

# Memorandum

**Date:** March 9, 2017

**To:** Southern Nevada District Board of Health

**From:** Fermin Leguen, MD, MPH, Chief Medical Officer & Director of Clinical Services *FL*  
Joseph P. Iser, MD, DrPH, MSc, Chief Health Officer *JPI*

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**RE:** DIVISION OF CLINICAL SERVICES DIRECTOR REPORT

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## I. Immunization Program

### A. Immunization Outreach Activities

1. Immunization services at The Center (LGBTQ) on Mondays and Wednesdays provided 50 clients received 125 vaccinations.
2. Mexican Consulate Clinic (823 S. 6<sup>th</sup> Street, Las Vegas, NV 89101) on January 9, 2017. 51 clients received 31 vaccines
3. Water of Life Center (5130 S. Grand Canyon, Las Vegas, NV 89148) Adult Flu Clinic on February 24, 2017. 3 clients received 3 vaccines.

## II. Maternal Child Health Nursing Program

### A. Child Care Health Consultation (CCHC)

1. One class provided to a local child care facility by the Child Care Health Consultant.
2. There was one new elevated lead case referral received during this month.

### B. Nurse Family Partnership (NFP)

1. The NFP program currently has 120 active clients. Fifty-one clients are participating through the Maternal, Infant and Early Childhood Home Visiting Program (MIECHV) made available through the NV Division of Public and Behavioral Health under the Affordable Care Act.
2. The Continuous Quality Improvement team, comprised of the two MIECHV funded nurse home visitors, the team lead, the program administrative assistant and the manager, continue working with and meeting with the Nevada Department of Public and Behavioral Health's (NVDPBH) Home Visiting program. The program's administrative assistant was recognized by the Home Visiting program for her contributions to the quality improvement process.

### **C. Healthy Start Initiative (HSI)**

1. The HSI has enrolled 306 at risk participants since March 2015. Seventy-nine infants have been born into the program since March 2015. Two case managers and one team lead are currently serving 113 active participants.
2. The HSI team continues ongoing activities to support families to meet project goals and improve women's health, increase access to quality services, strengthen families' resilience, achieve collective impact and monitor performance/outcomes. HSI Project Coordinator and temporary contracted Outreach Worker are coordinating outreach opportunities and recruitment of new referring community partners in targeted areas. HSI program staff was trained on a new data collection system (ChallengerSoft Prime) and are currently implementing its use for the data collection of new program screening tools.

### **III. HIV/Ryan White Programs**

The HIV-Intensive Medical Case Management (MCM) program served 142 patients this month. One new pregnant woman was referred to the program and two babies were born with perinatal exposure to HIV. Exposed newborns and infants are followed in case management for periodic HIV testing until cleared at approximately four months of age.

Ryan White staff attended trainings on Compassion Fatigue in the Helping Profession to improve employee health and well being. Several staff members attended a Case Management Training given by Coldsprings Learning Center through the Clark County Social Service Ryan White Part A Grant Recipient. All attendees will receive a Medical Case Management Certificate after completion of both in-person and online trainings.

### **IV. Sexual Health Clinic (HIV and STD Care Services)**

Several sexual health clinic staff attended training on mandatory reporting and recognition of child abuse presented by Department of Children and Family Services. Staff also attended presentations by Pharmacy students on PID and syphilis. Initial training sessions of front desk staff on third party billing and obtaining individual registrations to verify insurance status was done this month.

The Sexual Health Clinic is very grateful to our community partner, UMC Wellness Center and their physicians. They agreed to facilitate an educational shadowing opportunity for our newest APRN who is training in the provision of HIV services. This began February 27, 2017.

### **V. Tuberculosis Clinic/Refugee Health Program**

- A. Three new active adult cases and one new pediatric case were reported to the TB Clinic.
- B. The Refugee Health Program served 72 clients with twenty clients (27.7%) requiring communicable disease follow-up.

### **VI. Teen Pregnancy Prevention (TPP)**

- A. The TPP program and grant partners continue full program and grant activities at the Juvenile Justice System, Department of Family Services, and other community based organizations in the community.

