



Memorandum

Date: January 12, 2009

To: Southern Nevada District Board of Health

From: Bonnie Sorenson, R.N., B.S.N., *Director of Clinic & Nursing Services* ^{BS,}
Lawrence K. Sands, D.O., M.P.H., *Chief Health Officer* _{lls}

Subject: Nursing Monthly Report – December 2009

DIVISION OF NURSING DIRECTOR REPORT

I. Immunization Program:

A. Immunization Program

1. Ravenholt Immunization Clinic:

The clinic serviced 2,784 clients and gave 6,446 vaccines. Gratis was given to 337 clients. All Health Fairs and Clinics of SNHD serviced 9,215 clients and gave 16,698 vaccines.

2. Flu Activity:

Almost 3,200 flu shots were administered during the month of December, bringing the running total to 20,800+. All Flu Mist vaccine is now expired.

For the month of December, SNHD assisted seven VFC providers with additional flu vaccine for their clients, totaling over 1,800 doses.

B. Immunization Project:

Staff has been working the past month on preparation for the transition from being a universal select to a "VFC only" State beginning January 1st, 2009. SNHD is considering the opportunity to formulate contracts and be recognized by 3rd party payers for reimbursement costs of vaccine.

1. Exemption Training Class:

Eight clients attended the Immunization Education Class in December, bringing the total attendance for the year to 126 clients. This is the first year of the immunization exemption class. Fifty-one clients accepted the vaccine in lieu of taking the class.

2. Inventory:

The physical inventory that took place at the end of December showed ACT HIB at - 10 doses. No other shortages or overages were found.

C. Vaccines for Children (VFC):

The number of VFC providers in Clark County has dropped to 160. In December the two Quality Assurance Coordinators (QAC) completed 17 state requested visits and 28 feedback visits with action plans. For the year they completed 51 QA visits and 16 assessment visits, 199 feedback/follow-up visits and 30 state requested visits. The overall average for the providers at year end is 62.33%. This percentage rate is up from the 47% in April when we first started tracking the provider percentage rates.

D. Perinatal Hepatitis B Program:

Total birth doses of Hepatitis B given in the 13 birthing hospitals.....	2432
Hospital contacts made by our Perinatal Hepatitis B Coordinator.....	12
Total Active cases.....	174
Total Number of expectant mothers.....	40
Total number of Household contacts.....	140
Total number of Babies being followed.....	122
Total Number of New Cases.....	9
Grand Total of Cases.....	436

E. Special Events:

SNHD celebrated National Influenza Vaccination Week by offering healthcare workers free flu shots on Healthcare Workers' Day, 12/12/08. Also, food bank recipients were offered vouchers for themselves, their families and friends for free flu shots until 12/31/08. Sixty-two health care workers took advantage of the offer, and while all the numbers are not in yet, it appears that fewer than 20 food bank recipients requested the vaccine.

F. Adolescent Program:

One adolescent clinic was held at Lake Mead Christian Academy on December 9th. Twelve children received 18 vaccinations. Plans are being completed to start the public school clinics for this year's 6th graders. The nurses will again be taking the vaccine to the schools to make it convenient for the parents.

G. Child Care Program:

For the month of December, the team conducted 2 audits, 10 re-audits, 8 feedbacks, and 3 immunization clinics. Thirty children received 69 immunizations at the child care sites. Employees were also offered vaccines under the small business grant.

H. Workplace Vaccinations:

Health Card Clinic:

There have been a total of 6,181 nursing procedures at the six health card locations in December. This includes Hep. A, Hep. B, twinrix vaccinations and TB testing.

Community Workplace Vaccination:

- Three off-site clinics were held in December 2008. They were at the following locations:
 - State of Nevada, Buildings and Grounds - December 3, 2008
 - Venetian Casino Resort, LLC - December 18, 2008

➤ Venetian Hangar - December 22, 2008

- There were no new contracts acquired in December 2008.
Total Contracts - 155 Total Purchase Orders - 17

II. Community Health Nursing Program:

A. Maternal Child Nursing Program:

The MCH nurses continue to schedule Child Care facilities for review with compliance with the National Standards in *Caring For Our Children*. Health care issues are the most serious concern. Few of the children are up to date on their immunizations. Although the facilities are very conscientious about children having a complete physical prior to or within two weeks of enrollment, there is currently no requirement to update this information periodically once the child is attending the center. Because of this identified issue, the District is currently in the process of redesigning our own day care physical to be more in line with the national recommendations.

