑ | 57 | 94 | ↑ |
| # Patients placed with outside provider | 49 | 16 | ↓ | 57 | 28 | ↓ |

| | August 2017 | August 2018 | | FY 17-18 | FY 18-19 | |
|--|----------------|----------------|---|----------|----------|---|
| Outpatient / Ambulatory Health Services (OAHS) | | | | | | |
| Unduplicated # patients served | 43 | 87 | ↑ | 102 | 146 | ↑ |
| # Provider visits/duplicated patient count | 37 | 96 | ↑ | 222 | 177 | ↓ |

Clinical Services Sexual Health Clinic Program

| | August 2017 | August 2018 | | FY 17-18 | FY 18-19 | |
|------------------------------|----------------|----------------|---|----------|----------|---|
| STD Services | | | | | | |
| STD treatment/screening/exam | 1,201 | 1,195 | ↓ | 2,218 | 2,521 | ↑ |
| Special Pay | 31 | 10 | ↓ | 68 | 31 | ↓ |
| Total | 1,232 | 1,205 | ↓ | 2,286 | 2,552 | ↑ |

Beginning August 1, 2017 HIV Clinic numbers are now reported under Ryan White OAMC

Multiple changes have occurred in the SHC/HIV program since 2015, therefore in the reporting of numbers Changes have been previously noted on BOH reports individually. An additional change is occurring August 2017 and is noted Current service numbers are correct Comparison numbers from prior year/month however may not be accurate comparisons

Clinical Services Family Planning Program

| | August 2017 | August 2018 | | FY 17-18 | FY 18-19 |
|------------------------------|----------------|----------------|---|----------|----------|
| Unduplicated Patients | | | | | |
| Number of Pt: East LV PHC | 447 | 200 | ↓ | 810 | 454 |
| Number of Pt: Decatur PHC | 306 | 329 | ↑ | 542 | 535 |
| Duplicated Pts | | | | | |
| Number of Pt: East LV PHC | 465 | 204 | ↓ | 851 | 467 |
| Number of Pt: Decatur PHC | 335 | 355 | ↑ | 613 | 603 |
| New Patients | | | | | |
| Number of Pt: East LV | 132 | 0 | ↓ | 255 | 33 |
| Number of Pt: Decatur PHC | 130 | 91 | ↓ | 207 | 151 |
| APRN Visits | | | | | |
| Number of Pt: East LV | 264 | 0 | ↓ | 499 | 88 |
| Number of Pt: Decatur PHC | 229 | 210 | ↓ | 403 | 342 |

Clinical Services Pharmacy Services

| | August 2017 | August 2018 | | FY 17-18 | FY 18-19 |
|---------------------------------|----------------|----------------|---|----------|----------|
| Pharmacy Services | | | | | |
| Clients seen (Pharmacy) | 31 | 254 | ↑ | 52 | 443 |
| Prescriptions Filled | 36 | 345 | ↑ | 62 | 633 |
| Clients seen (Pharmacist-SHC) | 16 | 7 | ↓ | 36 | 19 |
| Clients seen (Pharmacist-TB) | 0 | 28 | ↑ | 0 | 68 |
| Financial Assistance Provided | 10 | 34 | ↑ | 20 | 64 |
| Insurance Assistance Provided | 4 | 5 | ↑ | 5 | 6 |
| Referrals to Community Partners | 2 | 1 | ↓ | 10 | 1 |

*Pharmacy reporting initiated November 1, 2017