- B. Special Projects, Reports/Events: TPP staff held outreach activities at Canyon Springs High School and Cimarron High School. TPP staff participated at the LGBTQIA & Community Unity Event at Nevada State College, the National Black HIV/AIDS Awareness Day and hosted a Movie night in collaboration with the program's Youth Leadership Council. In total, TPP reached 644 youth.
- C. During February, through the TPP program's social media campaign the THNKnevada Facebook page reached a total of 6,240 likes and 14,455 individuals were engaged in it. The twitter account reached 654 followers and had 4,080 impressions. The THINK website had 299 unique users, 185 new users and 41 returning users and the Instagram page reached 570 followers and 28 youth were engaged.

## **VII. Family Planning (FP)**

- A. FP Program services at East Las Vegas and Decatur Public Health Centers served a total of 596 clients; of which 569 were unduplicated.
  - 1. The East Las Vegas family planning clinic served 363 clients (346 unduplicated clients).
  - 2. The Decatur family planning clinic served 233 clients (223 unduplicated clients).

## **VIII. Clinical Services Administration**

- a. Student Interns/Clinical Rotations: Nevada State College and Touro University had scheduled Clinical Services rotations at SNHD this month.
- b. CEU Educational Opportunities: Clinical Services Division continues to retain Nevada State Board of Nursing approval to provide Continuing Education credits for SNHD Clinical Services Nursing staff. 1.0 CEU's were provided through two trainings his month.

FL: ms

Attachments: February 2017 Statistical Report

**CLINICAL SERVICES DIVISION  
MONTHLY REPORT  
February 2017**

**Clinical Services Client Encounters by Locations**

Location	DECATUR PHC	ELV PHC	HDN PHC	Mesquite PHC	SHC	TB Clinic	Refugee Clinic	Laughlin	Targeted Populations	TOTAL
Immunizations	2,020	849	100	41	58				106	3,174
Healthy Kid's Exams	0									0
Kid's Clinic Exams (APRN)	58	27								85
Family Planning	230	357								587
Newborn Metabolic Screening	3	0								3
Sexual Health Clinic (HIV & STD)					1,158					1,158
TB Treatment/Control						4,217				4,217
Refugee Health Screening							72			72
SAPTA Services (Substance Abuse Prevention & Treatment)									27	27
MCH Services									0	0
Administrative Services <sup>1</sup>	367	156			437					960
Other Professional Services (BP, Travel Consult, Test Results, etc.)	15	0								15
<b>TOTAL</b>	<b>2,693</b>	<b>1,389</b>	<b>100</b>	<b>41</b>	<b>1,653</b>	<b>4,217</b>	<b>72</b>	<b>0</b>	<b>133</b>	<b>10,298</b>

<sup>1</sup>Copies, Medical Records, Shot Records, etc.

Note: Administrative Services are now being reported separately for the Sexual Health Clinic

☐ = not applicable

## Clinical Services Client Encounters by Program

Program	Feb 2016	Feb 2017		FY 15-16	FY 16-17	
Immunizations	3,866	3,174	↓	40,629	36,867	↓
Healthy Kid's Exams*	6	8	↑	34	58	↑
Kid's Clinic Exams	101	85	↓	744	719	↓
Family Planning	607	587	↓	4,804	5,092	↑
Newborn Met. Screening	4	3	↓	64	39	↓
Sexual Health Clinic-HIV & STD	1,162	1,158	↓	9,615	9,625	↑
TB Treatment & Control	3,059	4,217	↑	30,078	25,702	↓
Refugee Health	38	72	↑	364	460	↑
SAPTA Services	351	27	↓	2,270	1,424	↓
MCH Services**	0	0	→	0	0	→
Administrative Services***	885	960	↑	9,752	8,552	↓
Other Professional Services	24	15	↓	232	191	↓
<b>TOTAL</b>	<b>10,103</b>	<b>10,306</b>	<b>↑</b>	<b>98,586</b>	<b>88,729</b>	<b>↓</b>

\*Healthy Kids exams in this section are exams performed primarily by Field Nurses

\*\*MCH Services do not include Refugee Health program clients starting this fiscal year

\*\*\*Administrative Services includes Copies, Medical Records, Shot Records, etc.