B. Special Project Team and Healthy Kids Team:

The Smiles Across America 2007-2008 report was submitted to the Community Coalition for Oral Health (CCOH). SNHD provided Fluoride Varnishing to 970 children. Seven schools and 428 children were impacted by the CCOH grant awarded to the District. One hundred forty three (143) children were referred to Miles for Smiles for follow up dental care.

C. Nurse Family Partnership (NFP):

The NFP program continues to enroll clients in the program and to date have 49 clients. However, several have been lost because of miscarriage, etc. The "average" demographic picture of our clientele is: Unmarried (93%), age 14-32 (average 19), Hispanic/Latina (71%), unemployed (62%) and 60% are living with and dependent on a relative for total support.

D. Lead Case Management:

Most of the community was busy preparing for Christmas during December. However, 11 children were screened for lead this month here at SNHD through our voluntary walk-in service: 7 of these children were Medicaid enrolled.

Case management activities: Two new cases were opened this month. Both children were over 30 ug/dl viavenous results which is extremely high requiring quick intervention. There are currently a total of 15 open cases. December was completed with 3casesclosed, letters sent as follow-up communication for 6 cases reminding family of blood work needed.

III. HIV/STD:

December 2008

- Newly identified HIV infections = 33/YTD 2008 = 253
- Newly identified AIDS cases = 21/YTD 2008 = 248
- Pediatric Transmission HIV infections = 0/Total = 23
- Pediatric Transmission AIDS cases = 0/Total = 26
- Perinatally HIV exposed = 1/Born 12/08

A. Prevention Services:

1. Free, rapid HIV testing at Annex A continued in honor of World’s AIDS Day 12/01/08.
2. December 1, 2008 - World’s AIDS Day - Outreach and testing at SNHD Annex A, UNLV 1 - 4 p.m at Student Health Center; Victory Baptist Church - 9 a.m. - 2 p.m. at 1312 F Street; Gay & Lesbian Center 1 - 6 p.m.
3. Gay & Lesbian Center - every Monday and Thursday from 1:00 - 6:30 pm - HIV testing, urine based screening for Chlamydia and Gonorrhea, and Twinrix vaccine offered.
4. December 6th, HIV testing and counseling offered at the John Edmonds Town Center Outreach from 9 a.m. - 4 p.m.
5. Juvenile Detention Center HIV and STD testing was offered on December 10th and 17th..
6. Outreach and testing was provided Monday to Friday at the County and City jails.
7. On December 18th from 7 p.m. to 12 a.m., HIV testing and counseling was offered at Charlie’s Bar.

Training for SNHD staff and Community Providers included:

- HIV 101 on December 9th and 19th from 10 a.m. - 3 p.m.

B. STD Surveillance:

Total Syphilis, Chlamydia and Gonorrhea reported to STD surveillance in December:

Primary Syphilis	= 2 YTD 2008 = 21
Secondary Syphilis	= 4 YTD 23008 = 52
Early Latent Syphilis.....	= 15 YTD 2008 = 167
Late and Late Latent Syphilis	= 4 YTD 2008 = 44
Chlamydia	= 666 YTD 2008 = 7786
Gonorrhea	= 134 YTD 2008 = 1933
Congenital Syphilis	= 1 investigated and determined to not be a case. YTD 2008 = 43 investigations and 11 confirmed cases of congenital syphilis.

IV. CCHD/SNHD Lab:

A. December 4, 2008

Preliminary work was conducted and final grant preparation was submitted by UNLV and OPHP for a quality assurance project to measure the effectiveness and success of consolidating lab services under SNPHL.

B. December 16, 2008

Lab Transition meeting resulted in action plans for personnel changes in the organizational chart, licensure applications to the State of Nevada and CLIA, Quest Diagnostics as the lab provider for the brothel workers and ongoing IT support for CT/GC electronic data information and management.

Refer to the monthly statistical report.

V. Tuberculosis Program:

1. **December 1, 2008:** TB staff participated in a meeting with IT to determine how to use the broad band videophones as well as to discuss the long term objective of using web cams. Use of new technology has enabled the TB staff to complete Direct Observed Therapy with equal effectiveness and cost efficiencies.
2. **December 3, 2008:** SNHD hosted the statewide TB conference in the auditorium. The main topics: re-cap of the TB outbreak stemming from the drug crew members, the new Reports of Verified Cases of TB (RVTC) reporting forms and training on successful completion, networking between key contacts in TB control throughout the state, and a status report of this disease within the region in meeting the goals and objectives as stipulated by the Centers for Disease Control. The State of Nevada TB controller, Susanne Paulson extended sincere congratulations to all parties (the Northern Public Health State Lab; Washoe County, Clark County and the community health nurses) for their work. SNHD TB staff were able to participate fully thanks to the additional support provided by Dr. Christina Madison, Ana Conroy and Cynthia Ponce.
3. **December 8, 2008:** A case management meeting was held between SNHD TB staff, an external pharmacy and home health nurse agency to coordinate the care of an active TB client. This is noteworthy as it is an example of the TB staff billing costs to the individual's insurance as a covered benefit.
4. **December 15, 2008:** Preliminary planning was held to publicize World TB Day (March 24, 2009).
5. **December 16, 2008:** Kara Bennis met with Finance team members (Keawa Mason and Cathy Reel) to discuss the status of online grocery ordering. The initial glitches in the system have been resolved and it is proving to be another cost saving and effective method for TB staff to provide this enabler/incentive.
6. **December 18, 2008:** Manager and Supervisor met with TB DIIS Nagai and Blakely. They had completed their travel report concerning the training for contact investigation and interviewing (sponsored by the Francis J. Curry Center earlier in December 2008). As an outcome of this meeting, the action plan was to divide up the area into specific assignments for the DIIS to develop relationships with Infection Control, Health Information Service and Case Managers to improve hospital reporting of suspect and/or active cases of TB. In addition, the TB DIIS will be working with STD DIIS team to model the reporting of their activities using STD-MIS. Both of these activities are new initiatives for this work force.
7. **December 23, 2008:** Bonnie Sorenson facilitated a meeting between Keawa Mason, Shea Crippen and Patricia O'Rourke-Langston and Kara Bennis to discuss encumbrances for the TB grant.

Tally for the month of people using the TB web site for their questions/concerns: 6

Refer to the monthly statistical report.

VI. STD Clinic:

STD clinic provided services for the TB clients referred over as part of the ongoing contact investigation with the outbreak. It was determined that this service could be an incentive for continued cooperation in the contact investigation and tracing. This is noteworthy as it is evidence of the organization's goal to remove the "silos" between programs and improve upon team building as well as cross over from one program to another.

Tally for the month of people using the STD web site for their questions/concerns: 2
Refer to the monthly statistical report.

VII. Quality Management:

Work continues on this initiative with the group now concentrating on client service delivery: Standard IX under the NACCHO accreditation guidelines. It was the group's consensus to concentrate on those standards that are client/clinic centered. The goal will be to aggregate the data for all of the standards within the next 6 months.

VIII. Public Health Centers (PHC): See activity report for client service numbers.

Survey: 1,465 client surveys were completed at the outlying Public Health Centers. Satisfaction with service at all locations is high. The primary request from clients remains later service hours.

IX. Family Planning:

The Family Planning Program has invited Dr. Paul Stumpf, Professor and Chair of Obstetrics and Gynecology at the University School of Medicine to be the new Medical Consultant and Collaborating Physician for Nurse Practitioners at the Southern Nevada Health District. Dr. Stumpf will meet with Dr. Sands and program staff to discuss his role and responsibilities on January 9th, 2009.

A. Peer Review Meeting: Scheduled December 11, 2008 – cancelled. Next meeting - February 11th, 2009.

B. Family Planning Monthly Audits: Completed at ELV, SPV, NLV and HEN. Audits reflect input from Senior PHNs for overall completeness of documentation, Supervisor audits for compliance with Best Practice Guidelines and Policy, Nurse Practitioners review for adherence to protocols and standards of practice and MD audits for safe practice. There were no issues identified in the audit process for the month of December.