Note: July 2015 SHC separately identifying Admin services for the first time

Note: Not all services are available at all locations

Note: FY 14-15 SHC. Due to the many changes in reporting and separation of programs, unable to report prior year to date FY numbers with accuracy for comparison purposes

Note: Family Planning numbers for 2015 included Henderson 2016 does not

## Clinical Services Immunization Program

Immunizations	Feb 2016	Feb 2017		FY 15-16	FY 16-17	
Flu Vaccine Given	986	921	↓	9,646	8,805	↓
Gratis	202	122	↓	2,573	1,940	↓
Exemption Class Attendees	2	8	↑	34	43	↑

Vaccines for Children (VFC)	Feb 2016	Feb 2017		FY 15-16	FY 16-17	
Number of VFC Compliance Visits	14	10	↓	39	46	↑
Number of AFIX Visits	8	0	↓	57	45	↓
Number of Follow Up Contacts	136	102	↓	582	940	↑
Number of Annual Provider Training	7	9	↑	56	64	↑
Number of State Requested Visits	12	13	↑	84	54	↓

Perinatal Hepatitis B	Feb 2016	Feb 2017		FY 15-16	FY 16-17	
# of Expectant Women	22	30	↑	16	36	↑
# of Infants*	120	156	↑	104	120	↑
Total # of Infants Born*	119	11	↓	104	7	↓
New Cases	16	3	↓	56	56	→
Closed Cases	4	6	↑	28	34	↑

\*FY 16-17 totals reflect an average for expectant women and number of infants

Childcare Program	Feb 2016	Feb 2017		FY 15-16	FY 16-17	
Childcare Audits	20	14	↓	125	171	↑
Baseline Immunization Rate	87%	85%	↓	81%	83%	↑
# of Re-Audits	16	20	↑	112	128	↑
Re-Audit Immunization Rate	94%	97%	↑	94%	95%	↑
# of Nurse Visits	31	23	↓	240	244	↑
# of Records Reviewed	3,139	181	↓	21,242	4,495	↓

Volunteers Program	Feb 2016	Feb 2017		FY 15-16	FY 16-17	
Hope Worldwide Nevada # of volunteers	0	0	→	4	8	↑
# of Calls Made	0	0	→	396	585	↑

### Clinical Services Community Health Program

	Feb 2016	Feb 2017		FY 15-16	FY 16-17	
Nursing Field Services						
MCH Team Home Visits	28	24	↓	243	299	↑
# Children referred to Growth/Developmental Specialist	1	0	↓	1	0	↓

	Feb 2016	Feb 2017		FY 15-16	FY 16-17	
Healthy Kid's Team*						
Total Exams	6	8	↑	54	71	↑
Fluoride Varnish	0	31	↑	61	169	↑
Hemocue	13	31	↑	132	227	↑
Lead	8	13	↑	72	113	↑
Ages & Stages	14	22	↑	81	206	↑

\*Stats may include services by Kids Clinic, Healthy Kids, and field staff in CHN program. Fluoride Varnish, Hemocue, Lead, Ages and Stages performed by APRN not counted in FY 2016.

	Feb 2016	Feb 2017		FY 15-16	FY 16-17	
NFP						
Referrals*	25	22	↓	216	139	↓
Enrolled*	16	6	↓	78	51	↓
Active	149	120	↓	n/a	n/a	→

\*Aug 2016 and FY 16-17 Referrals and Enrolled have been adjusted to reflect corrections to July numbers

	Feb 2016	Feb 2017		FY 15-16	FY 16-17	
MCH						
# of Referrals Received	4	10	↑	45	50	↑
# from NICU	0	0	→	1	0	↓
# from CPS	3	1	↓	20	4	↓
# of Lead Referrals	1	1	→	8	5	↓
# of Total Admissions	6	3	↓	37	27	↓

	Feb 2016	Feb 2017		FY 15-16	FY 16-17	
Healthy Start Statistical Data						
Referrals	18	40	↑	168	173	↑
Enrolled	3	21	↑	97	80	↓
Active	99	113	↑	n/a	n/a	→

### Clinical Services Tuberculosis Program

Tuberculosis	Feb 2016	Feb 2017		FY 15-16	FY 16-17	
Number of Case Management Activities	275	247	↓	1,809	3,211	↑
Number of Monthly Pulmonary Specialist Clinic Clients Seen	46	40	↓	322	331	↑
Number of Monthly Electronic Disease Notifications Clinic Clients (Class B)	29	18	↓	148	155	↑
Outreach Activities during the Month - Presentations, Physician Visits, Correctional Visits, etc.	0	0	→	14	15	↑
Directly Observed Therapy (DOT) Field, clinic and televideo encounters	653	409	↓	6,313	5,204	↓

Refugee Health Program	Feb 2016	Feb 2017		FY 15-16	FY 16-17	
Clients Seen	38	72	↑	326	461	↑
Clients Requiring Medical Follow-up for Communicable Diseases	21	20	↓	169	243	↑
Referrals for TB Issues	9	9	→	84	119	↑
Referrals for Possible Chronic Hep B	3	2	↓	20	18	↓
Referrals for OVA & Parasites	8	10	↑	82	132	↑
Referrals for STD	3	3	→	15	19	↑

Substance Abuse Prevention & Treatment Agency (SAPTA)	Feb 2016	Feb 2017		FY 15-16	FY 16-17	
# of Site Visits	18	4	↓	153	114	↓
# of Clients Screened	351	27	↓	2,270	1,719	↓
# of TB Tests	220	24	↓	1,565	1,045	↓
# of HIV Tests	144	n/a	↑	1,158	529	↓
# of Case Management clients	15	3	↓	75	62	↓

\*Program change as of 1/1/2017 only limited TB testing provided

### Clinical Services Teen Pregnancy Prevention Program

Teen Pregnancy Prevention Activities*	Feb 2016	Feb 2017		FY 15-16	FY 16-17	
Classes Conducted	6	7	↑	8	86	↑
Teen Class Participants	19	42	↑	32	452	↑
Parent Class Participants	0	2	↓	0	35	↑
Youth Outreach Participants	662	644	↓	2,800	10,010	↑
Teens Referred to Services	13	6	↓	45	215	↑

\*Expect changes in the reporting of TPP activities starting in September 2016 due to the start of new grant activities



### Clinical Services Care - Case Management Program

Care - Early Intervention Clinical Services (EIS)	Feb 2016	Feb 2017		FY 15-16	FY 16-17	
RW Eligibility Contacts	100	242	↑	457	1,489	↑
Social Worker Contacts <sup>1</sup>	68	34	↓	360	354	↓
<b>TOTAL</b>	<b>168</b>	<b>276</b>	<b>↑</b>	<b>817</b>	<b>1843</b>	<b>↑</b>

<sup>1</sup>Until November 23, 21016 only

Care - Case Management Client Contacts (EIS and Intensive)	Feb 2016	Feb 2017		FY 15-16	FY 16-17	
Adults HIV/AIDS	381	484	↑	2,462	3,968	↑
Women & Children HIV/AIDS	207	172	↓	2,049	1,931	↓
<b>TOTAL</b>	<b>588</b>	<b>656</b>	<b>↑</b>	<b>4,511</b>	<b>5,899</b>	<b>↑</b>

### Clinical Services Sexual Health Clinic Program

Sexual Health Clinic HIV & STD Services	Feb 2016	Feb 2017		FY 15-16	FY 16-17	
STD treatment/screening/exam	1,005	1,008	↑	1767	8,448	↑
HIV Clinic <sup>1</sup>	126	113	↓	205	924	↑
Special Pay <sup>2*</sup>	31	37	↑	59	253	↑
<b>TOTAL</b>	<b>1,162</b>	<b>1,158</b>	<b>↓</b>	<b>2,031</b>	<b>9,625</b>	<b>↑</b>

<sup>1</sup>This includes encounters made by our Social Worker, Eligibility Specialist, Physician, EIS Nurse and Disease Investigators

<sup>2</sup> Brothel Worker testing

\* No data, Implementation date 07/2015

Note: HIV Rapid tests are no longer included in this table but reported as an "in kind" effort with the Office of Disease Surveillance

Note: We are no longer reporting administrative efforts in this table. See location section (first page of report) for administrative efforts

### Clinical Services Family Planning Program

Family Planning	Feb 2016	Feb 2017		FY 15-16	FY 16-17	
<b>Unduplicated Pts</b>						
Number of Pt: East LV PHC	555	346	↓	3,413	2,382	↓
Number of Pt: Decatur PHC*	0	223	↑	0	1,239	↑
<b>Duplicated Pts</b>						
Number of Pt: East LV PHC	587	363	↓	4,764	3,330	↓
Number of Pt: Decatur PHC*	0	233	↑	0	1,782	↑
<b>New Patients</b>						
Number of Pt: East LV**	86	104	↑	0	694	↑
Number of Pt: Decatur PHC**	0	80	↑	0	669	↑
<b>APRN Visits</b>						
Number of Pt: East LV**	221	222	↑	0	1,680	↑
Number of Pt: Decatur PHC**	0	151	↑	0	1,252	↑

\*280 Decatur started service in April 2016

\*\* New data collection items