C. Information and Education Committee: Scheduled for January 8th, 2009.

D. IT Enhancements: IT has worked with the outlying PHCs to develop an online tracking and reporting mechanism for Chlamydia and Gonorrhea testing and treatment as it relates to the Infertility Prevention Program in Family Planning. This will improve overall accuracy in reporting data to the State and region IX and provide a method for monitoring compliance with program guidelines. A new documentation screen has been developed for this program and will be implemented February 1st, 2009 in Family Planning and STD. The import of lab results into the EMR continues successfully and the sorting of billing information in accordance with grant payment sources has been successfully

and the sorting of billing information in accordance with grant payment sources has been successfully implemented.

E. Infertility Prevention Project (IPP): no new updates.

F. Professional Education: No specialty training occurred in December. Staff continues safety training, Fit Testing and ICS training requirements that are scheduled routinely throughout the year.

G. Special Event: None

X. Nursing Development/Community Outreach Educator Program

A. Education:

1. A total of 13 educational opportunities were provided in December 2008.
2. Satellite broadcasts (live and taped) and Live Speakers/Instructors (see attached).
3. More than 44 staff members attended these trainings.
4. CEU's were available for 5 of these programs.

B. Student Activities:

1. No pediatric resident was scheduled for December.
2. Medical students: Four medical students rotated through the STD clinic in December.
3. Met with Clinical Coordinator from the University of Southern Nevada to coordinate Senior Practicum for two nursing students.

C. New Hires: One new hire

D. Other Activities:

1. Conducted one employee flu clinic.
2. Facilitated one Vaccine Education class with 2 attending.
3. Coordinated a committee to plan for the semi-annual blood drive and met with United Blood Service representative.

BS: mg

Attachments: Monthly Statistical Report – December 2008
In-Service Calendar
Letters of Appreciation
Certificate of Appreciation

NURSING DIVISION MONTHLY REPORT

December 2008

CLINIC SERVICES

Not all services are available at all locations

Client Encounters by Location	Ravenholt	East LV PHC	North LV PHC	Hend PHC	Laughlin	MCH Satellites	Spring Valley PHC	Cambridge	Court House	Airport	TB Clinic	Mesquite	Overton	Adoles. Clinics	Other**	TOTAL
Immunizations	2,784	1,041	681	867	1	10	268			60		33	11	12	114	5,882
Children's Exams		1	4	19		138	7									169
Family Planning	54	458	383	279	1		176									1,351
HIV/AIDS ***	1,099	17	4	14			3								765	1,902
Other Services*	36	100	151	55		75	96			189						702
STD Clinic	1,543															1,543
STD Investigations	124															124
TB Treatment/Control											6,799					6,799
Hep. A Desk (Health Card)	3,040	1,079		896	48			1,118								6,181
TOTAL	8,680	2,696	1,223	2,130	50	223	550	1,118	0	249	6,799	33	11	12	879	24,653

*First Aid, BP, PKUs

***Total Incl. Immuniz.

**Health Fairs

=not applicable

**** Numbers not available at this time

CLIENT ENCOUNTERS BY PROGRAM

	YTD 2008	YTD 2007
Immunizations	98,250	106,494
Children's Exams	3,181	4,566
Family Planning	17,699	18,241
HIV/AIDS	19,337	21,363
Other Services	10,330	10,899
STD	18,970	18,980
STD Investigations	1,225	1,034
TB Treatment & Control	76,191	64,323
Hep. A Desk (Health Card)	100,484	123,693
TOTAL	345,667	369,593


*Numbers are being audited for verification.

Approved by:

 Bonnie Sorenson

 Alice Costello

 Mary Ellen Harrell

 Veronica Morata-Nichols

 Patricia O'Rourke-Langston

 Gwen Osburn

NURSING DIVISION MONTHLY REPORT

December 2008
FIELD SERVICES

NARRATIVE: Out of the 88 referrals received in the Community Health Nursing Program, 59 were in Neonatal Intensive Care Units, and 10 were for Child Protective Services.

COMMUNITY HEALTH Nursing Field Services (Home Visits)	Dec-08	YTD 2008	YTD 2007
MCH Team	195	2552	5540

COMMUNITY HEALTH MCH Healthy Kid's Team Statistical Data	Dec-08	YTD 2008	YTD 2007
Clients Seen for Immunizations	558	1013	*
Exams	22	44	*
Fluoride Varnish	21	68	*

* started reporting this Dec. 2008

COMMUNITY HEALTH NFP Statistical Data	Dec-08	YTD 2008	YTD 2007
Referrals	22	22	*
Enrolled	6	6	*
Active	37	*	*

Perinatal Hep. B	Dec-08	Dec-07
Total active cases	296	161
# of expectant women	40	27
New cases	9	8

Vaccines for Children	Dec-08	YTD 2008	Dec-07
Number of Participating Providers	160	*	178
Number of VFC Quality Assurance Site Visits	1	51	*
Number of Immunization Assessment Visits	*	16	3
Number of Feedback/Follow-Up Visits	28	99	6
Number of State Requested Visits	17	28	2

Workplace Vaccinations	Dec-08	YTD 2008	YTD 2007
Patient Encounters	134	2127	1651
Worksites Visited	2	70	66

NURSING DIVISION MONTHLY REPORT

December 2008

FIELD SERVICES

TB Treatment & Control	Dec-08	YTD 2008	YTD 2007
New Cases	5	92	92
Patients on Prophylaxis	2,425		
Contact investigations	6	109	103
Encounters	6,799	76,191	64,323

HIV/AIDS Testing by Location	Dec 2008	YTD 2008	Dec 2007	YTD 2007	Positives	
					YTD 2008	YTD 2007
SNHD-HIV, Outreach	1,356	16,010	1,065	14,748	235	209
BADA *	101	1,160	77	1,848	6	8
MISC.(incl.J Jail)	230	1,434	47	1,276	11	8
TOTAL	1,687	18,604	1,189	17,872	252	225





*Includes Immunizations

Case Management Client Contacts	Dec 2008	YTD 2008	YTD 2007
Adults - HIV/AIDS	351	5847	1977
Women & Children - HIV/AIDS	295	3954	2783
TOTAL	646	9801	4760

NURSING DIVISION MONTHLY REPORT
December 2008
SUPPORT SERVICES

Volunteers	Number	YTD 2008	YTD 2007	Hours	YTD 2008	YTD 2007
Hope Worldwide Nevada		88	113		132	222

Laboratory Testing	Dec-08	YTD 2008	YTD 2007
Total Clients	1,422	19,299	17,168
Total Tests	2,452	53,490	52,982

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
<h1>December 2008</h1>						
<h2>In-Service Education</h2>						
	<p>1 In-service: Breast Feeding Problems 1:30-3:30 PCR CEUs RSVP Sherry</p> <p>EPI Vac Class: Part 1 9-12 MCR CEUs</p>	2	3	4	<p>5 EPI Vas Class: Part 2 9-12 MCR CEUs</p>	6
7	<p>8 EPI Vac Class: Part 3 9-12 MCR CEUs</p>	<p>9 Web IZ Training ACR 2 RSVP Michelle Ext 0898 HIV Fundamentals 10-3 400 Shadow Ln. Cherie Ext 0726 Post Partum Depression 9-10:30 Clemens Room RSVP Sherry</p>	10	11	<p>12 BBP Class 9:30-11 HR TR 2</p>	13
14	<p>15 EPI Vac Class: Part 4 9-12 MCR CEUs</p>	<p>16 Easy Access: The Abuse of Legal Drugs 9-10 MCR</p>	<p>17 CPR: Renewal 8:00 PCR RSVP Sherry</p>	18	<p>19 HIV Fundamentals 10-3 400 Shadow Ln. Cherie Ext. 0726</p>	20
21		23	24	25		27
28	29	30	31			

To: Panpipat Preeya.

From: The Palacios Family

I am writing this letter to let you know about a great employee your company has. Her name is Lorraine Oliver. She has excellent customer services skills. She is nice and very polite.

She has been really helpful to me and my baby. A person like Lorraine Oliver should be recognized for her great job. You as her manager should know that she is a hard working person with an excellent attitude. She is a great asset to your company.

Thank you so much.

Henninger, Sherry

From: Jerry Carley [jcarley@usn.edu]
Sent: Friday, November 07, 2008 12:47 PM
To: Henninger, Sherry
Subject: USN Students

Hi Sherry,

As we wrap up week 1 (of 3) at the SNHD, I thought I would once again express my appreciation for the great opportunity that has been afforded to my students by being able to do their clinical rotations there. One of my personal gauges as to how effective the clinical is going is by the number of potential "converts" who appear among the students, based upon their enjoyment of the clinical area. In every case, the students have formed a new appreciation for the importance of public health nursing---so that's a very good thing! At least one of the students (an LVN with 18 years of experience) plans to apply for a position with SNHD as soon as she graduates and puts on the "RN."

I have given the students a few hours this Friday afternoon so that they can plan their health project, which is supposed to be a product that they can leave behind that is useful for either the patients or the staff at their assigned area. It will be interesting to see what they come up with!

Thanks again, so much, for all of the hard work that you have done in regards to planning for the student's wonderful experience there. I realize that it is not a small thing, placed as it is into your very busy work schedule.

-Jerry

Jerry Carley, MSN, MA, RN, CNE
Assistant Professor of Nursing
University of Southern Nevada
11 Sunset Way
Henderson, NV 89014
702.968.1657

<http://www.brazos-nurse.org>



December 29, 2008

Bonnie Sorenson, RN, BSN
Southern Nevada Health District
625 Shadow Lane
Las Vegas, NV 89106

Dear Ms Sorenson,

I would like to take this opportunity to thank you for your time and excellent comments made at our recognition ceremony for our graduating nursing students. Your remarks about the importance of community health nursing for the sustainability of Las Vegas were critical and reinforced our teaching throughout the semester. The Southern Nevada Health District has become a wonderful model for our students and we use the innovative programs as examples of creative approaches to meet the changing needs of Las Vegas. Your leadership in facilitating this shift has been a model for nursing and our students.

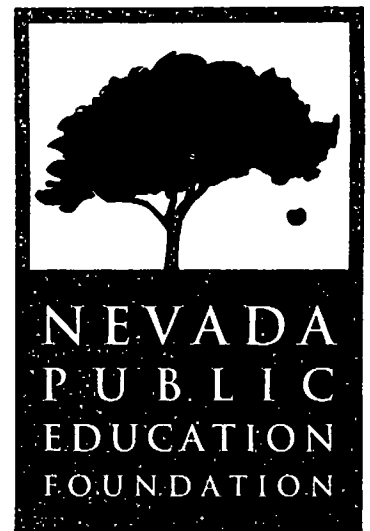
Thank-you again for your participation in this event. I do apologize that you were not introduced at the beginning of the ceremony. This was a new site for this event and we were a little unprepared for some of the challenges.

Sincerely,

A handwritten signature in black ink, which appears to read "Michele C Clark", is written over a solid black rectangular redaction box.

Michele C Clark, RN, PhD
Associate Professor
School of Nursing
UNLV

School of Nursing
Box 453018 • 4505 S. Maryland Parkway
Las Vegas, Nevada 89154-3018
Main 702-895-3360 • Fax 702-895-4807



December 20, 2008

Ms. Bonnie Sorenson
Southern Nevada Health District
PO Box 3902
Las Vegas, NV 89127

Dear Ms. Sorenson:

Enclosed please find a certificate of appreciation for your sponsorship of the Ready for Life Nevada Dropout Prevention Summit.

We would like to thank you again for your generous support and commitment to Nevada's young people and our long term goal to ensure all of Nevada's young people become "ready for life."

Sincerely,

A handwritten signature in black ink, which appears to be "Hilarie H. Robison", is written over a black rectangular redaction box.

Hilarie H. Robison
Executive Director

Enc.

In appreciation of your support & commitment
We proudly recognize

Southern Nevada Health District

As a sponsor of

Ready for Life
Nevada Dropout Prevention Summit

November 12, 2008


Dr. Gene Hall, Chairperson
Nevada Public Education Foundation


Hilarie H. Robison, Executive Director
Nevada Public Education Foundation